

China Taiping Insurance (Singapore) Pte Ltd
No. 3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

7/10/2022

Attn: ASHER SNG
Motor Claims Dept

LETTER OF DEMAND

Our Ref : SLT3773K (1239) Your Ref : -

Dear Sir,

VEHICLE # : SLT3773K
ACCIDENT INVOLVING : SLT3773K & XE599D ALONG SHELTERED DROP OFF-POINT AT BLK 450
BUKIT PANJANG ROAD ON 21/9/22

COST OF REPAIR	\$4,300.00 (As agreed)
RENTAL	\$866.70
LTA & GIA SEARCH	\$33.00

COST OF REPAIR ADD GST 7% \$301.00

TOTAL \$5,500.70

Five Thousand Five Hundred Singapore Dollars and Seventy Cents
Only

Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign on behalf. Please see attached Letter of authorisation (see note 5) .

For your prompt payment.
Thank you.

Yours faithfully,
Ryder Auto Pte Ltd



Chan San Choon
Director
DipEng, AAE MIMI, MSAE(Aust)



LETTER OF AUTHORISATION

To: Ryder Auto Pte Ltd

Re: ACCIDENT ON 21/9/2022 INVOLVING SLT3773K XE599D

ALONG / AT

SHELTERED DROP-OFF POINT AT BLK 450 BUKIT PANJANG RING ROAD

I/We KWAN YU ZHANG (NRIC No. S8519459C)

of BLK 651 SENJA LINK #15-34 S(670651)

1. The owner of motor vehicle no. SLT3773K hereby authorise **Ryder Auto Pte Ltd** to commence repairs of the said vehicle forthwith. I/We agree to assign the whole proceeds of my/our third party claim to **Ryder Auto Pte Ltd** including any claim for Loss of Use if a vehicle had been provided by **Ryder Auto Pte Ltd** during the period of repairs to my/our vehicle if applicable. My/our solicitors (to be appointed by **Ryder Auto Pte Ltd** on my/our behalf) shall accept this as my/our irrevocable authority to pay the amount compensated direct to **Ryder Auto Pte Ltd** after deduction of their cost on a solicitor & client basis. **I/We undertake to co-operate fully with Ryder Auto Pte Ltd and/or my/our solicitors and also with a true Motor Accident Report/Police Report until the claim to a successful conclusion including court proceedings, failing which, I/We undertake to bear repair costs, rental, legal costs and any other incidentals incurred.**

2. If the 3rd party claim is unsuccessful or partly successful as the case may be, I/we hereby instruct and authorise **Ryder Auto Pte Ltd** to claim direct from my/our insurance company on my/our vehicle immediately without any delay.

3. If for any reason my/our insurer's are not willing to settle the repair costs either in part or in whole then I/ we undertake to pay **Ryder Auto Pte Ltd** the repair cost.

4. In alternative to serial number 2 and 3 above if the 3rd party claim fails or is only partly successful then I/we undertake to pay **Ryder Auto Pte Ltd** the difference in amount of the repair cost.

5. I/We authorise **Ryder Auto Pte Ltd** to sign all discharge voucher/indemnity forms and all necessary papers on my/our behalf in connection with the above claim. **We confirm full discharge of all property damage claims upon signing of the discharge voucher by our repairer, Ryder Auto Pte Ltd.**

6. I/We also authorise **Ryder Auto Pte Ltd** to appoint such a firm of solicitors on my/our behalf as **Ryder Auto Pte Ltd** deem fit for the purpose of third party/own insurance claims.

7. I/We undertake to inform **Ryder Auto Pte Ltd** and/or the solicitors appointed by **Ryder Auto Pte Ltd** on my/our behalf in the event the third party's insurance company communicate with me/us directly by telephone or in writing and I/We further undertake not to accept any monies or other or settlement from the third party's insurers without first communicating with you.


8. In the event that third party insurer issued the **Agreed Settlement Cheque** to me/us, I/We undertake to either give the said cheque to **Ryder Auto Pte Ltd**, or bank into my/our account and re-issue the cheque amount to **Ryder Auto Pte Ltd**.

DATED THIS _____ DAY OF 21/9/2022



Signature of owner

(Company's stamp – if any)



Signature of Witness

Name of Witness

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00057582200 Claim No : SNM23D206787/C02/XE599D/TOHHS

Claimant : KWAN YU ZHANG

Amount : S\$5,308.10
SINGAPORE DOLLARS FIVE THOUSAND THREE HUNDRED EIGHT AND
CENTS TEN ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full &
final settlement of all claims, costs & disbursements for injuries / damages
sustained by me/us through an accident involving

Claimant Vehicle No. : SLT3773K

Insured Vehicle No. : XE599D

Date of Loss : 21/09/2022

Place of Accident : FAJAR ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by
CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to
discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : YI HUI METALS PTE. LTD

Driver Name : KHOO THIAM SIEW

from all claims, present or future in respect of all loss, injury or damage
sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the
part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	4,601.00
(3) Loss of Use/Rental/ Earning	S\$	674.10
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	33.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
TOTAL	S\$	5,308.10

Claimant Name : KWAN YU ZHANG

NRIC No : S8517457C

Signature : 

Date : 10/11/23

my execution of this Discharge Voucher is only
for my claim for property damage and not prejudicial
to any other claims arising from the same accident.

