

Yan (LKK Auto)

From: Claims - Motor Survey <MotorSurvey@sompo.com.sg>
Sent: Friday, 23 September 2022 8:12 AM
To: Assessment Dept; Admin-D (LKKAuto); assignments; 'SUR'
Cc: Choo, Thelma; Claims Dept; Joseph Koh; Claims Dept; Ms Lim; Claims Dept
Subject: LKK/KK \ CMTD2203394/THE(nr) - PRS for our client's vehicle SHD3974D and your insured's vehicle PC1550S on 22.09.2022 / Taxi at Traffic Police Compound

Without Prejudice

Our Reference: CMTD2203394/THE

Your Reference: SHD3974D

Dear Mr. Yee,

We refer to your email reply and agreed to appoint **Mr. Kenneth Kong** of **LKK Auto** to conduct the survey.

Hi **LKK Auto**,

Please arrange **Mr. Kenneth** to survey **SHD3974D** on a without prejudice and any admission of liability basis.

Please be informed that we have yet to receive our insured's accident report

Please revert your report upon completion of survey to my colleague, **Ms. Thelma**.

Thank you.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Innovation for Wellbeing

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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From: Assessment Dept <assessment_ltc@bifrostauto.com>

Sent: Thursday, September 22, 2022 4:41 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Cc: Choo, Thelma <thelma.choo@sompo.com.sg>; Claims Dept <claims_ltr@bifrostauto.com>; Joseph Koh <claims@bifrostauto.com>; Claims Dept <claims_ltv@bifrostauto.com>; Ms Lim <claims_ltm@bifrostauto.com>; Claims Dept <claims_lts@bifrostauto.com>

Subject: Re: PRI \ CMTD2203394/THE(nr) - PRS for our client's vehicle SHD3974D and your insured's vehicle PC1550S on 22.09.2022 / Taxi at Traffic Police Compound

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Without Prejudice

Dear Grace

Our client selects LKK Kenneth Kong.

Please take note : Taxi is at Traffic Police Pound. We will notify again once tow out.

Please find attached GIA report for your reference.

Thank you and Best Regards

Mr Yee

Assessment Dept

BIFROST AUTO PTE LTD

O: 62436687

On Thu, 22 Sept 2022 at 16:10, Claims - Motor Survey <MotorSurvey@sompo.com.sg> wrote:

Our Reference: CMTD2203394/THE

Your Reference: SHD3974D

Without Prejudice

Date: 22/09/2022

EMAIL

ONLY

Attention:

M/S BIFROST AUTO

Dear Mr. Yee,

ACCIDENT INVOLVING PC1550S & SHD3974D ON 22.09.22

We refer to your Notice of Accident dated 22/09/2022.

Please be informed that **Ms. Thelma Choo** is the handler of this case who can be contacted at 63224 681/
thelma.choo@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor
	FormTeam Consultancy	Frankie Pang
		Chow BoXiong
	LKK Auto Consultants	Adrian Ling (East)
		Marcus Chua (East)
		Kenneth Kong (North)
		Steve Chen (West)
	Priority Services	Jimmy Lee
	Raleigh Services	Andrew Ow Yong

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

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From: Assessment Dept <assessment_ltc@bifrotauto.com>
Sent: Thursday, September 22, 2022 2:31 PM
To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>
Cc: Claims Dept <claims_ltr@bifrotauto.com>; Joseph Koh <claims@bifrotauto.com>; Claims Dept <claims_ltv@bifrotauto.com>; Ms Lim <claims_ltm@bifrotauto.com>; Claims Dept <claims_lts@bifrotauto.com>
Subject: PRS for our client's vehicle SHD 3974 D and your insured's vehicle PC 1550 S on 22.09.2022 / Taxi at Traffic Police Compound

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Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, Lim Gim Huat, to notify you of the aforesaid accident involving our client's vehicle SHD 3974 D and your insured's vehicle PC 1550 S on 22.09.2022.

Please find enclosed our LTA Search . We will follow up with GIA report and Police Report once avail.

This serves as a **NOTICE** that we are claiming against PC 1550 S for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: Blk 9 Sector C #01-42, Sin Ming Industrial Estate, Singapore 575644

Contact Person: Ms Lim / Ms Lee / Mr Yee

Contact Email: claims_ltv@bifrostauto.com / claims_ltm@bifrostauto.com / assessment_ltc@bifrostauto.com

VEH IN (Date & Time) : **Taxi at Traffic Police Compound / To be advised**

PRS ARRANGEMENT (Date & Time) : **To be advised**

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

Thank you.

You can protect our environment. Think before you print.

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Best Regards

Mr Yee

Assessment Dept

BIFROST AUTO PTE LTD

O: 62436687