

Xin Yu (LKK Auto)

From: Xin Yu (LKK Auto)
Sent: Monday, 26 September 2022 9:37 AM
To: Claims Dept; SUR; assignments
Subject: RE: URGENT OD CLAIM FOR SJH 9223 D, DOA: 20/09/2022

Dear Tony,

As instructed by our client, please proceed to repair the insured vehicle **SJH 9223D (Excess \$300/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels and Parts required after repair.

Thanks and Warmest Regards,

Xin Yu

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: XinYu@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Monday, 26 September 2022 9:18 AM
To: 'Claims' <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: RE: URGENT OD CLAIM FOR SJH 9223 D, DOA: 20/09/2022

Dear Sur,

On behalf of Service Advisor: Tony Foong

Kindly expedite on repair approval.

Please take note that vehicle is in workshop.

Thank you.

Best Regards,
Siti Muhaini
Claims Administrator

 **PREMIUM AUTOMOBILES**
(Reg No 199902271W)
55 Ubi Road 1 Singapore 408699
p. +65 6366 2323, d. +65 67689828

e.<mailto:claims@premiumauto.com.sg> **w.** www.audi.com.sg

Audi Showroom 281 Alexandra Road Singapore 159938 **p.** +65 68362223



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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Friday, 23 September 2022 8:29 AM

To: sur@lkkauto.com; 'assignments'; 'Yan (LKK Auto)'

Cc: claims@premiumauto.com.sg

Subject: RE: URGENT OD CLAIM FOR SJH 9223 D, DOA: 20/09/2022

Dear Sur,

On behalf of Service Advisor: Tony Foong

Kindly expedite on repair approval.

Note that vehicle is in workshop.

Thank you.

Best Regards,

Siti Muhaini

Claims Administrator

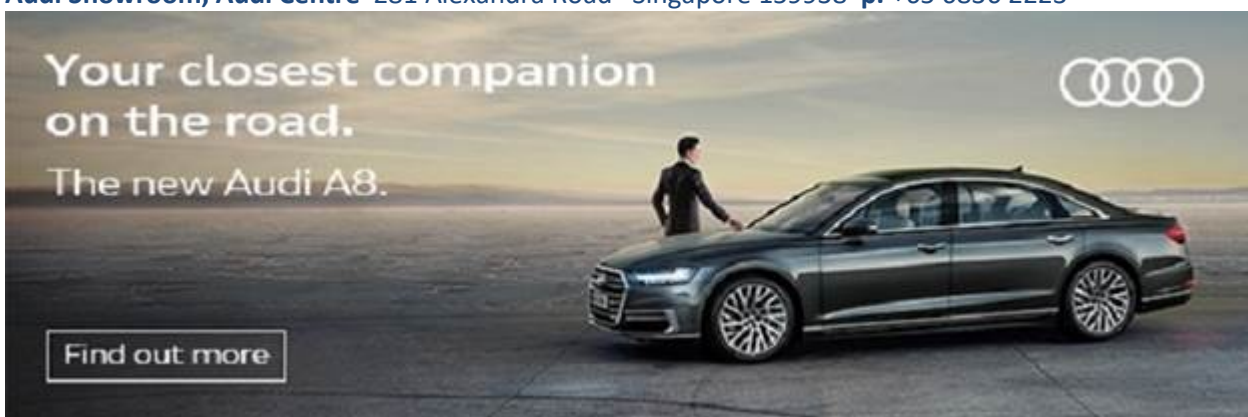
Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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From: Claims Dept <claims@premiumauto.com.sg>
Sent: Wednesday, 21 September 2022 4:41 PM
To: claims@premiumauto.com.sg; 'Yan (LKK Auto)' <admin-d@lkkauto.com>; sur@lkkauto.com; 'assignments' <assignments@lkkauto.com>
Subject: RE: OD CLAIM FOR SJH 9223 D, DOA: 20/09/2022

Dear Sur,

Kindly assist follow up repair approval.

Vehicle is in.

Thank you.

Best Regards,
Tony Foong
Senior Claims Advisor

❖ PREMIUM AUTOMOBILES
(Reg No 199902271W)
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From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Wednesday, 21 September 2022 11:16 AM
To: 'Yan (LKK Auto)'; sur@lkkauto.com; 'assignments'
Cc: claims@premiumauto.com.sg
Subject: RE: OD CLAIM FOR SJH 9223 D, DOA: 20/09/2022

Dear Yan,

Attached above is the Estimate for your kind reference.

Thank you.

Best Regards,

En Qi Lim

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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From: Yan (LKK Auto) <admin-d@lkkauto.com>

Sent: Tuesday, 20 September 2022 3:06 PM

To: claims@premiumauto.com.sg; sur@lkkauto.com; 'assignments' <assignments@lkkauto.com>

Subject: RE: OD CLAIM FOR SJH 9223 D, DOA: 20/09/2022

Dear En Qi,

Noted with thanks.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Tuesday, 20 September 2022 2:26 PM

To: sur@lkkauto.com; admin-d@lkkauto.com

Cc: claims@premiumauto.com.sg

Subject: OD CLAIM FOR SJH 9223 D, DOA: 20/09/2022

Dear all,

Kindly register OD claim for this vehicle. Attached is the GIA report and video footage for your reference.

We will forward you the estimate once it is available.

Kindly arrange survey on 21/09/2022 @2pm. 24 Benoi Sector, S629857. Vehicle Tow In.

Thank you.

Best Regards,

En Qi Lim

Claims Administrator

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