

Shiau Chan (LKKAuto)

**From:** Shiau Chan (LKKAuto)  
**Sent:** Friday, 3 February 2023 3:44 PM  
**To:** Efeeda (Cheng Hoe)  
**Cc:** SUR; Bryan Ang (LKKAuto)  
**Subject:** RE: GAIG Ref:CLMOMVP000001246-OD SURVEY FOR SML6405J (DOA : 16/09/2022)

Dear Efeeda,

WITHOUT PREJUDICE

We will be advising our principal for the costs of repairs in \$3,005.40 (before excess \$700.00 & GST), 4 days. Subject to their approval.

Kindly send the relevant documents to Great American Insurance company.

Best Regards,

**Shiau Chan (Ms)** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Efeeda (Cheng Hoe) <[chmotor@singnet.com.sg](mailto:chmotor@singnet.com.sg)>  
**Sent:** Friday, 6 January 2023 9:26 AM  
**To:** Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>; Bryan Ang (LKKAuto) <[bryanang@lkkauto.com](mailto:bryanang@lkkauto.com)>  
**Subject:** Re: GAIG Ref:CLMOMVP000001246-OD SURVEY FOR SML6405J (DOA : 16/09/2022)

Resend

**From:** Shiau Chan (LKKAuto)  
**Sent:** Wednesday, December 21, 2022 5:00 PM  
**To:** Efeeda (Cheng Hoe) ; Bryan Ang (LKKAuto)  
**Subject:** RE: GAIG Ref:CLMOMVP000001246-OD SURVEY FOR SML6405J (DOA : 16/09/2022)

Dear Bryan,

Kindly assist.

Best Regards,

**Shiau Chan (Ms)** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Efeeda (Cheng Hoe) <[chmotor@singnet.com.sg](mailto:chmotor@singnet.com.sg)>  
**Sent:** Wednesday, 21 December 2022 4:42 PM  
**To:** Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>  
**Subject:** Re: GAIG Ref:CLMOMVP000001246-OD SURVEY FOR SML6405J (DOA : 16/09/2022)

Hi Shiau Chan,

Can finalize this case?

Thank you.

Rgds  
Efeeda  
Cheng Hoe Motor PL

**From:** Efeeda (Cheng Hoe)  
**Sent:** Friday, December 9, 2022 10:14 AM  
**To:** Shiau Chan (LKKAuto)  
**Subject:** Re: GAIG Ref:CLMOMVP000001246-OD SURVEY FOR SML6405J (DOA : 16/09/2022)

Hi Shiau Chan,

Finalization as attached.

Thank you.

Rgds  
Efeeda  
Cheng Hoe Motor PL  
[Tel:67556142](tel:67556142)

Fax:67557719

**From:** Shiau Chan (LKKAUTO)  
**Sent:** Friday, December 9, 2022 10:08 AM  
**To:** Efeeda (Cheng Hoe)  
**Subject:** RE: GAIG Ref:CLMOMVP000001246-OD SURVEY FOR SML6405J (DOA : 16/09/2022) (email 2/2)

Dear Efeeda,

How you get the **COR \$3005.40?**

Best Regards,

**Shiau Chan (Ms)** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Efeeda (Cheng Hoe) <[chmotor@singnet.com.sg](mailto:chmotor@singnet.com.sg)>  
**Sent:** Friday, 9 December 2022 9:50 AM  
**To:** Shiau Chan (LKKAUTO) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>  
**Subject:** Re: GAIG Ref:CLMOMVP000001246-OD SURVEY FOR SML6405J (DOA : 16/09/2022) (email 2/2)

Hi Shiau Chan,

This case can finalize?

Thank you.

Rgds  
Efeeda  
Cheng Hoe Motor PL  
[Tel:67556142](tel:67556142)  
Fax:67557719

**From:** Efeeda (Cheng Hoe)  
**Sent:** Thursday, September 29, 2022 6:31 PM  
**To:** Shiau Chan (LKKAUTO)  
**Subject:** Re: GAIG Ref:CLMOMVP000001246-OD SURVEY FOR SML6405J (DOA : 16/09/2022) (email 2/2)

email 2/2

**From:** Efeeda (Cheng Hoe)  
**Sent:** Thursday, September 29, 2022 6:30 PM  
**To:** Shiau Chan (LKKAUTO)  
**Subject:** Re: GAIG Ref:CLMOMVP000001246-OD SURVEY FOR SML6405J (DOA : 16/09/2022) (email 1/2)

Hi Shiau Chan,

Finalization and photos as attached.

Please let us have your confirmation on the **COR \$3005.40** via reply email.

Thank you.