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for my claim for property damage and not prejudicial
to any other claims arising from the same accident.

China Taiping Insurance (Singapore) Pte Ltd
No. 3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

7/10/2022

Attn: ASHER SNG
Motor Claims Dept

TAX INVOICE

Our Ref : SLT3773K (1239) Your Ref : -

Dear Sir,

VEHICLE # : SLT3773K
ACCIDENT INVOLVING : SLT3773K & XE599D ALONG SHELTERED DROP OFF-POINT AT BLK 450
BUKIT PANJANG ROAD ON 21/9/22

COST OF REPAIR \$4,300.00 (As agreed)

COST OF REPAIR ADD GST 7% \$301.00

TOTAL \$4,601.00

Four Thousand Six Hundred One Singapore Dollars Only

Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign on behalf. Please see attached Letter of authorisation (see note 5) .

For your prompt payment.
Thank you.

Yours faithfully,
Ryder Auto Pte Ltd



Chan San Choon
Director
DipEng, AAE MIMI, MSAE(Aust)





UNIQUE TOURIST SERVICE (PTE) LTD

20, SIN MING LANE #08-51 MIDVIEW CITY SINGAPORE 573968
Tel: 6292 7656 Admin email: uniqtour@singnet.com.sg

Co. Reg. No.: 197401067R
GST Reg. No.: M2-0019671-6

Mr Kwan Yu Zhang
Blk 651 Senja Link
15-34
Singapore 670651

TAX INVOICE

NO. **WP/202724**

03.10.2022

Date: _____

DATE	PARTICULARS	@	\$	cts
	Rental of one unit Honda Vezel 1.5 Auto Registration no. SLC 2587 C self driven as from 22.09.2022 to 01.10.2022.			
	9 days at \$90.00 per day		\$	810.00
			\$	810.00
	Add GST at 7%		\$	56.70
	Amount Due		\$	866.70
	(SIN DOLLARS: EIGHT HUNDRED SIXTY SIX AND SEVENTY CENTS ONLY)			
	Standard Rated Supplies:\$		810.00	
	Total Amount of GST:\$		56.70	

AUTHORISED SIGNATURE



UNIQUE TOURIST SERVICE (PTE) LTD

20, SIN MING LANE #08-51 MIDVIEW CITY SINGAPORE 573968
Tel: 6292 7656 Admin email: uniqtour@singnet.com.sg

Co. Reg. No.: 197401067R
GST Reg. No.: M2-0019671-6

Mr Kwan Yu Zhang
Blk 651 Senja Link
15-34
Singapore 670651

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	9 days at \$90.00 per day		\$	810.00
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	Standard Rated Supplies:\$		810.00	
	Total Amount of GST:\$		56.70	

AUTHORISED SIGNATURE



UNIQUE TOURIST SERVICE (PTE) LTD.

20, Sin Ming Lane, #08-51, Midview City, Singapore 573968

TEL: 6292 7656 EMAIL: uniqtour@singnet.com.sg

COMPANY REG NO: 197401067R

GST REG NO: M2-0019671-6

CAR RENTAL AGREEMENT

RA No. **23665**

VEHICLE NO:

SLC 2587 C

MAKE/MODEL

HONDA VEZEL

NAME OF HIRER			MR KWAN YU ZHANG		
ADDRESS			BLK 651 SENJA LINK # 15-34		
			SINGAPORE 670651		
OFFICE TEL	RES TEL	HP			
NAMED DRIVER			MISS LIM HUEY HWAN		
OCCUPATION			NATIONALITY		
PASSPORT / NRIC	S 8530851C		DATE OF BIRTH	200985	
DRIVING LIC NO.	S 8530851C				
PLACE OF ISSUE	S'PORE		DATE PASS/EXPIRY	080408	
ADDITIONAL NAMED DRIVER					
ADDRESS					
SINGAPORE					
OFFICE TEL	RES TEL	HP			
OCCUPATION			NATIONALITY		
PASSPORT / NRIC			DATE OF BIRTH		
DRIVING LIC NO					
PLACE OF ISSUE			DATE PASS/EXPIRY		

BY INITIATING MARK "X" HIRER AGREE TO PAY THE FOLLOWINGS

A. COLLISION DAMAGE WAIVER (CDW) AT \$ _____ PER DAY / WEEK / MONTH "X"

B. SURCHARGE OF \$ _____ FOR USE IN MALAYSIA FROM _____ TO _____ "X"

• THE HIRER IS RESPONSIBLE FOR ANY DAMAGES UP TO THE EXTENT OF TOTAL LOSS OF CAR, LOSS OF INCOME AND COST OF RECOVERY OF VEHICLE IF THE CAR IS DRIVEN INTO MALAYSIA WITHOUT PRIOR CONSENT FROM THE COMPANY.

