

SM AUTOMOTIVE

Our Ref : SLB1894C
Your Ref : SMM7173R
Date : 18th Oct 2022

1 Kaki Bukit Avenue 6
Blk C #01-43 Autobay@KB
Singapore 417883

AIG ASIA Pacific Insurance Pte Ltd
78 Shenton Way,
AIG Building, #09-16
Singapore 079120

WITHOUT PREJUDICE

Dear Sirs,

**RE: ACCIDENT INVOLVING SLB1894C & SMM7173R AT RAFFLES CITY BASEMENT CARPARK B3
LOT 3220 ON 09.09.2022 @ 12:30HRS**

We are instructed by **NAM PLUMBING ENGINEERING PTE LTD** to claim damages and losses against you in connection with the above captioned road traffic accident which our client's vehicle **SLB1894C** was damaged by vehicle **SMM7173R** driven by your insured at the material time.

We are instructed that the said accident was caused by your insured's negligent driving and/or management of the vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expenses, particulars of which are as follows:

1) Repair Costs (Inc 7% gst)	\$ 6,634.00
2) Loss of Rental for 05 days	\$ 600.00
3) LTA Search	\$ 2.00
	<u>\$ 7,236.00</u>

A copy each of the following supporting document is enclosed:

- 1) Final Repair Bill
- 2) Warrant to Act
- 3) LTA Receipt
- 4) Vehicle Rental Agreement (Invoice)

Please let us have your cheque for the sum \$ 7,236.00 made payable to us, **SM AUTOMOTIVE** in the next 14 days.

Yours faithfully,


SM AUTOMOTIVE



LETTER OF AUTHORISATION

SM AUTOMOTIVE

Kaki Bukit Avenue 6
Blk 1 #01-43
Singapore 417883

Dear Sir,

Accident on

Involving Vehicles

Along

09.09.22 @ 1230hrs

SLB 1894C x SMH 7193R

Raffles City basement carpark B3 Lot 320

I/We, the registered owner/driver of vehicle registration no: _____
have involved in the above accident.

SLB 1894C

I/We hereby authorize **SM AUTOMOTIVE** to commence repairs of the said vehicle forthwith.

I/We agree to assign the whole proceeds of my/our comprehensive/third party claim to you and our solicitor, _____, to act on my/our behalf in respect of the above matter. And if applicable, my/our solicitors shall accept this as my/our irrevocable authority to pay the amount as deemed compensated direct to you after deduction of their costs on a Solicitor and client basis.

I/We undertake to co-operate fully with you and our solicitors to ensure that claim is successful.

I/We also authorize you to sign all discharge vouchers/indemnity forms and all necessary papers in relation with the above claim in my/our absence.

Your kind co-operation in this matter will be much appreciated.

Yours truly,



Owner's Signature
(Company's stamp if applicable)

Name:

Nam Plumbing Engineering Pte Ltd

NRIC No.:

2003108506

Date:

21/09/2022

WITHOUT PREJUDICE to:
(a) Insurance Subrogated Claim and/or
(b) Any Personal Injury Claims
[Note: This Notice supersedes any inconsistencies
found in this Discharge Voucher]

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, SM AUTOMOTIVE ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$6,634.00 (Repair Cost), S\$500.00 (Loss of Use/Rental), S\$2.00 (Disbursement) for vehicle no. SLB1894C that was damaged pursuant to the accident which occurred on 09/09/2022 (date) along RAFFLES CITY BASEMENT CARPARK B3 LOT 3220 (location) involving vehicle no/s SMM7173R. This is pursuant to the inspection conducted on 21/09/2022 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner NAM PLUMBING ENGINEERING PTE LTD (the third party claimant") of vehicle no. SLB1894C make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLB1894C (vehicle no.) as a result of the accident.


We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 29 (day) of 12 (month) 20 22 (year)

 LKP

Signed by appointed surveyor


h sukyni chong
Signed by "the workshop" (with chop)

SM AUTOMOTIVE

Block C, 1 Kaki Bukit Avenue 6 #01-43 Singapore 417883

Email: SM_AUTOMOTIVE@HOTMAIL.COM

Tel: (65) 6747 9241 Fax: (65) 6741 7276

RCB No: 53231488C GST Reg No : 53231488C

TAX INVOICE

AIG ASIA Pacific Insurance Pte Ltd

78 Shenton Way,
AIG Building, #09-16
Singapore 079120

Invoice No : SMPL2210-0184

Date : 18-Oct-22

Date of Accident : 9-Sep-22

Vehicle No. : SLB1894C

Client: NAM PLUMBING ENGINEERING PTE LTD

Model Type : Toyota Harrier

Descriptions		Amount
Lump Sum Repair Cost		6,200.00
GST 7 %		: 434.00
Total		: 6,634.00

SIN DOLLARS: SIX THOUSAND SIX HUNDRED AND THIRTY FOUR ONLY





SLB1894C.

