

China Taiping Insurance (Singapore) Pte Ltd  
No. 3 Anson Road  
#16-00 Springleaf Tower  
Singapore 079909

6/10/2022

Attn: HSIAO TONG  
Motor Claims Dept

**LETTER OF DEMAND**

Our Ref : YN7814C (1240) Your Ref : -

Dear Sir,

VEHICLE # : YN7814C  
ACCIDENT INVOLVING : YN7814C & GBE994G ALONG BARTLEY ROAD ON 13/9/22

COST OF REPAIR	\$3,200.00	(As agreed)
LOSS OF USE	\$840.00	{4 work days + 2 weekends} x \$140
LTA & GIA SEARCH	\$31.00	

COST OF REPAIR ADD GST 7% \$224.00

TOTAL \$4,295.00

Four Thousand Two Hundred Ninety-Five Singapore Dollars Only

**Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign on behalf. Please see attached Letter of authorisation ( see note 5) .**

For your prompt payment.  
Thank you.

Yours faithfully,  
Ryder Auto Pte Ltd



Chan San Choon  
Director  
DipEng, AAE MIMI, MSAE(Aust)



## LETTER OF AUTHORISATION

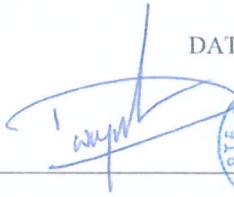
**To: Ryder Auto Pte Ltd**

Re: ACCIDENT ON 08/09/2022 INVOLVING YN7814C GBE994G  
ALONG / AT  
BARTLEY ROAD

I/We DEL ENTERPRISE PTE LTD (NRIC No. 201909699D)  
of 21 PANDAN AVENUE, S(609388), #05-08

1. The owner of motor vehicle no. YN7814C hereby authorise **Ryder Auto Pte Ltd** to commence repairs of the said vehicle forthwith. I/We agree to assign the whole proceeds of my/our third party claim to **Ryder Auto Pte Ltd** including any claim for Loss of Use if a vehicle had been provided by **Ryder Auto Pte Ltd** during the period of repairs to my/our vehicle if applicable. My/our solicitors (to be appointed by **Ryder Auto Pte Ltd** on my/our behalf) shall accept this as my/our irrevocable authority to pay the amount compensated direct to **Ryder Auto Pte Ltd** after deduction of their cost on a solicitor & client basis. **I/We undertake to co-operate fully with Ryder Auto Pte Ltd and/or my/our solicitors and also with a true Motor Accident Report/Police Report until the claim to a successful conclusion including court proceedings, failing which, I/We undertake to bear repair costs, rental, legal costs and any other incidentals incurred.**
2. If the 3<sup>rd</sup> party claim is unsuccessful or partly successful as the case may be, I/we hereby instruct and authorise **Ryder Auto Pte Ltd** to claim direct from my/our insurance company on my/our vehicle immediately without any delay.
3. If for any reason my/our insurer's are not willing to settle the repair costs either in part or in whole then I/ we undertake to pay **Ryder Auto Pte Ltd** the repair cost.
4. In alternative to serial number 2 and 3 above if the 3<sup>rd</sup> party claim fails or is only partly successful then I/we undertake to pay **Ryder Auto Pte Ltd** the difference in amount of the repair cost.
5. I/We authorise **Ryder Auto Pte Ltd** to sign all discharge voucher/indemnity forms and all necessary papers on my/our behalf in connection with the above claim. **We confirm full discharge of all property damage claims upon signing of the discharge voucher by our repairer, Ryder Auto Pte Ltd.**
6. I/We also authorise **Ryder Auto Pte Ltd** to appoint such a firm of solicitors on my/our behalf as **Ryder Auto Pte Ltd** deem fit for the purpose of third party/own insurance claims.
7. I/We undertake to inform **Ryder Auto Pte Ltd** and/or the solicitors appointed by **Ryder Auto Pte Ltd** on my/our behalf in the event the third party's insurance company communicate with me/us directly by telephone or in writing and I/We further undertake not to accept any monies or other or settlement from the third party's insurers without first communicating with you.
8. In the event that third party insurer issued the **Agreed Settlement Cheque** to me/us, I/We undertake to either give the said cheque to **Ryder Auto Pte Ltd**, or bank into my/our account and re-issue the cheque amount to **Ryder Auto Pte Ltd**.