COMPULSORY EXCESS, DOLLAR \$1500/-

NOTE: HIRER IS LIABLE FOR ALL PARKING & TRAFFIC VIOLATIONS.

YOUR ATTENTION IS DRAWN TO TERMS & CONDITIONS PRINTED OVERLEAF.

DATE OUT	220922	TIME OUT	1005HRS		
PETROL OUT	E	1/4	1/2	3/4	F
DATE IN	011022	TIME IN	1500HRS		
PETROL IN	E	1/4	1/2	3/4	F
RENTAL RATES:	\$ _____				
MONTHLY	@ \$ _____				
WEEKLY	@ \$ _____				
DAILY	9 @ \$ 90/- 810.00				
C.D.W. FEE					
PETROL CONSUMPTION					
DELIVERY CHARGE					
COLLECTION CHARGE					
SUB-TOTAL					
GST	@ 7% 56.70				
RENTAL DEPOSIT					
TOTAL:	866.70				

DEPOSIT REFUND

PAYMENT BY: BILL CO / CREDIT CARD / CASH

ATTENDED BY: _____

OF UNIQUE TOURIST SERVICE (PTE) LTD

DECLARATION

I HEREBY DECLARE THAT NO MOTOR ACCIDENT HAD OCCURED DURING MY HIRE OF YOUR MOTOR VEHICLE AS STATED IN THE ABOVE MENTIONED SCHEDULE * OR TO ANY SUBSTITUTED VEHICLE AS STATED IN THE MEMORANDUM DATED.

FOR SINGAPORE DRIVE ONLY

REPLACEMENT VEHICLE NO:

1. ON _____ TIME _____
2. ON _____ TIME _____
3. ON _____ TIME _____

DATE:

SIGNATURE OF HIRER

DATE:

SIGNATURE OF HIRER

UNIQUE TOURIST SERVICE PTE LTD
20 SIN MING LANE #08-51, MIDVIEW CITY
SINGAPORE 573968

Co's Registration No. 197401067R
GST Registration No. M2-0019671-6

Ryder Auto Pte Ltd
2 Kaki Bukit Avenue 2
02-19/22 AutoHub @ Kaki Bukit
Singapore 417921

Tax Invoice No. 225827

Date: 03.10.2022

Rental of one unit Honda Vezel 1.5 Auto
SLC 2587 C self driven by Mr Kwan Yu Zhang
as from 22.09.2022 to 01.10.2022.

9 days at \$90.00 per day

\$	810.00
\$	810.00
\$	56.70
\$	<u>866.70</u>

Add GST at 7%
Amount Due

(SIN DOLLARS: EIGHT HUNDRED SIXTY SIX AND SEVENTY CENTS ONLY)

Standard Rated Supplies:\$ 810.00
Total Amount of GST:\$ 56.70

.....
Authorised Signature

Remarks : SLT 3773 K



RECORD MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

9 Temasek Boulevard, Suntec City Tower Two #42-01B
Singapore 038989

E-mail: gears-support@shift-technology.com

GST Registration: M400017735

TAX INVOICE

Date of Request: 26/09/2022

Your Ref No: SLT3773K

Dear Sir/Madam,

Date of Accident: 21/09/2022 00:00 (SGT)

Vehicle No: SLT3773K

Place of Accident: Fajar Rd, Singapore

With reference to your application for the accident report, we have attached the following accident report as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
XE599D	Fajar Rd, Singapore	(31.00)	1	(28.97)
GST Amount				(2.03)
Total Amount Due (GST Inclusive)				(31.00)

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank you.

This is a computer generated document and requires no signature.

INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

Xe599d

Date of Accident

21/09/20 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance China Taiping Insurance (Sing...

Period of Insurance 05/05/2022 - 04/05/2023

Requested By ORSON CHAN (Ryder Auto Pte ...

