

FIRST AUTOWORKS

Letter of Demand

Re : Accident involving my vehicle no. SGR 1008U and vehicle no. SNE 8448Y on 27/8/2022 at 1920 HRS PM/AM along PIE (NEAR BUKIT TIMAH NIGHT EXIT).

- 1) I/We, the owner of vehicle no. SGR 1008U hereby appoint you to act for me/us to recover damages sustained in the above accident from the third party driver and/or insurers. Claims are as follows :

Vehicle Repair cost / Excess	\$	<u>2197.80</u>
Vehicle Rental Fee for _____ days @ \$ _____ per day	\$	
Loss of use for <u>3</u> days @ \$ <u>100</u> per day	\$	<u>300.00</u>
Police search fee/police report fee/LTA search fees	\$	
Others	\$	
Total :	\$	<u>2497.80</u>

Signature of vehicle owner



Name - WU CHEOK KWAN JACKSON

Address : 7 RIVERVALE CRESCENT

#14-16 (S) 545085

Tel : 98442387

Witnessed by :

Rennie



1st Autoworks Pte Ltd

23 Kaki Bukit Ave 4, #04-01 (South Wing) Next to Vicom Building, Singapore 415933 Tel : 6844 1985 Fax : 6844 5185

Authorization To Act

I, WU CHEOK KWAN JACKSON ("the third party claimant") of
7 RIVERVALE CRESCENT #14-16 (address), owner
of SGR 1008U (vehicle no.) hereby authorize
1ST AUTOWORK PTE LTD
("the workshop") to act for me with respect to my claim for repair
costs and/or rental and/or loss of use ("claim") for my vehicle
no. SGR 1008U that was damaged pursuant to the accident which
occurred on 27/8/2022 (date) along DIE (NEAR) BUKIT TIMAH
RIGHT EXIT (location) involving
vehicle no/s SNE 8448 Y
("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 4 day of DEC (month) 20 22 (year)



Signed by "the third party claimant"



Signed by "the workshop"

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **1ST AUTOWORKS PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$2,197.80** (Repair Cost), **S\$300.00** (Loss of Use/Rental), **S\$ -** (Disbursement) for vehicle no. **SGR 1008U** that was damaged pursuant to the accident which occurred on **27/08/2022** (date) along **PIE(NEAR BUKIT TIMAH RIGHT EXIT)** (location) involving vehicle no/s **SNE 8448Y**. This is pursuant to the inspection conducted on **20/09/2022** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **WU CHEOK KWAN JACKSON** (the third party claimant”) of vehicle no. **SGR 1008U** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SGR 1008U** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 19 (day) of APRIL (month) 2023 (year)



Signed by LKP appointed surveyor



Signed by “the workshop” (with chop)

1st Autoworks Pte Ltd

23 Kaki Bukit Ave 4, #04-01 (South Wing) Singapore 415933 Tel: 68441985 Fax: 68445185

TAX INVOICE

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way
#07-16, Singapore 079120

GST Ref. No: M2-0111811-5

Vehicle No: SGR 1008U
Chasis No : WDD2130422A501964
Engine No: 27492031577191

Invoice No: G23SINVP000498

Invoice Date: 3/3/2023

DESCRIPTION	AMOUNT SGD
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Parts

No.	Qty.	Description	Price (SGD)
1	1	RR BUMPER CENTRE	1650.00

Total: 1650.00
Less 10%: 165.00
Parts Total : 1485.00

Labour

No.	Description	Price (SGD)
1	To dismantle / renew the accident damaged portion, to panel beating, reshape, straighten, orientate and align repair	250.00
2	Carry out spray painting on accident affected area. (Rear bumper)	250.00
3	Remove and replace reverse sensor (Labour)	50.00

Labour Total : 550.00

Sub Total : 2035.00
GST (8%) 162.80
Grand Total: 2197.80

Yours Faithfully,



Ronnie Tan
Service Advisor
Tel: 68441985 Fax: 68445185

E & O E

- ALL CHEQUE PAYMENTS SHOULD BE CROSSED AND MADE PAYABLE TO "1ST AUTOWORKS PTE LTD".
- PLEASE INDICATE THE INVOICE NO. ON THE REVERSE SIDE.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 28 September 2022 3:56 PM
To: ANTO241@YAHOO.COM; TONYTEOSOUND@GMAIL.COM
Subject: Claim Notification - ACCIDENT INVOLVING SNE8448Y(AIG) AND SGR1008U AT/ALONG PIE TOWARDS TUAS BEFORE CLEMENTI EXIT ON 27/08/2022

TOH SIEW FOONG ANTOINETTE
Driver: TEO BOON HOCK

[By Email Only]

Dear Sir/Madam,

You Ref: SNE8448Y

Our Ref: CC6/AIG22009319/Apa3

ACCIDENT INVOLVING SNE8448Y(AIG) AND SGR1008U AT/ALONG PIE TOWARDS TUAS BEFORE CLEMENTI EXIT ON 27/08/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SGR1008U against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	21 Sep 2022 18:09	Clim Dtl Modified	Claimant's Name: -> WU CHEOK KWAN JACKSON. Claimant's ID: -> SXXXX568D.	[A] HOW MEI KWAN
2	21 Sep 2022 18:09	Clim Veh Model Changed	(204912) MERCEDES-BENZ E200 AVG 2.0 (R18 LED) (A).	[A] HOW MEI KWAN
3	21 Sep 2022 18:09	Clim Created	Reg No: SGR1008U. Acct Date: 2022/08/27. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Direct Asia Insurance (Singapore) Pte Ltd (HQ). Workshop: 1st Autoworks Pte Ltd (HQ)	[A] HOW MEI KWAN
4	21 Sep 2022 18:09	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	21 Sep 2022 18:09	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/09/30	[A] HOW MEI KWAN
6	21 Sep 2022 18:09	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	21 Sep 2022 18:09	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	21 Sep 2022 18:09	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	21 Sep 2022 18:10	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	21 Sep 2022 18:10	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
11	05 Apr 2023 22:32	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	05 Apr 2023 22:32	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	05 Apr 2023 22:32	Clim Dtl Modified	JPJ Reg. Date: -> 2018/11/01.	[A] JOANNE LEE KHANG MIN
14	05 Apr 2023 22:32	Clim Details Notified		[A] JOANNE LEE KHANG MIN
15	09 Apr 2023 12:12	Adj Mandate Request	Cur.Req:2497.80:Liability: 100%(BOLA 27) *Quantum: \$ 2,497.80(all-in). Pls refer to adjuster report for details. *For your approval please	[A] CHEW HSIAO TONG
16	18 Apr 2023 09:48	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/09/30. Mandate Remarks: please proceed with settlement @ \$2,497.80 [COR-\$2197.80 LOU-\$300] ** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha
17	18 Apr 2023 09:48	Adj Mandate Set	Approved:2497.80:please proceed with settlement @ \$2,497.80 [COR-\$2197.80 LOU-\$300] ** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha

Date From Date To Audit Type

ACTIVITY
[28/09/2022 15:56] CHEW HSIAO TONG: 100% B27

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2846232	22 Sep 2022 09:50:57	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SGR1008U	SNE8448Y	11.00
2944326	05 Apr 2023 22:32:10	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SGR1008U	SNE8448Y	11.00

