

## Rajeswari

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**From:** Lynn Khong <lynn.khong@sg.cntaiping.com>  
**Sent:** Thursday, 22 September 2022 5:06 PM  
**To:** Assessment Dept; 'SUR'; 'assignments'  
**Cc:** Joseph Koh; Claims Dept  
**Subject:** SNM22D206774/C02/SML973A/KHONGLH / RE: Accident involving SMQ 2327 B & SML 973 A on 21/09/2022 (PRE-REPAIR SURVEY REQUEST) - ASSIGN LKK

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sir,

We refer to your email of 22.09.22.

We will be appointing **M/s LKK AUTO CONSULTANTS PTE LTD** to conduct the pre-repair survey (PRS) on your client's vehicle.

We seek your cooperation to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

Thank you

Hi LKK,

Please assist to arrange PRS.

Thank you

**\*\* Note:** Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

**Lynn Khong**  
Executive Motor Claims  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6156 | Tel: (65) 6389 6116 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Sent:** Thursday, 22 September 2022 4:53 pm  
**To:** Assessment Dept <assessment\_ral@bifrostauto.com>; Lynn Khong <lynn.khong@sg.cntaiping.com>  
**Cc:** Joseph Koh <claims@bifrostauto.com>; Claims Dept <claims\_rar@bifrostauto.com>  
**Subject:** O/R: SNM22D206774/C02/SML973A/KHONGLH / RE: Accident involving SMQ 2327 B & SML 973 A on 21/09/2022 (PRE-REPAIR SURVEY REQUEST)

Without Prejudice

Dear Lynn,

Please conduct PRS for SMQ 2327 B.

Note: officer in charge Lynn Khong 63896156.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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**From:** Assessment Dept <[assessment\\_ral@bifrostauto.com](mailto:assessment_ral@bifrostauto.com)>  
**Sent:** Thursday, 22 September 2022 3:33 pm  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Joseph Koh <[claims@bifrostauto.com](mailto:claims@bifrostauto.com)>; Claims Dept <[claims\\_rar@bifrostauto.com](mailto:claims_rar@bifrostauto.com)>  
**Subject:** Accident involving SMQ 2327 B & SML 973 A on 21/09/2022 (PRE-REPAIR SURVEY REQUEST)

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Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, ST HANN to notify you of the aforesaid accident involving our client's vehicle SMQ2327B and your insured's vehicle SML973A on 21/09/2022 at 1728HRS along THE MAYFAIR CONDO CARPARK

This serves as a **NOTICE** that we are claiming against SML973A for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle, along with your list of at least **ten (10) motor surveyors**.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

**Premises for the Pre-repair inspection:** 8 Kaki Bukit Ave 4 #01-49, Premier @ Kaki Bukit Singapore 415875

**Contact Person:** DENNIS TING ( 93855409)

**Contact Email:** [claims\\_rar@bifrostauto.com](mailto:claims_rar@bifrostauto.com)

VEH IN (Date & Time) : 22/09/2022

PRS ARRANGEMENT (Date & Time) : 23/09/2022 after 1400hrs

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

DENNIS TING

Motor Claims Department

Tel: 9385 5409

