

## Huey Yon (LKKAUTO)

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**From:** chin <chin@modernautomotive.com.sg>  
**Sent:** Thursday, 29 September 2022 10:54 AM  
**To:** Huey Yon (LKKAUTO)  
**Subject:** RE: ERGO REF. CDMPG22001965 - Own Damage Claim SMR1652M - DOA 20.09.2022

Hi Huey Yon

Thank you for your email.

Please advise if the transport allowance is cap at 10 days, as insured may want to offset from his excess.

Regards,  
Grace Chin  
Modern Automotive Pte Ltd  
Blk 3023-A, Ubi Road 1 #01-61  
Singapore 408717

Tel: 6748 4422  
Fax: 6747 6720

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**From:** Huey Yon (LKKAUTO) <hueyyon@lkkauto.com>  
**Sent:** Wednesday, 28 September 2022 3:53 pm  
**To:** chin <chin@modernautomotive.com.sg>  
**Cc:** SUR <sur@lkkauto.com>  
**Subject:** RE: ERGO REF. CDMPG22001965 - Own Damage Claim SMR1652M - DOA 20.09.2022

Dear Grace,

Insured is entitled transport allowance at \$1,0000 as per policy limit (\$100/day)

Please advise our insured – Goh Peng Lock bank details as per bank records for payment:

Best Regards,

**Huey Yon** | case handler  
**LKK Auto Consultants Pte.Ltd.**  
Phone: 6256-3561 Fax: 62564315 email: [hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

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**From:** Huey Yon (LKKAUTO) <[hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)>  
**Sent:** Wednesday, 28 September 2022 3:34 PM  
**To:** chin <[chin@modernautomotive.com.sg](mailto:chin@modernautomotive.com.sg)>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: ERGO REF. CDMPG22001965 - Own Damage Claim SMR1652M - DOA 20.09.2022

Dear Sir/Madam,

As instructed by our client, please proceed to repair the insured vehicle SMR 1652M (Excess \$1000/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

**Huey Yon** | case handler

**LKK Auto Consultants Pte.Ltd.**

Phone: 6256-3561 Fax: 62564315 email: [hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

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**From:** chin <[chin@modernautomotive.com.sg](mailto:chin@modernautomotive.com.sg)>

**Sent:** Tuesday, 27 September 2022 2:10 PM

**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: ERGO REF. CDMPG22001965 - Own Damage Claim SMR1652M - DOA 20.09.2022

Hi LKK

Please find the survey marked estimate for your perusal and authorisation to repair.

Thank you

Regards,

Grace Chin

Modern Automotive Pte Ltd

Blk 3023-A, Ubi Road 1 #01-61

Singapore 408717

Tel: 6748 4422

Fax: 6747 6720

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**From:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>

**Sent:** Thursday, 22 September 2022 2:37 pm

**To:** [chin@modernautomotive.com.sg](mailto:chin@modernautomotive.com.sg); Yan (LKK Auto <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Mei Kwan (LKKAuto ([Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Admin <[support@insurlogic.net](mailto:support@insurlogic.net)>

**Subject:** ERGO REF. CDMPG22001965 - Own Damage Claim SMR1652M - DOA 20.09.2022

Hi LKK,

Kindly input our **Claims ref no.** in Merimen upon case submission.

Please conduct this survey request.

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,  
Pauline Soh  
Executive

**ERGO Insurance Pte. Ltd.**

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988  
DID.: +65 6829 9194

[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg) | [www.ergo.com.sg](http://www.ergo.com.sg)



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**From:** chin <[chin@modernautomotive.com.sg](mailto:chin@modernautomotive.com.sg)>  
**Sent:** Thursday, 22 September 2022 11:27 am  
**To:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>  
**Subject:** Re: Own Damage Claim SMR1652M - DOA 20.09.2022

Dear Sir,

The above report was reported at JP Knights Pte Ltd

We wish to submit our customer own damage claim for his vehicle repair.

Kindly appoint surveyor to survey the vehicle as it currently in our workshop.

Attached please find her SAS report for your perusal and shall wait for your reply.

Thank you

Regards,  
Grace Chin  
Modern Automotive Pte Ltd  
Blk 3023-A, Ubi Road 1 #01-61  
Singapore 408717

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