

Yan (LKK Auto)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Friday, 23 September 2022 3:15 PM
To: Margaret Tan; 'assignments'
Cc: phyllislow@hotmail.com; sur@lkkauto.com
Subject: RE: OUR REF: SNM22D206556/C02/SME4563K/TANKL & YOUR REF: AW.mt.Ins.S89.SNA3103X.22, SNA3103X TO CONDUCT PRS

WITHOUT PREJUDICE SAVE AS TO COSTS

Dear Margaret,

We refer to your email of below.

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK Auto Consultants to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Please submit a copy of your client's accident report.

Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Margaret Tan <margarettan@visionlawllc.com>

Sent: Friday, 23 September 2022 2:38 pm

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: phyllislow@hotmail.com

Subject: RE: OUR REF: SNM22D206556/C02/SME4563K/TANKL & YOUR REF: AW.mt.Ins.S89.SNA3103X.22, SNA3103X TO CONDUCT PRS

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Dear Mr Kah Leong,

DATE OF ACCIDENT: 10TH SEPTEMBER 2022

**NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 3 WORKING DAYS
PURSUANT TO PARAGRAPH 2.2 OF PRE-ACTION FOR NIMA CASES**

CLAIMANT : ONG POH PHAY

VEHICLE NO. : SNA 3103X

YOUR INSURED VEHICLE NO. SME4563K

ACCIDENT ON 10TH SEPTEMBER 2022 ALONG TELOK BLANGAH AT ABOUT 16:45 HOURS

We refer to your email dated 23rd September 2022 informing that you wish to conduct a pre-repair survey and your List of Surveyors wherein there is **no agreement** to the appointment of Single Joint Expert for this matter.

Please be informed that the said vehicle can be inspected at:

**SOON LEE CHOON AUTO SERVICES PTE LTD
BLK 5032 ANG MO KIO INDUSTRIAL PARK 2
#01-283
SINGAPORE 569535
CONTACT PERSON : 9686 8855 (MS PHYLLIS)**

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

FOR SURVEYOR

Please initial here after completion of pre-repair inspection.
Thank you.

Appointed Surveyor :
(Name & Signature) :

Date & Time of Inspection:

Thanks & Best Regards,

Margaret Tan

(Secretary)

Vision Law LLC

Tel: 6534 2811 Fax: 6535 6802

From: Margaret Tan [<mailto:margarettan@visionlawllc.com>]

Sent: Friday, 23 September, 2022 2:35 PM

To: 'Tan Kah Leong'

Subject: RE: OUR REF: SNM22D206556/C02/SME4563K/TANKL & YOUR REF: AW.mt.Ins.S89.SNA3103X.22, SNA3103X TO CONDUCT PRS

Dear Mr Kah Leong,

DATE OF ACCIDENT: 10TH SEPTEMBER 2022

NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 3 WORKING DAYS

PURSUANT TO PARAGRAPH 2.2 OF PRE-ACTION FOR NIMA CASES

CLAIMANT : ONG POH PHAY

VEHICLE NO. : SNA 3103X

YOUR INSURED VEHICLE NO. SME4563K

ACCIDENT ON 10TH SEPTEMBER 2022 ALONG TELOK BLANGAH AT ABOUT 16:45 HOURS

1. We refer to your letter dated 23rd September 2022 informing that you wish to conduct a pre-repair survey and to your List of Surveyors.
2. TAKE NOTICE that we object to all your surveyors stated in your said List, for appointment as the Single Joint Expert.
3. Pursuant to the Pre-Action Protocol for NIMA cases, we now propose for appointment as Single Joint Expert the following surveyors for your consideration:

(a) **RICHARD WONG**

RW AUTOMOTIVE APPRAISERS SERVICES

4. Please reply within 2 working days.

Thanks & Best Regards,

Margaret Tan

(Secretary)

Vision Law LLC

Tel: 6534 2811 Fax: 6535 6802

From: Tan Kah Leong [<mailto:KahLeong.Tan@sg.cntaiping.com>]

Sent: Friday, 23 September, 2022 2:15 PM

To: 'Margaret Tan'

Subject: RE: OUR REF: SNM22D206556/C02/SME4563K/TANKL & YOUR REF: AW.mt.Ins.S89.SNA3103X.22, SNA3103X TO CONDUCT PRS

Without Prejudice

Dear Margaret,

We refer to your email below.

Please see attached and let us know if you agree with SJE.

Thank you.

NOTICE :

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Regards

Tan Kah Leong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Friday, 23 September 2022 1:18 pm
To: 'Margaret Tan' <margarettan@visionlawllc.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Subject: OUR REF: SNM22D206556/C02/SME4563K/TANKL & YOUR REF: AW.mt.Ins.S89.SNA3103X.22, SNA3103X TO CONDUCT PRS

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Kah Leong,

Please refer to the above matter.

Kindly **conduct PRS SNA3103X** soonest possible.

Please contact our claims department **Tan Kah Leong 6389 6193** the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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