

**From:** MTPRI MTPRI@smrt.com.sg  
**Subject:** FW: Our ref: FBR9211E ; Your ref: SHC4865J CLAIMANT: ASHRAF BIN ABDUL KARIM - ACCIDENT INVOLVING VEHICLE NO.FBR9211E & SHC4865J ON 17TH SEPTEMBER 2022 AT 00:40 HRS- NOTICE FOR PRE-REPAIR INSPECTION  
**Date:** 21 September 2022 at 4:26 PM  
**To:** assignments assignments@lkkauto.com, YAN admin-d@lkkauto.com  
**Cc:** MTPRI MTPRI@smrt.com.sg, Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) Ana.Magnaye@strides.com.sg



Ref: TAX/09/22/2036

Dear Yan,

Kindly survey on “ Without Prejudice” basis.

TP: FBR9211E  
Insured: SHC4865J  
Workshop: Erzat Lee Motor Trading Pte Ltd

Thank you.

Regards,

Hua Yen  
Claim Department

**Strides Automotive Services Pte Ltd** | 60 Woodlands Industrial Park E4 Singapore 757705  
DID: 6866 2650 | Fax: 6368 7421 | Email: [HuaYen.Ong@strides.com.sg](mailto:HuaYen.Ong@strides.com.sg)

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**From:** Nur Hidayah <hidayah@erzatleemotor.com>  
**Sent:** Wednesday, 21 September 2022 11:45 am  
**To:** MTPRI <MTPRI@smrt.com.sg>  
**Cc:** claim@erzatleemotor.com; erzat@erzatleemotor.com; suria@erzatleemotor.com; Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) <Ana.Magnaye@strides.com.sg>  
**Subject:** Re: Our ref: FBR9211E ; Your ref: SHC4865J CLAIMANT: ASHRAF BIN ABDUL KARIM - ACCIDENT INVOLVING VEHICLE NO.FBR9211E & SHC4865J ON 17TH SEPTEMBER 2022 AT 00:40 HRS- NOTICE FOR PRE-REPAIR INSPECTION

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**WITHOUT PREJUDICE**

Dear Sirs,

I refer to the previous email, we agree and accept M/s LKK Marcus Chua Kang Seng as our appointed surveyor

Please note the said motorcycle can be inspected at:

Name of workshop: **Erzat Lee Motor Trading Pte Ltd**  
Address: Synergy @ Kaki Bukit 25, #03-37 Kaki Bukit Rd 4, Singapore 417800  
Contact details: Mr Kian at Mobile no. 98668755 or  
Ms Hidayah at Mobile no. 89521184

Best Regards,  
**Nur Hidayah**  
Administrative Executive

Erzat Lee Motor Trading Pte Ltd  
Synergy@KB 23  
Kaki Bukit Road 4  
#01-19 Level 2 Singapore 417801  
E: [Hidayah@erzatileemotor.com](mailto:Hidayah@erzatileemotor.com)

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On Wed, 21 Sept 2022 at 09:51, MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)> wrote:

Ref: TAX/09/22/2036

WITHOUT PREJUDICE

Dear Sirs

We are the owner of SHC4865J as such we do not follow the new protocol.  
Attached is a copy of our insurers, MS First Capital Insurance Limited's letter for your perusal.  
Please let us have workshop contacts so our surveyor may call them to arrange for PRI without further delay.  
Thank you.

However, we have 8 surveyors for you to choose from :-

1. M/s LKK Bryan Ang Tani
2. M/s LKK Adrian Ling Wai Ping
3. M/s LKK Kenneth Kong Seng Cheong
4. M/s LKK Marcus Chua Kang Seng
5. M/s LKK Mohammed Rasul Bin Mohd Yunus
6. M/s LKK Mohamad Taufikh Bin Hamid
7. M/s LKK Xing Guo Qiang
8. M/s LKK Steve Chen Tsue Yee

Regards,

Hua Yen  
Claim Department

**Strides Automotive Services Pte Ltd** | 60 Woodlands Industrial Park E4 Singapore 757705  
DID: 6866 2650 | Fax: 6368 7421 | Email: [Huyen.Ong@strides.com.sg](mailto:Huyen.Ong@strides.com.sg)

