

Rajeswari

From: LOH Cynthia <cynthia.loh@axa.com.sg>
Sent: Wednesday, 21 September 2022 4:23 PM
To: tat@johnlawchambers.com; admin-a@lkkauto.com; Meikwan@lkkauto.com; AsherSng@lkkauto.com; assignments
Cc: filenet-ctom-p-sg; info@carsmith.biz; larvemogan@johnlawchambers.com
Subject: S2M041KP_CONFIRMATION_PHYSICAL_REINSPECTION_TP
REF:JLC.2022.3657.PD(T)_ACCIDENT INVOLVING SH7589E & GBL2280H ON 18/05/2022

Follow Up Flag: Follow up
Flag Status: Flagged

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Tat,

Thank you for the reinspection arrangement.

Please be advised that we will be appointing, M/s **LKK Auto Consultants Pte Ltd** to conduct the physical reinspection (RI).

Aside to LKK,

Please assist to liaise directly with the workshop for the RI arrangement.

DATE : 28 September 2022 (wed)
TIME : 9am-5pm (Exact timing TBC)
ADDRESS : Bartley Biz Centre 13 Kaki Bukit Road 4 #01-20 Singapore 417807
PERSON OF CONTACT : Alex 9091 0000

Documents has been shared in Smartclaims.

Thank you.

*Please note that we have terminated our fax-line. Hence, please send your correspondences to our two common mail boxes instead.

- For OD/TP surveys, email to motor.survey@axa.com.sg
- For other correspondences, email to motor.doc@axa.com.sg

Cynthia Loh

Specialist | Motor Claims Department

AXA Insurance Pte Ltd

Mailing address: Robinson Road P.O. Box 1094, Singapore 902144

Customer Centre: 9 North Buona Vista Drive, #18-01/06 The Metropolis Tower 1, Singapore 138588

Customer Care No: 1800 8804888

Email: cynthia.loh@axa.com.sg



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Internal

From: tat@johnlawchambers.com <tat@johnlawchambers.com>
Sent: Wednesday, September 21, 2022 3:17 PM
To: LOH Cynthia <cynthia.loh@axa.com.sg>
Cc: filenet-ctom-p-sg <filenet-ctom-p-sg@axa.com.hk>; info@carsmith.biz; larvemogan@johnlawchambers.com
Subject: [EXTERNAL] RE: S2M041KP_REQUEST_FOR_PHYSICAL_REINSPECTION_TP REF:JLC.2022.3657.PD(T)_ACCIDENT INVOLVING SH7589E & GBL2280H ON 18/05/2022
Importance: High

WP

Dear Cynthia

Good day

Apology for the confusion.

Date for re-inspection had been schedule .

Kindly do have a confirmation with us. for timing wise , possible to ask your surveyor to call the person incharge for their arrange timing.

Thank you

DATE : 28 September 2022 (wed)

TIME : 9am-5pm (Exact timing TBC)

ADDRESS : Bartley Biz Centre 13 Kaki Bukit Road 4 #01-20 Singapore 417807

PERSON OF CONTACT : Alex 9091 0000

Regards,

Tat

JOHN LAW CHAMBERS LLC
133 NEW BRIDGE ROAD,
#17-09, CHINATOWN POINT
SINGAPORE 059413.
TEL: 65926983
DID: **88200190**
FAX: 65926985

- We have relocated, kindly update our latest address in your system.

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From: LOH Cynthia <cynthia.loh@axa.com.sg>

Sent: Tuesday, 20 September 2022 6:34 pm

To: tat@johnlawchambers.com

Cc: larvemogan@johnlawchambers.com; filenet-ctom-p-sg <filenet-ctom-p-sg@axa.com.hk>

Subject: S2M041KP_REQUEST_FOR_PHYSICAL_REINSPECTION_TP REF:JLC.2022.3657.PD(T)_ACCIDENT INVOLVING SH7589E & GBL2280H ON 18/05/2022

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Tat,

Good day.

Kindly refer to our email below dated 05/07/2022.

We would like to conduct a physical re-inspection of your client's vehicle GBL2280H. Please let us know a suitable date and time.

We would appreciate that in letting us know the date, your client could allow us at least 10 days of lead-time. This is to allow us to co-ordinate with the surveyor concerning the re-inspection date and time .

Thank you.

*Please note that we have terminated our fax-line. Hence, please send your correspondences to our two common mail boxes instead.

- For OD/TP surveys, email to motor.survey@axa.com.sg

- For other correspondences, email to motor.doc@axa.com.sg

Regards,

Cynthia Loh

Specialist | Motor Claims Department

AXA Insurance Pte Ltd

Mailing address: Robinson Road P.O. Box 1094, Singapore 902144

Customer Centre: 9 North Buona Vista Drive, #18-01/06 The Metropolis Tower 1, Singapore 138588

Customer Care No: 1800 8804888

Email: cynthia.loh@axa.com.sg



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From: tat@johnlawchambers.com <tat@johnlawchambers.com>

Sent: Tuesday, September 20, 2022 3:47 PM

To: LOH Cynthia <cynthia.loh@axa.com.sg>

Cc: larvemogan@johnlawchambers.com

Subject: [EXTERNAL] FW: S2M041KP_TP REF:JLC.2022.3657.PD(T)_Accident Involving SH7589E & GBL2280H_along_YISHUN AVE 4 on 18/05/2022_PersonalAutoLine

Importance: High

Wp

Dear Cynthia

Good day

Can we have an offer for this matter ?

Thank you

Regards,

Tat

JOHN LAW CHAMBERS LLC

133 NEW BRIDGE ROAD,

#17-09, CHINATOWN POINT

SINGAPORE 059413.

TEL: 65926983

*DID: **88200190***

FAX: 65926985

- We have relocated, kindly update our latest address in your system.

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From: do not reply <donotreply@axa.com.sg>
Sent: Tuesday, July 05, 2022 3:01 PM
To: general@johnlawchambers.com
Cc: filenet-ctom-p-sg <filenet-ctom-p-sg@axa.com.hk>; LOH Cynthia <cynthia.loh@axa.com.sg>
Subject: S2M041KP_TP REF:JLC.2022.3657.PD(T)_Accident Involving SH7589E & GBL2280H_along_YISHUN AVE 4 on 18/05/2022_PersonalAutoLine

ACCIDENT INVOLVING SH7589E & GBL2280H ON 18/05/2022

Without Prejudice

We acknowledge receipt of your letter dated 01/07/2022 and the enclosures on 04/07/2022

We would like to conduct a re-inspection of your client's vehicle GBL2280H. Please let us know a suitable date and time.

We would appreciate that in letting us know the date, your client could allow us at least 10 days of lead-time. This is to allow us to co-ordinate with the surveyor concerning the re-inspection date and time .

For future correspondence, please reply to LOH Cynthia at cynthia.loh@axa.com.sg

Regards,

AXA Singapore



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