

From: Ye, Yong Kang Melvin melvin.ye@sompo.com.sg
Subject: RE: REF : CMTD2203337/LOR RE: [Possible Malware Fraud]Our Ref: GBF2043H220916 Your Ref: GBJ90M
Date: 21 September 2022 at 8:58 AM
To: Susan Low liusbro@ymail.com, SUR sur@lkkauto.com, assignments assignments@lkkauto.com
Cc: Wong, Lorriance lorriance.wong@sompo.com.sg, Teo, Grace grace.teo@sompo.com.sg



Without Prejudice

Dear Susan,

We noted your email.

Aside to LKK Auto,

Please make arrangement to conduct the survey for GBF2043H by either Mr Kenneth/Marcus/Adrian/Steve.

Please revert with your preliminary report upon completion of survey to my colleague, Lorriance.

[Working From Home with effect from 06 April 2020 till further notice](#)

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[Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.](#)

Best Regards
Melvin Ye

Claims Division
D: 6322 4667 | T: 6461 6555



A Century of Trust

Sompo Insurance Singapore Pte. Ltd.
50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623
Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: Susan Low <liusbro@ymail.com>
Sent: Wednesday, September 21, 2022 8:43 AM
To: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>
Subject: Re: REF : CMTD2203337/LOR RE: [Possible Malware Fraud]Our Ref: GBF2043H220916 Your Ref: GBJ90M

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We did like to chose as follow

LKK AUTO CONSULTANTS

Kindly arrange

Thank.

Best Regards,

Susan Low
M/s Liu's Brother Auto Engineering Workshop
No. 1 Kaki Bukit Avenue 6 #01-01
AutoBay @ Kaki Bukit
Singapore 417883
Tel: 67411730

On Wednesday, 21 September 2022 at 08:15:46 am SGT, Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg> wrote:

Our Reference: CMTD2203337/LOR

Your Reference: GBF2043H220916

Without Prejudice

Date: 21.09.2022

Attention:

M/S LIU'S BROTHER AUTO ENGINEERING WORKSHOP

Dear Susan,

ACCIDENT INVOLVING GBF2043H & GBJ90M ON 16.09.2022

We refer to your Notice of Accident dated 20/09/2022.

Please be informed that Lorriance Wong the handler of this case.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Motor Surveyor	Surveyor	Selection (Indicate as tick)
Motor Surveyor	Surveyor	
FormTeam Consultancy	Frankie Pang	
	Chow BoXiong	
LKK Auto Consultants	Adrian Ling (East)	
	Marcus Chua (East)	
	Kenneth Kong (North)	
	Steve Chen (West)	
Priority Services	Jimmy Lee	
Raleigh Services	Andrew Ow Yong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[Working From Home with effect from 06 April 2020 till further notice](#)

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Best Regards
Melvin Ye

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From: Susan Low <liusbro@ymail.com>
Sent: Tuesday, September 20, 2022 4:31 PM
To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>
Subject: [Possible Malware Fraud]Our Ref: GBF2043H220916 Your Ref: GBJ90M

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Requested for 3rd party claims survey GBF2043H Claims Against GBJ90M

Vehicle to be surveyed:	GBF2043H
3rd Party Insured Vehicle:	GBJ90M
Date of Accident:	16/09/2022
Location of Accident:	SIME Darby (Bukit Timah)
Name of Workshop:	Liu's Brother Auto Engineering Workshop
Address of Survey Location:	No. 1 Kaki Bukit Avenue 6 #01-01 AutoBay @ Kaki Bukit Singapore 417883
Name of Contact Person:	Susan Low
Date of Survey:	
Name of Authorise Surveyor:	

We hereby write to request of 3rd party claims pre-repair inspection for our client's vehicle.

Please let us have your single joint expert motor surveyors list (SJE) to conduct a pre-repair survey of the damage to our client's vehicle jointly with our client/our motor workshop as soon as possible.

Kindly arrange.

Thank.

Best Regards,

Susan Low

M/s Liu's Brother Auto Engineering Workshop

No. 1 Kaki Bukit Avenue 6 #01-01

AutoBay @ Kaki Bukit

Singapore 417883

Tel: 67411730