

## Shiau Chan (LKKAUTO)

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**From:** Shiau Chan (LKKAUTO)  
**Sent:** Wednesday, 21 September 2022 4:40 PM  
**To:** 'Motor Claims'  
**Cc:** SUR  
**Subject:** RE: GAIG Ref:CLMOMVP000001246-OD SURVEY FOR SML6405J (DOA : 16/09/2022)  
**Attachments:** SML6405J IA.pdf

Dear Sir/Madam,

Enclosed herewith preliminary advice of SML 6405J.  
The vehicle repair on part by part basis due to no 2<sup>nd</sup> hand parts available.

We have not authorise repair.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAUTO) <admin-d@lkkauto.com>  
**Sent:** Wednesday, 21 September 2022 1:40 PM  
**To:** Efeeda (Cheng Hoe) <chmotor@singnet.com.sg>; SUR <sur@lkkauto.com>  
**Cc:** assignments <assignments@lkkauto.com>  
**Subject:** Re: GAIG Ref:CLMOMVP000001246-OD SURVEY FOR SML6405J (DOA : 16/09/2022)

Dear Efeeda,

Received with thanks.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

On 21 Sep 2022, at 11:39 AM, Efeeda (Cheng Hoe) <[chmotor@singnet.com.sg](mailto:chmotor@singnet.com.sg)> wrote:

Hi LKK,

Estimate, photos and accident report attached.

Please revert with your marking and advice authorisation.

Thank you.

Rgds

Efeeda

Cheng Hoe Motor PL

[Tel:67556142](tel:67556142)

Fax:67557719

**From:** June Phua ( Cheng Hoe Motor)  
**Sent:** Wednesday, September 21, 2022 10:11 AM  
**To:** LKK assignments  
**Cc:** Koh, Ming Shao ; GREATamerican(claim)  
**Subject:** Re: GAIG Ref:CLMOMVP000001246-OD SURVEY FOR SML6405J (DOA : 16/09/2022)

Hi LKK,

Pls refer email as below from Great American Insurance and arrange for DESKTOP SURVEY.

Thank you.

Rgds  
June  
Cheng Hoe Motor Pte Ltd  
Tel : 67556142  
Fax : 67557719  
Email- [chmotor@singnet.com.sg](mailto:chmotor@singnet.com.sg)

**From:** Motor Claims  
**Sent:** Tuesday, September 20, 2022 2:27 PM  
**To:** Sharon Chiong (Cheng Hoe Motor)  
**Cc:** 'June Phua (Cheng Hoe)' ; Koh, Ming Shao  
**Subject:** GAIG Ref:CLMOMVP000001246-OD SURVEY FOR SML6405J (DOA : 16/09/2022)

Hi Sharon,

Noted on your request. Excess:\$700

Dear LKK,

Please accept the assignment for OD survey (**Desktop survey**).

Thank you.

**For all first claim notifications on Property & Casualty Claims (excluding Motor claims), please email to [GeneralClaims@sg.gaig.com](mailto:GeneralClaims@sg.gaig.com)**

**For work injury compensation act (WICA) claims, please email to [wicaclaims@sg.gaig.com](mailto:wicaclaims@sg.gaig.com)**

**For motor claims enquiries, please email to [motorclaims@sg.gaig.com](mailto:motorclaims@sg.gaig.com)**

**For all first claim notifications on Marine Claims, please email to [marineclaims@sg.gaig.com](mailto:marineclaims@sg.gaig.com)**

Regards  
**Shery Wong**, Executive, Claims | F. +65 62353354 | [shery.wong@sg.gaig.com](mailto:shery.wong@sg.gaig.com)

<image001.jpg>

**Claims** | 3 Temasek Avenue #16-01 Centennial Tower Singapore 039190

<image002.jpg>

**Thank you for your trust in us. We're proud to continue to serve you during this unprecedented time. As COVID-19 continues to affect us all, we assure you that we remain committed to providing the high level of service you deserve. [Read more.](#)**

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**From:** Sharon Chiong (Cheng Hoe Motor) <[chmotor@singnet.com.sg](mailto:chmotor@singnet.com.sg)>  
**Sent:** 20 September 2022 11:50 AM  
**To:** Motor Claims <[motorclaims@sg.gaig.com](mailto:motorclaims@sg.gaig.com)>  
**Cc:** 'June Phua (Cheng Hoe)' <[junephua@singnet.com.sg](mailto:junephua@singnet.com.sg)>  
**Subject:** [External] OD SURVEY FOR SML6405J (DOA : 16/09/2022)

Hi,

Estimate & GIA report with driver's DL as per attached.

Kindly assist to arrange for survey soonest as vehicle is currently lying at **YISHUN WORKSHOP**.

Please advise on the excess applicable.

Thank you.

Rgds  
Sharon Chiong  
Cheng Hoe Motor Pte Ltd  
Tel :67556142  
Fax : 67557719  
Email – [chmotor@singnet.com.sg](mailto:chmotor@singnet.com.sg)

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