

## Mei Kwan (LKKAUTO)

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**From:** Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Sent:** Friday, 23 September 2022 4:06 PM  
**To:** Mei Kwan (LKKAUTO); Admin A; Asher Sng (LKKAUTO)  
**Cc:** Claims Dept of CTI; Alfred Toh  
**Subject:** RE: OUR REF: SNM22D206787/C02/XE599D/TOHHS & YOUR REF: CC6/CTI22009362/ea3 - SLT3773K, TPP DIRECT SETTLEMENT ASSIGNMENT  
**Attachments:** REPORT OF XD599D.pdf

[Confidential]

LKK REF: CC6/CTI22009362/ea3  
CTI REF - SNM22D206787/C02/XE599D/TOHHS

Dear Sirs

We refer to your email of even date.

Attach herewith Insured's SAS report for your attention and necessary action.

Please let us have a copy of your Preliminary Advice.

Best Regards

Alfred Toh  
Assistant Manager  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

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**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Sent:** Friday, 23 September 2022 3:06 pm  
**To:** 'Mei Kwan (LKKAUTO)' <Meikwan@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>  
**Subject:** OUR REF: SNM22D206787/C02/XE599D/TOHHS & YOUR REF: CC6/CTI22009362/ea3-SLT3773K, TPP DIRECT SETTLEMENT ASSIGNMENT

WITHOUT PREJUDICE  
via EMAIL ONLY

Dear Alfred,

Please refer to the below email.

Kindly **assign LKK Auto, SLT3773K on D.S.** soonest possible.

Please contact our claims department Alfred Toh the officer in charge.

\*Kindly quote our claim reference number when replying.\*

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. . Any inconvenience caused is much regretted.

Thank you

Angie Foo  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Friday, September 23, 2022 10:22 AM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving XE599D (OI : CTI - TBA) and SLT3773K (TP : LKK REF - CC6/CTI22009362/ea3) on 21/09/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Ryder Auto Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Note : no survey done yet.

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Asher.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

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