

Rajeswari

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Thursday, 22 September 2022 10:46 AM
To: JWG CLAIMS; assignments
Cc: Jenny Lew; Claims Dept of CTI; Chong Boon Sen; Alfred Toh
Subject: RE: O/R: SNM22D206735/C02/SNA3746R/LEWLC / PRI ARRANGEMENT SMP8636A | ACC ON 20/09/2022 INV VEH NO. SNA3746R & SMP8636A

WITHOUT PREJUDICE

YOUR REF: SMP8636A
OUR REF: SNM22D206735/C02/SNA3746R/LEWLC

Dear Sirs

Contents of your email duly noted.

Aside to M/s LKK AUTO CONSULTANTS PT LTD, please assist to follow up survey on SMP8636A. (email below refers)

Best Regards

Alfred Toh
Assistant Manager
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: JWG CLAIMS <jwg.claims@yahoo.com>
Sent: Thursday, 22 September 2022 10:29 am
To: Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Jenny Lew <jenny.lew@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Subject: Re: O/R: SNM22D206735/C02/SNA3746R/LEWLC / PRI ARRANGEMENT SMP8636A | ACC ON 20/09/2022 INV VEH NO. SNA3746R & SMP8636A

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Without Prejudice,

Dear Alfred,

We would like to appoint LKK to conduct the PRS.

Thank you

Warmest Regards,

XinMin

JWG INTERNATIONAL PTE. LTD.

10, Ang Mo Kio Ind Park 2A

#03-08 AMK AutoPoint

Singapore 568047

Tel: 6909 8882 | Fax: 6909 9592

E-mail: jwg.claims@yahoo.com

On Thursday, 22 September 2022 at 10:24:11 am SGT, Alfred Toh <alfred.toh@sg.cntaiping.com> wrote:

WITHOUT PREJUDICE

YOUR REF: SMV9398Z

OUR REF: SNM22D206735/C02/SMP8636A/LEWLC

Dear Sirs

We refer to your email of 21 September 2022 at 2.31 pm.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at claimsdept@sg.cntaiping.com

Best Regards

Alfred Toh

Assistant Manager

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Email: claimsdept@sg.cntaiping.com

alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: JWG CLAIMS <jwg.claims@yahoo.com>

Sent: Wednesday, 21 September 2022 4:40 pm

To: Alfred Toh <alfred.toh@sg.cntaiping.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: O/R: SNM22D206735/C02/SNA3746R/LEWLC / RE: PRI ARRANGEMENT SMP8636A | ACC ON 20/09/2022 INV VEH NO. SMP8636A (OUR REF) & SNA3746R (YOUR REF)

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Without Prejudice,

Dear BoonSeng,

As per our telephone conversation, refer to attached GIA draft.

Thank you

Warmest Regards,

XinMin

JWG INTERNATIONAL PTE. LTD.

10, Ang Mo Kio Ind Park 2A

#03-08 AMK AutoPoint

Singapore 568047

Tel: 6909 8882 | Fax: 6909 9592

E-mail: jwg.claims@yahoo.com

On Wednesday, 21 September 2022 at 03:06:47 pm SGT, Claims Dept of CTI <claimsdept@sg.cntaiping.com> wrote:

Without Prejudice

Dear Alfred,

Please conduct PRS for SMP8636A.

Note: officer in charge Jenny Lew 63896172.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: JWG CLAIMS <jwg.claims@yahoo.com>

Sent: Wednesday, 21 September 2022 2:31 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: PRI ARRANGEMENT SMP8636A | ACC ON 20/09/2022 INV VEH NO. SMP8636A (OUR REF) & SNA3746R (YOUR REF)

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Without Prejudice,

RE: ACCIDENT INVOLVING **SMP8636A** ALONG **CHOA CHU KANG WAY** ON **20/09/2022 @ 1940HRS.**

We refer to the above matter.

We are instructed to notify you of a road accident on **20-SEP-2022** at about **1940** hours along **CHOA CHU KANG WAY** involving our client's vehicle registration number **SMP8636A** and vehicle registration number **SNA3746R** driven by your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you. Kindly send us a list of survey firms to choose from.

Thank you.

We are requested to inform you that our client's vehicle is available for pre-repair inspection at the following address:

10 Ang Mo Kio Ind Park 2A, #03-08
AMK Autopoint

Singapore 568047

Warmest Regards,

XinMin

JWG INTERNATIONAL PTE. LTD.

10, Ang Mo Kio Ind Park 2A

#03-08 AMK AutoPoint

Singapore 568047

Tel: 6909 8882 | Fax: 6909 9592

E-mail: jwg.claims@yahoo.com