

## Yan (LKK Auto)

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**From:** Pauline Soh <pauline.soh@ergo.com.sg>  
**Sent:** Thursday, 22 September 2022 1:50 PM  
**To:** Yen Leng Phua; Yan (LKK Auto; Admin A; Mei Kwan (LKKAuto (Meikwan@lkkauto.com)  
**Cc:** Admin  
**Subject:** RE: ERGO REF. CDMFG22001888 (YP 7139 H) ; Our Ref: B501-ACC-MICS.22/yl

Hi Yen Leng

We are not agreeable to your list of surveyor(s).

Therefore, we will appoint LKK for this case.

Hi LKK,

Kindly input our [Claims ref no.](#) in Merimen upon case submission.

Please conduct this survey request.

**(Note: Survey vehicle only, LOD will be handled by Ergo)**

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,  
Pauline Soh  
Executive

**ERGO Insurance Pte. Ltd.**

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988  
DID.: +65 6829 9194

[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg) | [www.ergo.com.sg](http://www.ergo.com.sg)



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**From:** Yen Leng Phua <yenleng.phua@ksteoptr.com>  
**Sent:** Thursday, 22 September 2022 11:54 am  
**To:** Pauline Soh <pauline.soh@ergo.com.sg>  
**Subject:** Re: ERGO REF. CDMFG22001888 (YP 7139 H) ; Our Ref: B501-ACC-MICS.22/yl

Dear Sirs,

We refer to your email below.

Please be informed that our client is not agreeable to your appointed motor surveyor from the list you provided as a single joint expert.

Our client will appoint Mr Alan Cheong K. H from CL Appraiser Pte Ltd as the Single Joint Expert.

Thank you.

Warmest Regards

Yen Leng

M/s Teo Keng Siang LLC

111 North Bridge Road

#23-01 Peninsula Plaza

Singapore 179098

[Tel:6333 4222](tel:63334222) Fax: 6333 5676

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**From:** Pauline Soh <[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg)>  
**Sent:** 22 September 2022 11:41 AM

To: Yen Leng Phua <[yenleng.phua@ksteoptr.com](mailto:yenleng.phua@ksteoptr.com)>

Subject: ERGO REF. CDMFG22001888 (YP 7139 H) ; Our Ref: B501-ACC-MICS.22/yl

Dear Yen Leng

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
Priority Services	Jeffrey Ong
LBS	Mohd Fadhilah
Autoprobe	Tay Beng Hee
Perfect Automobile	Gary Chuah
AIS	Looi
Formteam (FTA)	Gary Soon
Genesis	Roy
LKK	Byran / Andrew Ling
Precise Appraiser	Anthony Lim

Please note that our client's motor vehicle **SLX 7505 X** is now at the following workshop:

**B'S PERFORMANCE PTE LTD**

7 Soon Lee Street

iSpace #01-38

Singapore 627608

Contact Person: Frankiey Chow (86991616)

Yours faithfully,



\*\*Survey was conducted by:-

Name of Surveyor:

Date of Survey:

Time of Survey:

Warmest Regards,  
Pauline Soh  
Executive

**ERGO Insurance Pte. Ltd.**

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

DID.: +65 6829 9194

[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg) | [www.ergo.com.sg](http://www.ergo.com.sg)

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**From:** Yen Leng Phua <[yenleng.phua@ksteoptr.com](mailto:yenleng.phua@ksteoptr.com)>

**Sent:** Monday, 19 September 2022 11:57 am

**To:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>

**Subject:** Your Ref: YP 7139 H ; Our Ref: B501-ACC-MICS.22/yl

Dear Sirs,

We attached herewith a copy of the PRS for your kind attention.

Thank you.

Warmest Regards

Yen Leng

M/s Teo Keng Siang LLC  
111 North Bridge Road  
#29-07/08 Peninsula Plaza  
Singapore 179098  
[Tel:6333 4222](tel:63334222) Fax: 6333 5676

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