

## EzLyna (LKKAUTO)

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**From:** Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Sent:** Wednesday, 5 April 2023 10:27 am  
**To:** EzLyna (LKKAUTO); Admin A  
**Cc:** Claims Dept of CTI; Alfred Toh  
**Subject:** RE: REMINDER ! {SEEK MANDATE} OUR REF: SNM22D206787/C02/XE599D/TOHHS & YOUR REF: CC6/CTI22009362/ea3 - SLT3773K, TPP DIRECT SETTLEMENT ASSIGNMENT DOA:21.09.2022

[Confidential]

Dear Ezlyna

We refer to the above matter.

Please proceed to resolve the property damage claim up to \$5,308.10.

Best Regards

Alfred Toh  
Assistant Manager  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

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**From:** EzLyna (LKKAUTO) <ezlyna@lkkauto.com>  
**Sent:** Wednesday, April 5, 2023 7:50 AM  
**To:** Alfred Toh <alfred.toh@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** FW:REMINDER ! {SEEK MANDATE} OUR REF: SNM22D206787/C02/XE599D/TOHHS & YOUR REF: CC6/CTI22009362/ea3 - SLT3773K, TPP DIRECT SETTLEMENT ASSIGNMENT DOA:21.09.2022

[Confidential]

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[Confidential]

**URGENT!**

Dear Alfred,

We refer to the above matter and our email below.

Kindly revert with your approval as Third Party workshop is chasing for settlement. Thank you.

With warmest regards,  
Ezlyna

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**From:** EzLyna (LKKAUTO)

**Sent:** Monday, January 9, 2023 2:23 PM

**To:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: {SEEK MANDATE} OUR REF: SNM22D206787/C02/XE599D/TOHHS & YOUR REF: CC6/CTI22009362/ea3 - SLT3773K, TPP DIRECT SETTLEMENT ASSIGNMENT DOA:21.09.2022

Your ref: OUR REF: SNM22D206787/C02/XE599D/TOHHS

LKK ref : CC6/CTI22009362/ea3

Dear Alfred,

ACCIDENT INVOLVING XE599D (CHINA TAIPING) AND SLT3773K (TP) ON 21/09/2022

We refer to the above matter.

It is an accident under BOLA 22, Ol's vehicle rolled down due to hump and hit onto TP. We are of the view that liability is on our driver's.

We seek your approval to offer repairer "Ryder Auto Pte Ltd" at \$ (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 11,311.96	\$ 4,601.00 (inclusive of GST)
2. Loss of Rental (9 days x \$90 with GST)	\$ 866.70	\$ 674.10 (7 days x \$90 with GST)
3. LTA/GIA Search Fee	\$ 33.00	\$ 33.00
<b>Total</b>	<b>\$ 12,211.66</b>	<b>\$ 5,308.10</b>

Surveyor recommended 4 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 03/01/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Ezlyna Eng | Case Handler  
LKK Auto Consultants Pte Ltd  
phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>  
**Sent:** Friday, 23 September 2022 4:06 PM  
**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>  
**Subject:** RE: OUR REF: SNM22D206787/C02/XE599D/TOHHS & YOUR REF: CC6/CTI22009362/ea3 - SLT3773K, TPP DIRECT SETTLEMENT ASSIGNMENT

[Confidential]

LKK REF: CC6/CTI22009362/ea3  
CTI REF - SNM22D206787/C02/XE599D/TOHHS

Dear Sirs

We refer to your email of even date.

Attach herewith Insured's SAS report for your attention and necessary action.

Please let us have a copy of your Preliminary Advice.

Best Regards

Alfred Toh  
Assistant Manager  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Friday, 23 September 2022 3:06 pm  
**To:** 'Mei Kwan (LKKAuto)' <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Subject:** OUR REF: SNM22D206787/C02/XE599D/TOHHS & YOUR REF: CC6/CTI22009362/ea3-SLT3773K, TPP DIRECT SETTLEMENT ASSIGNMENT

WITHOUT PREJUDICE  
via EMAIL ONLY

Dear Alfred,

Please refer to the below email.

Kindly assign LKK Auto, SLT3773K on D.S. soonest possible.

Please contact our claims department Alfred Toh the officer in charge.

\*Kindly quote our claim reference number when replying.\*

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. . Any inconvenience caused is much regretted.

Thank you

Angie Foo  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Friday, September 23, 2022 10:22 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving XE599D (OI : CTI - TBA) and SLT3773K (TP : LKK REF - CC6/CTI22009362/ea3) on 21/09/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Ryder Auto Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report