

**From:** Pauline Soh pauline.soh@ergo.com.sg  
**Subject:** FW: ERGO REF. CDMCG22001881-002 - PRI - OUR VEH: YQ5888L OUR REF: JLC.2022.4354.PD YR REF: TO BE ADVISED- GBG7069X  
**Date:** 21 September 2022 at 3:34 PM  
**To:** admin@johnlawchambers.com, Yan (LKK Auto admin-d@lkkauto.com, Admin A admin-a@lkkauto.com, Mei Kwan (LKKAuto (Meikwan@lkkauto.com) Meikwan@lkkauto.com  
**Cc:** Admin support@insurlogic.net

PS

Hi Anna

We are not agreeable to your list of surveyor(s).

Therefore, we will appoint LKK for this case.

Hi LKK,

Kindly input our **Claims ref no.** in Merimen upon case submission.

Please conduct this survey request.

**(Note: Survey vehicle only, LOD will be handled by Ergo)**

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,  
Pauline Soh  
Executive

**ERGO Insurance Pte. Ltd.**

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988  
DID.: +65 6829 9194

[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg) | [www.ergo.com.sg](http://www.ergo.com.sg)

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**From:** admin@johnlawchambers.com <admin@johnlawchambers.com>

**Sent:** Wednesday, 21 September 2022 2:57 pm

**To:** Pauline Soh <pauline.soh@ergo.com.sg>

**Subject:** RE: ERGO REF. CDMCG22001881-002 - PRI - OUR VEH: YQ5888L OUR REF: JLC.2022.4354.PD YR REF: TO BE ADVISED- GBG7069X

**WITHOUT PREJUDICE**

Dear Sir/Madam,

We have our client's instructions to reject your proposal on your Single Joint Expert.

We propose to use the motor surveyor(s) named in the list below to conduct the joint pre-repair survey as a Single Joint Expert:

· **UNITED APPRAISAL MANAGEMENT PTE LTD**

Kindly let us hear from you within 2 working days as per the new NIMA protocol failing which we will proceed with the necessary.

Regards

Anna

**JOHN LAW CHAMBERS LLC**

Advocate & Solicitor, Commissioner for Oaths & Notary Public

UEN 201938836C

133 New Bridge Road

#17-09 Chinatown Point

Singapore 059413

TEL: 65926983

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Our areas of practice include: Personal Injury & Workmen Compensation Claims • Divorce & Family Law • Civil Litigation  
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**From:** Pauline Soh <[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg)>  
**Sent:** Wednesday, 21 September 2022 2:40 pm  
**To:** [admin@johnlawchambers.com](mailto:admin@johnlawchambers.com)  
**Subject:** ERGO REF. CDMCG22001881-002 - PRI - OUR VEH: YQ5888L OUR REF: JLC.2022.4354.PD YR REF: TO BE ADVISED- GBG7069X

Dear Anna

\*\*\* Please provide us TP accident report **ASAP** for case registration.

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
Priority Services	Jeffrey Ong
LBS	Mohd Fadhilah
Autoprobe	Tay Beng Hee
Perfect Automobile	Gary Chuah
AIS	Looi
Formteam (FTA)	Gary Soon
Genesis	Roy
LKK	Byran / Andrew Ling
Precise Appraiser	Anthony Lim

Warmest Regards,  
Pauline Soh  
Executive

**ERGO Insurance Pte. Ltd.**

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988  
DID.: +65 6829 9194

[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg) | [www.ergo.com.sg](http://www.ergo.com.sg)



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**From:** [admin@johnlawchambers.com](mailto:admin@johnlawchambers.com) <[admin@johnlawchambers.com](mailto:admin@johnlawchambers.com)>  
**Sent:** Wednesday, 21 September 2022 1:26 pm  
**To:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>  
**Cc:** Ganesh <[executive@johnlawchambers.com](mailto:executive@johnlawchambers.com)>; [info@carsmith.biz](mailto:info@carsmith.biz)  
**Subject:** PRI - OUR VEH: YQ5888L OUR REF: JLC.2022.4354.PD YR REF: TO BE ADVISED- GBG7069X

**WITHOUT PREJUDICE**

**OUR REF: JLC.2022.4354.PD**

**YR REF: TO BE ADVISED**

**OUR VEH: YQ5888L**

**YR VEH: GBG7069X**

**DOA: 09.09.2022**

**LOC: AYE TOWARDS TUAS (AFTER EXIT 10A)**

**21.09.2022**

**ERGO INSURANCE PTE. LTD.**

**8 TEMASEK BOULEVARD #04-01**

**SUNTEC TOWER THREE**

**SINGAPORE 038988**

**ACCIDENT INVOLVING MOTOR VEHICLES YQ5888L AND GBG7069X ALONG AYE  
TOWARDS TUAS (EXIT 10A) ON 09.09.2022**

Dear Sir/Madam,

We act for the owner of vehicle no. **YQ5888L**

We are instructed to claim damages against you in connection with the above accident.

.....

Kindly let us hear from you within 2 working days as per the new NIMA protocol failing which we will proceed with the necessary.

Pursuant to NIMA protocol, we hereby give you notice to conduct a pre-repair inspection of our client's motor vehicle at the under-stated workshop:-

**CARSMITH PRIVATE LIMITED**

13 Kaki Bukit Road 4  
#01-20 Bartley Biz Centre  
Singapore 417807  
Person In-Charge: Alex / Daniel  
Mobile Number: 9091 0000 / 9385 8911

TAKE NOTICE that you are required to respond to us within **2 working days** (excluding Saturday, Sunday, and Public Holiday) of receipt of this notice as to whether you wish to carry out or waive a pre-repair inspection. If we do not hear from you in this regard by the stipulated time, we shall construe your silence as a waiver of the requirement for a pre-repair inspection and our client's repairers shall proceed to repair our client's vehicle.

Please contact us at **6592 6983** or email us at [executive@johnlawchambers.com](mailto:executive@johnlawchambers.com) / [admin@johnlawchambers.com](mailto:admin@johnlawchambers.com) for future correspondences.

Thank you.

With Regards,

**ANNA**

JOHN LAW CHAMBERS LLC

133 NEW BRIDGE ROAD,

#17-09, CHINATOWN POINT

SINGAPORE 059413.

TEL: 65926983

DID: 88201591

FAX: 65926985

kegarus

Anna

**JOHN LAW CHAMBERS LLC**

Advocate & Solicitor, Commissioner for Oaths & Notary Public

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Singapore 059413

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