

## Rajeswari

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**From:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Sent:** Wednesday, 21 September 2022 4:55 PM  
**To:** Claims ARCO; assignments@lkkauto.com; Admin A  
**Subject:** RE: SNM22D206734/C02/SMG6604C/TAYHP / RE: PRI: ACCIDENT INVOLVING MOTOR VEHICLE NO: SMU 2522H and vehicle registration number SMG 6604C ON 20/09/2022

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise with A-TEC to conduct survey.

Aside to ARCO;

Please let us have a copy of your client GIA REPORT.

Best Regards,

Irene  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6192 | F: (65) 6224 7175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Claims ARCO <claims@arcolaw.sg>  
**Sent:** Wednesday, 21 September 2022 4:33 PM  
**To:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Cc:** Claims ARCO <claims@arcolaw.sg>  
**Subject:** Re: SNM22D206734/C02/SMG6604C/TAYHP / RE: PRI: ACCIDENT INVOLVING MOTOR VEHICLE NO: SMU 2522H and vehicle registration number SMG 6604C ON 20/09/2022

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### WITHOUT PREJUDICE

Dear sirs,

We refer to your below email.

We would like to appoint **8. Adrian Ling (LKK)** as our mutual surveyor- SJE.

Kindly liaise with the repairer for the survey.

The workshop details are as follows:

**A-TEC Automotive Pte Ltd**

8 Kaki Bukit Ave 4  
Premier@KB #04-20  
Singapore 415875

Contact Person: Karen 83994133

Thanks.

Best Regards,

*Admin*

**ARCO LAW LLC**

6 Jiak Chuan Road

#04-01 Singapore 089262

Website : [www.arcolaw.sg](http://www.arcolaw.sg)

 **Arco Law**

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**From:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Sent:** Wednesday, September 21, 2022 3:05 PM

**To:** Claims ARCO <[claims@arcolaw.sg](mailto:claims@arcolaw.sg)>

**Subject:** RE: SNM22D206734/C02/SMG6604C/TAYHP / RE: PRI: ACCIDENT INVOLVING MOTOR VEHICLE NO: SMU 2522H and vehicle registration number SMG 6604C ON 20/09/2022

Dear Sirs,

We refer to your email

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,  
Irene  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6192 | F: (65) 6224 7175

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Wednesday, 21 September 2022 2:47 PM

**To:** Claims ARCO <[claims@arcolaw.sg](mailto:claims@arcolaw.sg)>; Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Subject:** O/R: SNM22D206734/C02/SMG6604C/TAYHP / RE: PRI: ACCIDENT INVOLVING MOTOR VEHICLE NO: SMU 2522H and vehicle registration number SMG 6604C ON 20/09/2022

Without Prejudice  
Save as to costs

Dear Irene,

Please conduct PRS for SMU 2522H.

Note: officer in charge Irene Tay 63896192.

**NOTICE :**

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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**From:** Claims ARCO <[claims@arcolaw.sg](mailto:claims@arcolaw.sg)>

**Sent:** Wednesday, 21 September 2022 12:50 pm

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Claims ARCO <[claims@arcolaw.sg](mailto:claims@arcolaw.sg)>

**Subject:** PRI: ACCIDENT INVOLVING MOTOR VEHICLE NO: SMU 2522H and vehicle registration number SMG 6604C ON 20/09/2022

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## WITHOUT PREJUDICE

Dear Sirs,

We refer to the above captioned matter.

We are instructed to notify you of a road accident on **20/09/2022** at about **21:33** hours **ALONG CENTRAL EXPRESSWAY** involving our client's vehicle registration number **SMU2522H** and vehicle registration number **SMG6604C** driven by your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

We would like to propose the following surveyors:

Alan Cheong

TT Rajan

Oh Han Cheong

Andrew How

Dave Ho Joo Koong

Dylan Lee Kah Pang

Sincere Appraiser

Seah Kwang Boon

L H Teo

Mr Willy Goh

Nicky Seah

Jayson Liaw

Tan Ling Ling

Joel Liew

The workshop details are as follows:

**A-TEC Automotive Pte Ltd**

8 Kaki Bukit Ave 4  
Premier@KB #04-20  
Singapore 415875

Contact Person: Karen 83994133

**\*Please be in touch with the contact person for further arrangement.**

*In the event you fail to conduct the pre-repair survey within the next 2 working days, excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.*

Thank You.

Best Regards,

***Admin***

**ARCO LAW LLC**

6 Jiak Chuan Road  
#04-01 Singapore 089262  
Website : [www.arcolaw.sg](http://www.arcolaw.sg)

 **Arco Law**

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