

Rajeswari

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Monday, 19 September 2022 5:51 PM
To: Kitty Tan; 'SUR'; assignments
Cc: Natalie Ng; Lua SiewHui; Claims Dept of CTI
Subject: RE: SNM22D206634/C02/GBH6933C/LEWLC / RE: PRE-REPAIR SURVEY TRAFFIC ACCIDENT INVOLVING SLU2597D AND GBH6933C ON 15TH SEPTEMBER 2022 AT ABOUT 0730 HRS [2209-7505 (BSA)(PD)]

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please proceed to survey the vehicle.
Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Kitty Tan <kitty_tan@rssolomon.com>
Sent: Monday, 19 September 2022 5:04 pm
To: Jenny Lew <jenny.lew@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Natalie Ng <natalie_ng@rssolomon.com>; Lua SiewHui <lua_siewhui@rssolomon.com>
Subject: RE: SNM22D206634/C02/GBH6933C/LEWLC / RE: PRE-REPAIR SURVEY TRAFFIC ACCIDENT INVOLVING SLU2597D AND GBH6933C ON 15TH SEPTEMBER 2022 AT ABOUT 0730 HRS [2209-7505 (BSA)(PD)]

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Dear Sirs,

We refer to your email of even date.

We have our client's instructions to appoint Adrian Ling (LKK) as the Single Joint Expert for the pre-repair survey ("PRS").

Please arrange the surveyor to contact Ms. Cuiping Lee at her Office No. 6744 0777 and Mobile no. 85880777 for a mutual date/time to carry out the PRS located at:-

Best Solution Autocare Pte Ltd
53 Ubi Avenue 1
#03-01 Paya Ubi Industrial Park,
Singapore 408934

Thank you and best regards,

Kitty Tan | Legal Secretary



R. S. Solomon LLC
Advocates & Solicitors

300 Beach Road
The Concourse #12-02/03/04
Singapore 199555

T: +65 6817 7498

F: +65 6292 2665

E: kitty_tan@rssolomon.com

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From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: 19 September, 2022 4:54 PM

To: Kitty Tan <kitty_tan@rssolomon.com>

Cc: Natalie Ng <natalie_ng@rssolomon.com>; Lua SiewHui <lua_siewhui@rssolomon.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D206634/C02/GBH6933C/LEWLC / RE: PRE-REPAIR SURVEY TRAFFIC ACCIDENT INVOLVING SLU2597D AND GBH6933C ON 15TH SEPTEMBER 2022 AT ABOUT 0730 HRS [2209-7505 (BSA)(PD)]

Without Prejudice

Our reference: **SNM22D206634/C02/GBH6933C/lewlc**

Your reference: **SLU2597D**

Dear Sirs / Madam,

ACCIDENT INVOLVING GBH6933C & SLU2597D on 15/09/2022

We refer to your email of 19/09/2022.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew 6389 6172 and email us at claimsdept@sg.cntaiping.com

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Regards,

Jenny Lew
Executive
Claims Department

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, 19 September 2022 4:53 pm
To: Kitty Tan <kitty_tan@rssolomon.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Natalie Ng <natalie_ng@rssolomon.com>; Lua SiewHui <lua_siewhui@rssolomon.com>
Subject: O/R: SNM22D206634/C02/GBH6933C/LEWLC / RE: PRE-REPAIR SURVEY TRAFFIC ACCIDENT INVOLVING SLU2597D AND GBH6933C ON 15TH SEPTEMBER 2022 AT ABOUT 0730 HRS [2209-7505 (BSA)(PD)]

Without Prejudice
Save as to costs

Dear Jenny,

Please conduct PRS for SLU2597D.

Note: officer in charge Jenny Lew 63896172.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Kitty Tan <kitty_tan@rssolomon.com>

Sent: Monday, 19 September 2022 3:01 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Natalie Ng <natalie_ng@rssolomon.com>; Lua SiewHui <lua_siewhui@rssolomon.com>

Subject: RE: PRE-REPAIR SURVEY TRAFFIC ACCIDENT INVOLVING SLU2597D AND GBH6933C ON 15TH SEPTEMBER 2022 AT ABOUT 0730 HRS [2209-7505 (BSA)(PD)]

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Dear Sirs,

We act for the owner ('our Client') of vehicle no. SLU2597D.

Our Client's vehicle was involved in the aforesaid accident with your insured's vehicle no. GBH6933C at the material time. As a result, our Client's vehicle was damaged and before our Client proceeds to repair his vehicle, please let us know within 2 working days upon receipt of this notice whether you intend to conduct a pre-repair survey of our Client's vehicle within the stipulated timeline, our Client will proceed to repair the vehicle without further reference to you.

Please see below, the following documents for your necessary action:-

1. Our letter of even date; and
2. GIA report lodged by our Client.

Please be informed that the said vehicle can be inspected at:

Name of workshop : Best Solution Autocare Pte Ltd
Address : 53 Ubi Avenue 1 #03-01 Paya Ubi Industrial Park, Singapore 408934
Contact : Ms. Cuiping Lee Office No. 6744 0777 Mobile no. 85880777

Kindly let us hear from you soonest.

Thank you and best regards,

Kitty Tan | Legal Secretary



R. S. Solomon LLC
Advocates & Solicitors

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The Concourse #12-02/03/04
Singapore 199555

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F: +65 6292 2665
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