Requested Date 21/09/2022 20:42

Payment details

Request Amount: **\$S\$1.87**GST Amount: **\$S\$0.13**

Total Amount Due (GST

Inclusive): **\$S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

EzLyna (LKKAuto)

From: EzLyna (LKKAuto)
Sent: Monday, 9 January 2023 1:50 PM
To: jonathan@yihuimetals.com
Cc: Admin A
Subject: ACCIDENT INVOLVING XE599D (CHINA TAIPING) AND SLT3773K AT/ALONG FAJAR ROAD N 21/09/2022

Our Ref: CC6/CTI22009362/Aea3q2

Insured Name : YI HUI METALS PTE LTD

Insured Driver : Koo Thiam Siew

Dear Sir/Madam,

ACCIDENT INVOLVING XE599D (CHINA TAIPING) AND SLT3773K AT/ALONG FAJAR ROAD N 21/09/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **SLT3773K** against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

EzLyna (LKKAUTO)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Wednesday, 5 April 2023 10:27 am
To: EzLyna (LKKAUTO); Admin A
Cc: Claims Dept of CTI; Alfred Toh
Subject: RE: REMINDER ! {SEEK MANDATE} OUR REF: SNM22D206787/C02/XE599D/TOHHS & YOUR REF: CC6/CTI22009362/ea3 - SLT3773K, TPP DIRECT SETTLEMENT ASSIGNMENT DOA:21.09.2022

[Confidential]

Dear Ezlyna

We refer to the above matter.

Please proceed to resolve the property damage claim up to \$5,308.10.

Best Regards

Alfred Toh
Assistant Manager
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Sent: Wednesday, April 5, 2023 7:50 AM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: FW:REMINDER ! {SEEK MANDATE} OUR REF: SNM22D206787/C02/XE599D/TOHHS & YOUR REF: CC6/CTI22009362/ea3 - SLT3773K, TPP DIRECT SETTLEMENT ASSIGNMENT DOA:21.09.2022

[Confidential]

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[Confidential]

URGENT!

Dear Alfred,

We refer to the above matter and our email below.

Kindly revert with your approval as Third Party workshop is chasing for settlement. Thank you.

With warmest regards,
Ezlyna

From: EzLyna (LKKAUTO)

Sent: Monday, January 9, 2023 2:23 PM

To: Alfred Toh <alfred.toh@sg.cntaiping.com>; claimsdept@sg.cntaiping.com

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: {SEEK MANDATE} OUR REF: SNM22D206787/C02/XE599D/TOHHS & YOUR REF: CC6/CTI22009362/ea3 - SLT3773K, TPP DIRECT SETTLEMENT ASSIGNMENT DOA:21.09.2022

Your ref: OUR REF: SNM22D206787/C02/XE599D/TOHHS

LKK ref : CC6/CTI22009362/ea3

Dear Alfred,

ACCIDENT INVOLVING XE599D (CHINA TAIPING) AND SLT3773K (TP) ON 21/09/2022

We refer to the above matter.

It is an accident under BOLA 22, OI's vehicle rolled down due to hump and hit onto TP. We are of the view that liability is on our driver's.

We seek your approval to offer repairer "Ryder Auto Pte Ltd" at \$ (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 11,311.96	\$ 4,601.00 (inclusive of GST)
2. Loss of Rental (9 days x \$90 with GST)	\$ 866.70	\$ 674.10 (7 days x \$90 with GST)
3. LTA/GIA Search Fee	\$ 33.00	\$ 33.00
Total	\$ 12,211.66	\$ 5,308.10

Surveyor recommended 4 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 03/01/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Ezlyna Eng | Case Handler
LKK Auto Consultants Pte Ltd
phone: 6841-6051 | email: Ezlyna@lkkauto.com |
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Friday, 23 September 2022 4:06 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: RE: OUR REF: SNM22D206787/C02/XE599D/TOHHS & YOUR REF: CC6/CTI22009362/ea3 - SLT3773K, TPP DIRECT SETTLEMENT ASSIGNMENT

[Confidential]

LKK REF: CC6/CTI22009362/ea3
CTI REF - SNM22D206787/C02/XE599D/TOHHS

Dear Sirs

We refer to your email of even date.

Attach herewith Insured's SAS report for your attention and necessary action.

Please let us have a copy of your Preliminary Advice.

Best Regards

Alfred Toh
Assistant Manager
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Friday, 23 September 2022 3:06 pm
To: 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: OUR REF: SNM22D206787/C02/XE599D/TOHHS & YOUR REF: CC6/CTI22009362/ea3-SLT3773K, TPP DIRECT SETTLEMENT ASSIGNMENT

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Alfred,

Please refer to the below email.

Kindly assign LKK Auto, SLT3773K on D.S. soonest possible.

Please contact our claims department Alfred Toh the officer in charge.

Kindly quote our claim reference number when replying.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted.

Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Friday, September 23, 2022 10:22 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving XE599D (OI : CTI - TBA) and SLT3773K (TP : LKK REF - CC6/CTI22009362/ea3) on 21/09/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Ryder Auto Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report