

## Rajeswari

---

**From:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Sent:** Tuesday, 20 September 2022 1:30 PM  
**To:** tsrteamworks2022@gmail.com; assignments@lkkauto.com; Admin A  
**Subject:** FW: SNM22D206689/C02/SMZ425S/TANKL / RE: PRE REPAIR SURVEY FOR SJZ4553P

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise with TSR to conduct survey.

Aside to TSR;

Please let us have a copy of your client's GIA REPORT.

Regards,

**Irene Tay**  
Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896192 | F:(65) 62247478/62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** TSR AUTOMOTIVE <tsrteamworks2022@gmail.com>  
**Sent:** Tuesday, 20 September 2022 12:47 PM  
**To:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Subject:** Re: SNM22D206689/C02/SMZ425S/TANKL / RE: PRE REPAIR SURVEY FOR SJZ4553P

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Irene,

We wish to appoint Kenneth Kong (LKK).

Thank you

Regards  
Ryan  
93825367

On Tue, 20 Sept 2022 at 12:29, Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)> wrote:

Dear Sirs,

We refer to your email

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.

1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,

Irene

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6192 | F: (65) 6224 7175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat

**Irene Tay**

Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Tuesday, 20 September 2022 9:43 AM

**To:** TSR AUTOMOTIVE <[tsrteamworks2022@gmail.com](mailto:tsrteamworks2022@gmail.com)>; Tan Kah Leong

<[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>; Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Subject:** O/R: SNM22D206689/C02/SMZ425S/TANKL / RE: PRE REPAIR SURVEY FOR SJZ4553P

Without Prejudice

Dear Irene,

Please conduct PRS for SJZ4553P.

Note: officer in charge Tan Kah Leong 63896193.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅  
城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not

the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

---

**From:** TSR AUTOMOTIVE <[tsrteamworks2022@gmail.com](mailto:tsrteamworks2022@gmail.com)>

**Sent:** Monday, 19 September 2022 3:11 pm

**To:** Claims Dept of China Taiping Insurance (e-claims) <[e-claims@sg.cntaiping.com](mailto:e-claims@sg.cntaiping.com)>

**Subject:** PRE REPAIR SURVEY FOR SJZ4553P

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs,

Please help us to arrange for a pre-repair survey

Our vehicle - SJZ4553P

Accident date - 18/09/2022 @ 0940

Your insure - SMZ425S

Location - TSR AUTOMOTIVE PTE LTD

160 SIN MING DRIVE

SIN MING AUTOCITY #06-01

SINGAPORE 575722

Please also let us have the list of surveyors to appoint.

Thank you

Regards

Ryan

93825367