Rgds  
Efeeda  
Cheng Hoe Motor PL  
[Tel:67556142](tel:67556142)  
Fax:67557719

**From:** Shiau Chan (LKKAUTO)  
**Sent:** Wednesday, September 21, 2022 5:35 PM  
**To:** Efeeda (Cheng Hoe) ; SUR  
**Subject:** RE: GAIG Ref:CLMOMVP000001246-OD SURVEY FOR SML6405J (DOA : 16/09/2022)

Dear Sir/Madam,

As instructed by our client, please proceed to repair the insured vehicle SML 6405J at repair cost on part by part basic. (Excess \$700.00).

If there are any check items or supplementary items please inform our office’s Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,  
**Shiau Chan (Ms)** | Case Handler  
**LKK Auto Consultants Pte Ltd**

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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** Wednesday, 21 September 2022 1:40 PM  
**To:** Efeeda (Cheng Hoe) <[chmotor@singnet.com.sg](mailto:chmotor@singnet.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** Re: GAIG Ref:CLMOMVP000001246-OD SURVEY FOR SML6405J (DOA : 16/09/2022)

Dear Efeeda,

Received with thanks.

Best Regards,  
Yan | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

On 21 Sep 2022, at 11:39 AM, Efeeda (Cheng Hoe) <[chmotor@singnet.com.sg](mailto:chmotor@singnet.com.sg)> wrote:

Hi LKK,

Estimate, photos and accident report attached.

Please revert with your marking and advice authorisation.

Thank you.

Rgds  
Efeeda  
Cheng Hoe Motor PL  
[Tel:67556142](tel:67556142)  
Fax:67557719

**From:** June Phua ( Cheng Hoe Motor)  
**Sent:** Wednesday, September 21, 2022 10:11 AM  
**To:** LKK assignments  
**Cc:** Koh, Ming Shao ; GREATamerican(claim)  
**Subject:** Re: GAIG Ref:CLMOMVP000001246-OD SURVEY FOR SML6405J (DOA : 16/09/2022)

Hi LKK,

Pls refer email as below from Great American Insurance and arrange for DESKTOP SURVEY.

Thank you.

Rgds  
June  
Cheng Hoe Motor Pte Ltd  
Tel : 67556142  
Fax : 67557719  
Email- [chmotor@singnet.com.sg](mailto:chmotor@singnet.com.sg)

**From:** Motor Claims  
**Sent:** Tuesday, September 20, 2022 2:27 PM  
**To:** Sharon Chiong (Cheng Hoe Motor)  
**Cc:** 'June Phua (Cheng Hoe)' ; Koh, Ming Shao  
**Subject:** GAIG Ref:CLMOMVP000001246-OD SURVEY FOR SML6405J (DOA : 16/09/2022)

Hi Sharon,

Noted on your request. Excess:\$700

Dear LKK,

Please accept the assignment for OD survey (**Desktop survey**).

Thank you.

**For all first claim notifications on Property & Casualty Claims (excluding Motor claims), please email to [GeneralClaims@sg.gaiq.com](mailto:GeneralClaims@sg.gaiq.com)**

**For work injury compensation act (WICA) claims, please email to [wicaclaims@sg.gaiq.com](mailto:wicaclaims@sg.gaiq.com)**

**For motor claims enquiries, please email to [motorclaims@sg.gaiq.com](mailto:motorclaims@sg.gaiq.com)**

**For all first claim notifications on Marine Claims, please email to [marineclaims@sg.gaiq.com](mailto:marineclaims@sg.gaiq.com)**

<image001.jpg> **Claims** | 3 Temasek Avenue #16-01 Centennial Tower Singapore 039190

<image002.jpg>

**Thank you for your trust in us. We're proud to continue to serve you during this unprecedented time. As COVID-19 continues to affect us all, we assure you that we remain committed to providing the high level of service you deserve. [Read more.](#)**

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**From:** Sharon Chiong (Cheng Hoe Motor) <[chmotor@singnet.com.sg](mailto:chmotor@singnet.com.sg)>  
**Sent:** 20 September 2022 11:50 AM  
**To:** Motor Claims <[motorclaims@sg.gaiq.com](mailto:motorclaims@sg.gaiq.com)>  
**Cc:** 'June Phua (Cheng Hoe)' <[junephua@singnet.com.sg](mailto:junephua@singnet.com.sg)>  
**Subject:** [External] OD SURVEY FOR SML6405J (DOA : 16/09/2022)

Hi,

Estimate & GIA report with driver's DL as per attached.

Kindly assist to arrange for survey soonest as vehicle is currently lying at **YISHUN WORKSHOP**.

Please advise on the excess applicable.

Thank you.

Rgds  
Sharon Chiong  
Cheng Hoe Motor Pte Ltd  
Tel :67556142  
Fax : 67557719  
Email – [chmotor@singnet.com.sg](mailto:chmotor@singnet.com.sg)

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