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**From:** Caroline Cabrera <[Caroline@msfirstcapital.com.sg](mailto:Caroline@msfirstcapital.com.sg)>  
**Sent:** Wednesday, 21 September 2022 9:41 am  
**To:** MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>  
**Cc:** Ong Hua Yen (Strides Automotive Services Pte Ltd) <[HuaYen.Ong@strides.com.sg](mailto:HuaYen.Ong@strides.com.sg)>; Eric Woo <[EricWoo@msfirstcapital.com.sg](mailto:EricWoo@msfirstcapital.com.sg)>;  
[Hidayah@erzatileemotor.com](mailto:Hidayah@erzatileemotor.com); [claim@erzatileemotor.com](mailto:claim@erzatileemotor.com)

[hidayah@erzatileemotor.com](mailto:hidayah@erzatileemotor.com), [claim@erzatileemotor.com](mailto:claim@erzatileemotor.com),  
[erzat@erzatileemotor.com](mailto:erzat@erzatileemotor.com); [suria@erzatileemotor.com](mailto:suria@erzatileemotor.com)

**Subject:** FW: Our ref: FBR9211E ; Your ref: SHC4865J CLAIMANT: ASHRAF BIN ABDUL KARIM - ACCIDENT INVOLVING VEHICLE NO.FBR9211E & SHC4865J ON 17TH SEPTEMBER 2022 AT 00:40 HRS- NOTICE FOR PRE-REPAIR INSPECTION

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**Our Ref: D22/2950/STRIDES/EW**

Dear Hua Yen,

For PRI

Thank you & Regards,

**Caroline Cabrera**

Motor Claims

**MS First Capital Insurance Ltd**

36 Robinson Road #16-01 City House1 Singapore 068877 | D: 6507 3848 | F: 6507 3849 | Reg. No. 195000106C

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**From:** Nur Hidayah <[hidayah@erzatileemotor.com](mailto:hidayah@erzatileemotor.com)>

**Sent:** Tuesday, 20 September 2022 5:48 pm

**To:** Mary Nelson <[marynelson@msfirstcapital.com.sg](mailto:marynelson@msfirstcapital.com.sg)>; Novin Siah <[NovinSiah@msfirstcapital.com.sg](mailto:NovinSiah@msfirstcapital.com.sg)>

**Cc:** Claim Motor <[claim@erzatileemotor.com](mailto:claim@erzatileemotor.com)>; Erzat Lee <[erzat@erzatileemotor.com](mailto:erzat@erzatileemotor.com)>; Suria Suria <[suria@erzatileemotor.com](mailto:suria@erzatileemotor.com)>

**Subject:** Our ref: FBR9211E ; Your ref: SHC4865J CLAIMANT: ASHRAF BIN ABDUL KARIM - ACCIDENT INVOLVING VEHICLE NO.FBR9211E & SHC4865J ON 17TH SEPTEMBER 2022 AT 00:40 HRS- NOTICE FOR PRE-REPAIR INSPECTION

***Our ref: FBR9211E***

***Your ref: SHC4865J***

Dear Sirs,

**CLAIMANT: ASHRAF BIN ABDUL KARIM  
ACCIDENT INVOLVING VEHICLE NO.FBR9211E & SHC4865J ON**

**17TH SEPTEMBER 2022 AT 00:40 HRS**  
**NOTICE FOR PRE-REPAIR INSPECTION**

We act for **ASHRAF BIN ABDUL KARIM** (“our client”), owner of motorcycle no. **FBR9211E**, in his claim for property damage and consequential loss and expense as a result of the above captioned road traffic accident involving your insured driver of vehicle no. **SHC4865J**

As a result of the accident, our client's motorcycle was damaged and he suffered other consequential losses.

Please let us know **within 2 working days** upon receipt of this notice whether you intend to conduct a pre-repair survey of our client's motorcycle. In the event that you do not respond within the stipulated timeline, our client will proceed to repair the motorcycle without further reference to you.

If you wish to conduct a survey, please liaise with **Mr Kian or Ms Hidayah**, failing which, we will proceed accordingly.

Please note the said motorcycle can be inspected at:

Name of workshop: **Erzat Lee Motor Trading Pte Ltd**

Address: Synergy @ Kaki Bukit 25, #03-37 Kaki Bukit Rd 4, Singapore 417800

Contact details: Mr Kian at Mobile no. 98668755 or  
Ms Hidayah at Mobile no. 89521184

Best Regards,  
**Nur Hidayah**  
Administrative Executive

Erzat Lee Motor Trading Pte Ltd  
Synergy@KB 23  
Kaki Bukit Road 4  
#01-19 Level 2 Singapore 417801  
E: [Hidayah@erzatleemotor.com](mailto:Hidayah@erzatleemotor.com)

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