Yan (LKK Auto)

From: Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>

Sent: Friday, 23 September 2022 10:32 AM

To: assignments; YAN

Cc: MTPRI; Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd)

Subject: FW: PRI REQUEST TO ACCIDENT ON 22.09.2022 INVOLVING SHD2049G & SHB869E

Importance: High

Ref: TAX/09/22/2050

Dear Yan,

Kindly survey on "Without Prejudice" basis.

TP: SHD2049G Insured: SHB869E

Workshop: Prime Auto Claims Service Pte. Ltd.

Thank you.

Regards,

Hua Yen

Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705

DID: 6866 2650 | Fax: 6368 7421 | Email: <u>HuaYen.Ong@strides.com.sg</u>

From: Pei Yee <peiyee@primeautoclaims.com> Sent: Thursday, 22 September 2022 5:36 pm

To: MTPRI < MTPRI@smrt.com.sg>

Cc: aliceleong@primeautoclaims.com.sg; Magnaye Ana Margie Marasigan (Strides Automotive Services Pte

Ltd) <Ana.Magnaye@strides.com.sg>

Subject: RE: PRI REQUEST TO ACCIDENT ON 22.09.2022 INVOLVING SHD2049G & SHB869E

Importance: High

CAUTION: This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Dear Hua Yen,

We select M/s LKK - Mohamad Taufikh Bin Hamid.

<u>Important Note:</u> I would like to inform that my current email address will be ceased and replaced with a new email peiyee@primeautoclaims.com.sg by 30.09.2022. Please update your email address book accordingly.

Thank you & Best regards,

Pei Yee

Senior Claims Specialist (Motor Claims)

Prime Auto Claims Service Pte. Ltd.

6 Benoi Place Singapore 629927 Tel: 6861 0908 Fax: 6515 2948

Member of Prime Group of Companies

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From: MTPRI [mailto:MTPRI@smrt.com.sg]

Sent: 22 September, 2022 5:19 PM

To: Pei Yee

Cc: aliceleong@primeautoclaims.com.sg; MTPRI; Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd)

Subject: RE: PRI REQUEST TO ACCIDENT ON 22.09.2022 INVOLVING SHD2049G & SHB869E

Ref: TAX/09/22/2050

WITHOUT PREJUDICE

Dear Sirs

We are the owner of SHB869E as such we do not follow the new protocol.

Attached is a copy of our insurers, MS First Capital Insurance Limited's letter for your perusal.

Please let us have workshop contacts so our surveyor may call them to arrange for PRI without further delay.

Thank you.

However, we have 8 surveyors for you to choose from :-

- 1. M/s LKK Bryan Ang Tani
- 2. M/s LKK Adrian Ling Wai Ping
- 3. M/s LKK Kenneth Kong Seng Cheong
- 4. M/s LKK Marcus Chua Kang Seng
- 5. M/s LKK Mohammed Rasul Bin Mohd Yunus
- 6. M/s LKK Mohamad Taufikh Bin Hamid
- 7. M/s LKK Xing Guo Qiang
- 8. M/s LKK Steve Chen Tsue Yee

Regards,

Hua Yen

Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705

DID: 6866 2650 | Fax: 6368 7421 | Email: <u>Huayen.Ong@strides.com.sg</u>

From: Pei Yee < peiyee@primeautoclaims.com > Sent: Thursday, 22 September 2022 3:32 pm

To: MTPRI < MTPRI@smrt.com.sg>

Cc: aliceleong@primeautoclaims.com.sg; motor claims@msfirstcapital.com.sg

Subject: PRI REQUEST TO ACCIDENT ON 22.09.2022 INVOLVING SHD2049G & SHB869E

Importance: High

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Hi Sir/Mdm,

Our client's GIA report enclosed for your retention. Please arrange PRI on urgent basis.

Please inform surveyor to avoid 1230-1330pm lunch hour.

*Please provide us a list of panel surveyor.

- *Please arrange PRI soonest possible due to loss of income and loss of rental per day count.
- *If we do not hear from you within the next two (2) working days, we shall deem that you have waived the requirement for the pre-inspection.

<u>Important Note:</u> I would like to inform that my current email address will be ceased and replaced with a new email <u>peivee@primeautoclaims.com.sg</u> by 30.09.2022. Please update your email address book accordingly.

Thank you & Best regards,

Pei Yee

Senior Claims Specialist (Motor Claims)

Prime Auto Claims Service Pte. Ltd.

6 Benoi Place Singapore 629927 Tel: 6861 0908 Fax: 6515 2948

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