SM

HIRER'S PARTICULARS

If Different From
Section ①

I/We

of

S

Tel:

hereinafter called "the Hirer" hereby confirm having agreed to hire this day from HOCK CHUAN HENG CAR RENTAL & TRADING PTE LTD hereinafter called "the Owner" the undermentioned Vehicle at the rental fees as shown below and I further agree that I shall be held responsible for:-

a) THIRD PARTY ONLY MOTOR VEHICLE COVERAGE

the Excess which is the maximum amount of \$1500 to cover for any third party damage or injury claims and also bear the full cost of any damage caused to the hired Vehicle resulting from any single accident including loss from inability to let the same Vehicle out on hire or loss resulting from theft and destruction of the Vehicle.

b) COMPREHENSIVE MOTOR VEHICLE COVERAGE

the Excess which is the maximum amount of \$2000 for any damage caused to the hired Vehicle from any single accident or any loss resulting from third party damage claim, injury claim, theft or destruction of the Vehicle.

c) Only persons above 24 years of age with more than 2 years driving experience, authorised licensed and signing this agreement may drive the vehicle.

whether or not such damage or loss is by person/persons known or unknown to me or by negligence or any breach by me of the Terms and Conditions of Hire, hereinafter mentioned and printed at the back hereof:

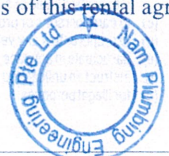
Vehicle Regn No. 車輛註冊號碼 SLL 4277L		Rental Agreement 合同號碼 No. H15854	
Section ① Hirer's And/OR Driver's Particulars 租車者/駕駛員個人記錄		租出日期及時間 Date & Time OUT 21/09/22 1130 AM	
姓名 Name: Lee Wll Ann		交車日期及時間 Date & Time IN 26/09/22 1135 AM	
地址 Address: 126 Yishun St 11 #06-423		Chargeable Rates Amount	
S \$101.76		5 天 Days @ \$ 8600/-	
居民證/護照號碼 I/C No./Passport No: 93332447		星期 Weeks @ \$	
居民證/護照種類 Type of I/C/Passport:		月 Months @ \$	
出生日期 Date of Birth: 13.09.1993		發出地 Place of Issue:	
三號保險底金 \$1500/- a) Third Party Only Policy Excess \$1500/-		一號保險底金 \$2000/- b) Comprehensive Policy Excess \$2000/-	
車輛必須歸還車主於 Vehicle Must Be Returned To Owner's Office By:		保險 Insurance	
備註與付款記錄 Remarks & Payment Records		總計 Total Charge	
		按金 Security Deposit	
		總金額 Total Payable 8600/-	
		來銀 Amount Paid	
		送車/費 Delivery Fees	
		收車費用 Collection Fees/Misc.	
		超過/小時 Extra Hours @ \$	
出車油箱 Fuel Tank OUT E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F		出車油箱 Fuel Tank IN E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F	
車牌號碼 Vehicle No: 1)		起 From:	
車牌號碼 Vehicle No: 2)		起 From:	
工具 Tools		輪胎 Spare Tyre	
車輛發出人 Vehicle Issued By:		裝飾品 Accessories	
車輛接收人 Vehicle Collected By:		加額費用 Total Additional Charges	
NOTE: 註 租車者或司機必須付所有停車, 違反交通及噴過量黑煙法例負起一切的責任。 HIRER AND/OR DRIVER IS LIABLE FOR ALL PARKING, TRAFFIC AND SMOKY EXHAUST VIOLATION.		總計 Grand Total	

租車者不准載沙或石灰
HIRER MUST NOT CARRY SAND AND CEMENT ON THE VEHICLE
PLS CHECK ENGINE OIL AND RADIATOR WATER EVERY MORNING.

我/我們同意以上及後頁租車公司所列的條規與條件。
I/We have read and hereby agree to the terms and conditions on both sides of this rental agreement.

日期
Date:

21.09.2022

租車者簽名
Signature of Hirer:

INSURER ENQUIRY

Find

insurer

Vehicle reg. no.