DATED THIS \_\_\_\_\_ DAY OF 08/09/2022

  
\_\_\_\_\_  
Signature of owner

(Company's stamp – if any)



  
\_\_\_\_\_  
Signature of Witness

Name of Witness

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSA00002622201 Claim No : SNM22D206631/C02/GBE994G/TANCHC

Claimant : DEL ENTERPRISE PTE. LTD.

Amount : **S\$4,055.00**  
SINGAPORE DOLLARS FOUR THOUSAND FIFTY FIVE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : YN7814C

Insured Vehicle No. : GBE994G

Date of Loss : 08/09/2022

Place of Accident : BARTLEY ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : CHUA CHUAN LEONG & SONS PTE LTD

Driver Name : CHEW YEW BOON

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	3,424.00
(3) Loss of Use/ <del>Rental/Earning</del>	S\$	600.00
(4) <del>CIA/Police Reports/</del> <del>Investigation Results</del> /Search Fees	S\$	31.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL . . . . .	<b>S\$</b>	<b>4,055.00</b>
	=====	

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Claimant Name : DEL ENTERPRISE PTE. LTD.

NRIC No : 201909699D

Signature :



Date :

6/12/22

my execution of this Discharge Voucher is only  
for my claim for property damage and not prejudicial  
to any other claims arising from the same accident.

China Taiping Insurance (Singapore) Pte Ltd  
No. 3 Anson Road  
#16-00 Springleaf Tower  
Singapore 079909

6/10/2022

Attn: HSIAO TONG  
Motor Claims Dept

**TAX INVOICE**

Our Ref : YN7814C (1240) Your Ref : -

Dear Sir,

VEHICLE # : YN7814C  
ACCIDENT INVOLVING : YN7814C & GBE994G ALONG BARTLEY ROAD ON 13/9/22

COST OF REPAIR \$3,200.00 (As agreed)

COST OF REPAIR ADD GST 7% \$224.00

TOTAL \$3,424.00

Three Thousand Four Hundred Twenty-Four Singapore Dollars

Only

**Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign on behalf. Please see attached Letter of authorisation ( see note 5) .**

For your prompt payment.  
Thank you.

Yours faithfully,  
Ryder Auto Pte Ltd



Chan San Choon  
Director  
DipEng, AAE MIMI, MSAE(Aust)





RECORD MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

9 Temasek Boulevard, Suntec City Tower Two #42-01B  
Singapore 038989

E-mail: [gears-support@shift-technology.com](mailto:gears-support@shift-technology.com)

GST Registration: M400017735

## TAX INVOICE

Date of Request: 21/09/2022

**Your Ref No: YN7814C**

Dear Sir/Madam,

Date of Accident: 08/09/2022 00:00 (SGT)

Vehicle No: YN7814C

Place of Accident: Bartley Rd, Singapore

With reference to your application for the accident report, we have attached the following accident report as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (\$)	QTY	AMOUNT (\$)
<b>GBE994G</b>	Bartley Rd, Singapore	(31.00 )	1	(28.97 )
GST Amount				(2.03 )
Total Amount Due (GST Inclusive)				(31.00 )

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank you.

This is a computer generated document and requires no signature.



## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, 10 October 2022 3:32 PM  
**To:** ops@cclgroup.com.sg  
**Subject:** Claim Notification - ACCIDENT INVOLVING GBE994G(CHINA TAIPING) AND YN7814C AT/ALONG BARTLEY FLYOVER ON 08/09/2022

**CHUA CHUAN LEONG & SONS PTE LTD**

[By Email Only]

Driver: CHEW YEW BOON

Dear Sir/Madam,

**You Ref: GBE994G**

**Our Ref: CC6/CTI22009392/Apa3**

**ACCIDENT INVOLVING GBE994G(CHINA TAIPING) AND YN7814C AT/ALONG BARTLEY FLYOVER ON 08/09/2022**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from YN7814C against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 14 December 2022 11:11 AM  
**To:** Jacqueline Tan  
**Cc:** Admin A  
**Subject:** RE: [SEEK MANDATE] - SNM22D206631/C02/GBE994G/TANCHC /RE: Direct Settlement - Accident Involving GBE994G (OI : CTI - TBA) and YN7814C (TP : LKK REF - CC6/CTI22009392/pa3) on 08/09/2022

Dear Sirs,

For an update, we have settled the matter at \$4,055.00(all-in).

1. Cost of Repair (w/GST)	\$ 3,424.00
2. Loss of Use	\$ 600.00
3. LTA/GIA Search Fee	\$ 31.00
<b>Total</b>	<b>\$ 4,055.00</b>

We will proceed to close file and submit all the relevant documents to your good office once it is ready.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>  
**Sent:** Friday, 4 November 2022 7:42 PM  
**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: [SEEK MANDATE] - SNM22D206631/C02/GBE994G/TANCHC /RE: Direct Settlement - Accident Involving GBE994G (OI : CTI - TBA) and YN7814C (TP : LKK REF - CC6/CTI22009392/pa3) on 08/09/2022

Hi Hsiao Tong,

Please settles proposed.

LOU may start from \$90/day.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Wednesday, 19 October 2022 9:23 am

**To:** Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** [SEEK MANDATE] - SNM22D206631/C02/GBE994G/TANCHC /RE: Direct Settlement - Accident Involving GBE994G (OI : CTI - TBA) and YN7814C (TP : LKK REF - CC6/CTI22009392/pa3) on 08/09/2022

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Your ref: **SNM22D206631/C02/GBE994G/TANCHC**

LKK ref : CC6/CTI22009392/Apa3q2

Dear Sirs/Mdm,

**ACCIDENT INVOLVING GBE994G(CHINA TAIPING) AND YN7814C(TP) ON 08/09/2022**

We refer to the above matter.

The accident occurred when our insured driver changed lane and collided with third party. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "RYDER AUTO PTE LTD" at \$4,295.00(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 9,581.05	\$ 3,424.00 (\$3,200.00 + 7%GST)
2. Loss of Use (6days x \$140.00)	\$ 840.00	\$ 840.00 (6days x \$140.00)
3. LTA/GIA Search Fee	\$ 31.00	\$ 31.00
<b>Total</b>	<b>\$10,452.05</b>	<b><u>\$ 4,295.00</u></b>

Surveyor recommended 4days for repair + 1PRS + 1Sunday =6days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 11/10/2022 is only for mandate purpose.

**Kindly let us have your approval / instruction.**



Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Monday, 10 October 2022 3:45 PM

**To:** Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**Subject:** RE: SNM22D206631/C02/GBE994G/TANCHC /RE: Direct Settlement - Accident Involving GBE994G (OI : CTI - TBA) and YN7814C (TP : LKK REF - CC6/CTI22009392/pa3) on 08/09/2022

Dear Sirs/Mdm,

Enclosed for your perusal is: -

- Estimated cost of repair.
- Preliminary advice.
- Photographs of TP vehicle in its damaged condition.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Monday, 26 September 2022 1:22 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** O/R: SNM22D206631/C02/GBE994G/TANCHC /RE: Direct Settlement - Accident Involving GBE994G (OI : CTI - TBA) and YN7814C (TP : LKK REF - CC6/CTI22009392/pa3) on 08/09/2022

Dear all,

Please note that officer in charge for this case is Jacqueline Tan.

Claim no SNM22D206631/C02/GBE994G/TANCHC.

Dear Jacqueline,

Pls revert LKK.

NOTICE :

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Friday, 23 September 2022 4:56 pm

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving GBE994G (OI : CTI - TBA) and YN7814C (TP : LKK REF - CC6/CTI22009392/pa3) on 08/09/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Ryder Auto Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Note : no survey done yet.

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)