

Rajeswari

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Thursday, 22 September 2022 8:46 PM
To: Connie - Shu Fatt Auto Works; assignments
Cc: Claims Dept of CTI; Alfred Toh
Subject: RE: SNM22D206414/C02/SMJ6796R/TOHHS / RE: Re : Survey for PC7936Z

Dear Sirs

Contents of your email noted.

Aside to M/s LKK AUTO CONSULTANTS PTE LTD, please assist to follow up survey on PC7936Z. (email below refers)

Best Regards

Alfred Toh
Assistant Manager
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

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From: Connie - Shu Fatt Auto Works <shufatt@singnet.com.sg>
Sent: Thursday, 22 September 2022 5:47 pm
To: Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: RE: SNM22D206414/C02/SMJ6796R/TOHHS / RE: Re : Survey for PC7936Z

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Mr Toh,

Please arrange Mr Steve Chen (LKK) to contact us for the survey. Currently, the car is not at our premise, will arrange with owner.

Thank you.

Rgds,
Connie

From: Alfred Toh [<mailto:alfred.toh@sg.cntaiping.com>]
Sent: Thursday, September 22, 2022 4:36 PM
To: Connie - Shu Fatt Auto Works
Cc: Claims Dept of CTI; Alfred Toh
Subject: RE: SNM22D206414/C02/SMJ6796R/TOHHS / RE: Re : Survey for PC7936Z

WITHOUT PREJUDICE

YOUR REF: PC7936Z

OUR REF: SNM22D206414/C02/SMJ6796R/TOHHS

Dear Sirs

We refer to your emails pertaining to the above matter.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at claimsdept@sg.cntaiping.com

Best Regards

Alfred Toh
Assistant Manager
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Connie - Shu Fatt Auto Works <shufatt@singnet.com.sg>
Sent: Wednesday, 21 September 2022 10:15 am
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D206414/C02/SMJ6796R/TOHHS / RE: Re : Survey for PC7936Z

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Hi,

Please note to date no one contacted us for survey for above vehicle.

Rgds,
Connie

From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]
Sent: Thursday, September 15, 2022 3:02 PM
To: Connie - Shu Fatt Auto Works; Alfred Toh
Subject: O/R: SNM22D206414/C02/SMJ6796R/TOHHS / RE: Re : Survey for PC7936Z

Without Prejudice

Dear Alfred,

Please conduct PRS for PC7936Z.

Note: officer in charge Alfred Toh

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

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From: Connie - Shu Fatt Auto Works <shufatt@singnet.com.sg>

Sent: Thursday, 15 September 2022 11:11 am

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re : Survey for PC7936Z

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi,

We refer to above captioned subject. Kindly do needful.

Please also advise on liability issue.

Thank you.

Rgds,
Connie Wong