SMM7173R

Date of Accident

09/09/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**Period of Insurance **11/07/2022 - 10/07/2023**Requested By **SUKYI CHONG (CHEW MOTOR ...**Requested Date **12/09/2022 12:46**

Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/AIG22009367/Apa3

28 Sept 2022

HENG POH KHIM
519A TAMPINES CENTRAL 8
#13-01
SINGAPORE 521519

Dear Sir/Madam,

ACCIDENT INVOLVING SMM 7173R (AIG) AND SLB 1894C AT/ALONG RAFFLES CITY CAR PARK B3 ON 09/09/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SLB1894C against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Yours faithfully,







CHEW HSIAO TONG
Case Handler
DID: 6742 3197
FAX: 6741 4108
Email: chewht@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	22 Sep 2022 20:21	Clm Dtl Modified	Claimant's Name: -> TRANS LEASING PTE LTD. Claimant's ID: -> 201603575K.	[A] HOW MEI KWAN
2	22 Sep 2022 20:21	Clm Veh Model Changed	(206252) TOYOTA PRIUS 1.8 5DR HATCHBACK (A).	[A] HOW MEI KWAN
3	22 Sep 2022 20:21	Clm Created	Reg No: SMP6592E. Acct Date: 2022/09/21. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Income Insurance Limited (HQ). Workshop: Trans-cab Auto Services Pte Ltd ()	[A] HOW MEI KWAN
4	22 Sep 2022 20:21	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	22 Sep 2022 20:21	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/10/03	[A] HOW MEI KWAN
6	22 Sep 2022 20:21	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	22 Sep 2022 20:21	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	22 Sep 2022 20:21	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	22 Sep 2022 20:21	Label Added	(23):Express.	[A] HOW MEI KWAN
10	22 Sep 2022 20:21	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] HOW MEI KWAN
11	23 Sep 2022 09:34	TP Ins Updated	TPInsurer:Income Insurance Limited (HQ) -> AIG Asia Pacific Insurance Pte. Ltd. (SG). TPPolNo:5128626563 -> 2100459189.	[A] HOW MEI KWAN
12	23 Sep 2022 09:34	Clm Dtl Modified	Claimant's Name: TRANS LEASING PTE LTD -> NAM PLUMBING ENGINEERING PTE LTD. Claimant's ID: 201603575K -> 200310850G.	[A] HOW MEI KWAN
13	23 Sep 2022 09:34	Clm Registration Modified	Reg No:SMP6592E->SLB1894C. Rep:204789->202715.	[A] HOW MEI KWAN
14	23 Sep 2022 09:34	Clm Veh Model Changed	(206252) -> (205496) TOYOTA HARRIER 2.0 ELEGANCE CVT (A).	[A] HOW MEI KWAN
15	23 Sep 2022 18:15	TP Ins Updated	TPRegNo:SMZ1465U -> SMM7173R.	[I] Auwyang, Jiahong
16	23 Sep 2022 18:16	Clm Registration Modified	Acct Date:2022/09/21->2022/09/09. Acct Time:19:00:00->12:00:00.	[I] Auwyang, Jiahong
17	26 Sep 2022 20:20	Label Removed	(23):Express.	[A] HOW MEI KWAN
18	26 Sep 2022 20:20	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
19	26 Sep 2022 20:20	Adj Adjuster Assigned	KENNETH KONG -> ADRIAN LING	[A] HOW MEI KWAN
20	25 Oct 2022 15:38	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN

AUDIT TRAIL				
No.	On	Audit	Remarks	By
21	25 Oct 2022 15:38	Clm Dtl Modified	JPJ Reg. Date: -> 2016/03/30.	[A] JOANNE LEE KHANG MIN
22	25 Oct 2022 15:38	Clm Details Notified		[A] JOANNE LEE KHANG MIN
23	11 Nov 2022 09:26	Adj Mandate Request	Cur,Req:7236.00:Liability: 100% (BOLA 22) *Quantum: \$7,236.00 (all-in). Please refer to adjuster report for details. *For your approval please.	[A] Ezlyna
24	23 Nov 2022 09:55	Adj Next Rpt Changed	Next Rpt:Final Rpt,Due Date:2022/10/03. Mandate Remarks: Please settle at best. Thanks.	[I] Chew, Yvonne
25	23 Nov 2022 09:55	Adj Mandate Set	Approved:7236.00:Please settle at best. Thanks.	[I] Chew, Yvonne

Date From



Date To



Audit Type
None
Go

ACTIVITY
[27/09/2022 14:02] CHEW HSIAO TONG: 100% B22

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2846693	22 Sep 2022 20:30:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMP6592E	SMZ1465U	11.00
2859386	25 Oct 2022 15:38:59	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLB1894C	SMM7173R	11.00