9/26/22, 11:43 AM Merimen e-Claims

Print Received Message

This mail is associated with:

*SLA266C [SLS2339T]

TP

TAN MENG KOON @ MOK MENG KOON Sep 16 2022 8:00PM [MKM CAR LEASING PTE. LTD.] 2ND Auto Pte Ltd

From Allianz Insurance Singapore Pte. Ltd (HQ) (AIS_MAIL), sent on 23/09/2022 09:05 AM.

To LKK HQ

chewht@lkkauto.com; admin-a@lkkauto.com

Subject Re: Request for Insured Video Footage - SLS2339T

agree, pls proceed to reject tp claim

<-- Original Message -->

From: LKK_HQ

To: kianchuan.chan@allianz.sg

CC: AIS_MAIL; chewht@lkkauto.com; admin-a@lkkauto.com; claims@allianz.sg

Sent On: 22/09/2022 04:48 PM

Subject: Re: Request for Insured Video Footage - SLS2339T

Dear KC,

Based on insured video, third party beat red light and resulted accident.

In view of this, we seek your approval to reject third party claim.

For your approval please.

Thank you.

Hsiao Tong

<-- Original Message -->

From: AIS_MAIL
To: LKK_HQ

CC: chewht@lkkauto.com; admin-a@lkkauto.com; claims@allianz.sg

Sent On: 22/09/2022 04:11 PM

Subject: Re: Request for Insured Video Footage - SLS2339T

OI VIDEO SHARED.

<-- Original Message -->

From: LKK_HQ

To: kianchuan.chan@allianz.sg

CC: AIS_MAIL; chewht@lkkauto.com; admin-a@lkkauto.com; claims@allianz.sg

Sent On: 22/09/2022 03:39 PM

Subject: Request for Insured Video Footage - SLS2339T

Dear Sirs,

Please share a copy of insured video for our viewing.

Thank you.

Hsiao Tong

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 26 September 2022 11:41 AM

To: accident.2ndauto@gmail.com

Cc: Admin A

Subject: [REJECTION] - Your Ref: SLA166C //LKK Ref: CC4/AIS22009300/Upa3 [ACCIDENT

INVOLVING SLS2339T(AIG) AND SLA266C ON 16/09/2022]

Attachments: Sketch Plan SLS2339T.PNG; Police Report SLS2339T.PNG; OI VIDEO.MP4

Your Ref: **SLA166C** Without Prejudice

LKK Ref: CC4/AIS22009300/Upa3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SLS2339T(AIG) AND SLA266C ON 16/09/2022

We refer to the above matter.

Attached is a copy of our insured accident report and video for your easy reference. Based on our insured video footage, it shows that traffic light was green in our driver's favour and your client had beat red light.

In view of the above, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's matter.

Thank you.

"The video footage is confidential information and is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)