

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 22 September 2022 9:56 AM
To: wei.shong@tlmotor.com.sg
Cc: assignments; sharon.ten@tlmotor.com.sg; frontdesk@tlmotor.com.sg
Subject: RE: Arrange Survey - Accident Involving SMG7710Y (TLM) and 34662MID on 21.09.2022

Without Prejudice

Dear Sirs/mdm,

We acknowledge receipt of your email dated 21/09/2022.

We are currently pending for accident report from our principal. Therefore, we are unable to comment on liability at this moment.

You may advise your client to claim OD if urgent.

Otherwise, kindly arrange for survey asap. Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Wednesday, 21 September 2022 8:42 PM
To: wei.shong@tlmotor.com.sg; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>; sharon.ten@tlmotor.com.sg; frontdesk@tlmotor.com.sg
Subject: Re: Arrange Survey - Accident Involving SMG7710Y (TLM) and 34662MID on 21.09.2022

Dear William,

Thank you for the email.

Dear Hsiao Tong,

Kindly assist. Thank you.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

On 21 Sep 2022, at 5:28 PM, wei.shong@tlmotor.com.sg wrote:

Your Ref: 34662MID

Our Ref: SMG7710Y

DOA: 21.09.2022

Without Prejudice

Dear All,

We refer to the above matter.

Please arrange for survey as soon as possible.

Pursuant to paragraph 2.3 of Pre-Action Protocol for NIMA Cases, please let us have **a list of 10 motor surveyors** for our selection and please let us know within **2 working days** whether you would like to conduct a pre-repair survey of our client's vehicle. If we do not hear from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

In the event that you request for post repair inspection pursuant to paragraph 4.1 under the NIMA Protocol, you must compensate our client for the loss of use of his/her vehicle for the day that the inspection is conducted.

In addition, please confirm in writing whether you are agreeable to direct settle with us at 100% liability for this case.

Thank you.

Regards,

<image001.gif>

Lam Wei Shong
William

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<image002.gif>

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<SMG7710Y 21.09.2022.pdf>