

Rajeswari

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Thursday, 22 September 2022 11:15 AM
To: Johari Bin Husin; Su Khai Wen Kelvin; 'SUR'; assignments
Cc: Oi Sun Pin; Rama Moorthy S_O Suppiah; Teo Kee Jin; Raymond Fong Yee Ming; Claims Dept of CTI
Subject: RE: SNM22D206619/C02/CB3996K/LEWLC / RE: SDS2661G DOA 15.09.2022 TP CLAIM AGAIN CB3996K (CHINA TAIPING)

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please proceed to survey the vehicle.
Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Johari Bin Husin <JohariBH@sparkcarcare.com>
Sent: Thursday, 22 September 2022 11:08 am
To: Jenny Lew <jenny.lew@sg.cntaiping.com>; Su Khai Wen Kelvin <kelvinsukwen@cdge.com.sg>
Cc: Oi Sun Pin <OiSunPin@cdge.com.sg>; Rama Moorthy S_O Suppiah <RamaMoorthyS@cdge.com.sg>; Teo Kee Jin <Teokeejin@cdge.com.sg>; Raymond Fong Yee Ming <raymondfong@cdge.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: SNM22D206619/C02/CB3996K/LEWLC / RE: SDS2661G DOA 15.09.2022 TP CLAIM AGAIN CB3996K (CHINA TAIPING)

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Hi Jenny ,

I propose Kenneth Kong from (LKK) to survey the above vehicle.

Thankyou

From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Tuesday, September 20, 2022 1:02 PM

To: Su Khai Wen Kelvin <kelvinsukwen@cdge.com.sg>; Johari Bin Husin <JohariBH@sparkcarcare.com>

Cc: Oi Sun Pin <OiSunPin@cdge.com.sg>; Rama Moorthy S_O Suppiah <RamaMoorthyS@cdge.com.sg>; Teo Kee Jin <Teokeejin@cdge.com.sg>; Raymond Fong Yee Ming <raymondfong@cdge.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D206619/C02/CB3996K/LEWLC / RE: SDS2661G DOA 15.09.2022 TP CLAIM AGAIN CB3996K (CHINA TAIPING)

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Without Prejudice

Our reference: **SNM22D206619/C02/CB3996K/lewlc**

Your reference: **SDS2661G**

Dear Sirs / Madam,

ACCIDENT INVOLVING CB3996K & SDS2661G on 15/09/2022

We refer to your email of 20/09/2022.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew 6389 6172 and email us at claimsdept@sg.cntaiping.com

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Regards,

Jenny Lew
Executive
Claims Department

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, 20 September 2022 12:02 pm
To: Su Khai Wen Kelvin <kelvinsukwen@cdge.com.sg>; Johari Bin Husin <JohariBH@sparkcarcare.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Oi Sun Pin <OiSunPin@cdge.com.sg>; Rama Moorthy S_O Suppiah <RamaMoorthyS@cdge.com.sg>; Teo Kee Jin <Teokeejin@cdge.com.sg>; Raymond Fong Yee Ming <raymondfong@cdge.com.sg>
Subject: O/R: SNM22D206619/C02/CB3996K/LEWLC / RE: SDS2661G DOA 15.09.2022 TP CLAIM AGAIN CB3996K (CHINA TAIPING)

Without Prejudice

Dear Jenny,

Please conduct PRS for SDS2661G.

Note: officer in charge Jenny Lew 63896172.

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Thank you
Chong Boon Sen
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Su Khai Wen Kelvin <kelvinsukwen@cdge.com.sg>

Sent: Tuesday, 20 September 2022 11:52 am

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Johari Bin Husin <JohariBH@sparkcarcare.com>

Cc: Oi Sun Pin <OiSunPin@cdge.com.sg>; Rama Moorthy S_O Suppiah <RamaMoorthyS@cdge.com.sg>; Teo Kee Jin <Teokeejin@cdge.com.sg>; Raymond Fong Yee Ming <raymondfong@cdge.com.sg>


Subject: Re: SDS2661G DOA 15.09.2022 TP CLAIM AGAIN CB3996K (CHINA TAIPING)


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Hi Chong Boon Sen,







Attached Accident details for your review.

ACCIDENT REPORT
SC1R229F0005

 **New addendum**

 **Download PDF**

NAVIGATE TO

-  **Accident Summary**
-  Policyholder Information
-  Third Parties Information
-  Other Information
-  Attachments
-  Version

ACCIDENT SUMMARY

Accident

Who reported the accident? **Both**

Accident date and time **15/09/2022 12:35 (SGT)**

Submission Date **16/09/2022 15:42 (SGT)**

Late report **No**

Type of Accident **Collision - Head to Rear**

Claiming under own **No - Claiming third party**
policy

Weather condition **Clear**

Road surface **Dry**

ARC Name **ComfortDelGro Engineering P...**

ARC unique identifier **199506048W**

ARC user name **Johari Husin**

Best Regards,
Kelvin Su

Customer Care Specialist(Accident Repair)
T: 63837890



205 Braddell Rd, Singapore 579701

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, September 20, 2022 11:15 AM

To: Johari Bin Husin <JohariBH@sparkcarcare.com>

Cc: Su Khai Wen Kelvin <kelvinsukwen@cdge.com.sg>; Oi Sun Pin <OiSunPin@cdge.com.sg>; Rama Moorthy S_O Suppiah <RamaMoorthyS@cdge.com.sg>; Teo Kee Jin <Teokeejin@cdge.com.sg>; Raymond Fong Yee Ming <raymondpong@cdge.com.sg>

Subject: RE: SDS2661G DOA 15.09.2022 TP CLAIM AGAIN CB3996K (CHINA TAIPING)

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Dear Sir,

Pls advise on accident timing asap to process pri.

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Thank you

Chong Boon Sen

Claims Department

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From: Johari Bin Husin <JohariBH@sparkcarcare.com>

Sent: Tuesday, 20 September 2022 10:04 am

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Su Khai Wen Kelvin <kelvinsukwen@cdge.com.sg>; Oi Sun Pin <OiSunPin@cdge.com.sg>; Rama Moorthy S_O Suppiah <RamaMoorthyS@cdge.com.sg>; Teo Kee Jin <Teokeejin@cdge.com.sg>; Raymond Fong Yee Ming <raymondffong@cdge.com.sg>

Subject: SDS2661G DOA 15.09.2022 TP CLAIM AGAIN CB3996K (CHINA TAIPING)

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Hi Sir / Madam,

Kindly arrange for survey and let me know , i need to arrange with customer to put the vehicle in our workshop.

Thank you

Best Regards,

JOHARIBH

Customer Care Specialist(Accident Repair)

T: 63837419



205 Braddell Rd, Singapore 579701

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