LEE BROTHERS AUTOMOTIVE PTE.LTD

NO. 1 KAKI BUKIT AVE 6 #02-47 AUTOBAY

SINGAPORE 417883

TEL: 6509 5521 FAX: 6509 5523 GST Reg. No.: 201101880C

ATTN:	THE	MO.	FOR	CLAIM	SI	EPA	RTM	ENT
CHINA	TAIP	ING :	INSU	RANCE	(S)	PTE	LTD	

3 ANSON ROAD #16-00 SPRINGLEAF TOWER SINGAPORE 079909

Yrs Ref.: SLP8456P

Our Ref.: LB0922-3220

Date: : 03.10.2022

Accident involving SNB1255Z and SLP8456P on 16.09.2022 at 0710HRS along Sengkang West Road towards TPE.

We refer to the above matter. We are instructed that above accident was caused solely and completely by the negligence of your insured, as a result of which, our client have sufferd loss and expenses.

We are insturcted by our client to make a property damages claims as:-

			Amount
1. Cost of repair (Inc GST)		S\$	4,280.00
2. Loss of Use	(05 Days @ S\$120 PerDay)	S\$	600.00
3. Towing		S\$	-
5. LTA Search fee		S\$	7.45
4. E-File Serach fee		S\$	31.00
Claim Amount		S\$	4,918.45

Enclosed are the following documents for your perusal.

√ Original Final repair Bill	√ Letter of Authority
✓ Original Survey Report & Invoice	Rental Agreement /Receipt
Original Photographs of SNB1255Z	√ E-File Search Fee/LTA Receipt
√ GIAS Reports of SNB1255Z	√ Vehicle Registration Card
√ Certificate of Insurance	Driver's Driving License / Identity Card
Report Of A Traffic Accident	

Your prompt action will be greatly appreciated.

Kindly acknowledge receipt of the above said documents and your favourable reply is greatly appreciated.

Yours faithfully,

Lee Brothers Automotive Pte.Ltd

admin@leebrothers.com.sg

Authorisation Third Party Claim Demand

Date: 16 9 2022

To: China Taiping Insurance (S) Pte Utel

RE: ACCIDENT INVOLVING VEHICLE No.: 3NB 1255 Z & SLP 8456P
AT/ALONG Sengkany west Road tods TPE
ON 16 9 2022
I/We, Yue Sun Beng of (NRIC No. / ROC No.)
S14401828 of 40 Kovan Rise, \$10-22, (8) 544728
owner of vehicle no. SNB 1255 In consideration of M/S
Lee Buthers Automotive Pte Ltd repairing my/our vehicle SNB 1255 2 at
my/our instruction and hereby authorise M/S Lee Brothers Actions the PL to
demand claim settle receive whatever amount settled / payable by the insurance company and / or
third party or to commence legal proceedings, if necessary, under my name, for the cost of repairs,
car rental and / or less of use, etc. and to their appointing solicitor to act for me / us in respect of
the said accident / claim and all claimed and / or settled shall belong to them absolutely.
I further agree and undertake to indemnify them against the above mentioned claim costs which may arisen therewith.
mon.
Signature of Owner:
Date: 16 9 2022

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No: DMPCSNW00145992203 Claim No: SNM22D206624/C02/SLP8456P/TANKL

Claimant : YUE SUN BENG

Amount : \$\$4,558.45

SINGAPORE DOLLARS FOUR THOUSAND FIVE HUNDRED FIFTY EIGHT

AND CENTS FORTY FIVE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SNB1255Z Insured Vehicle No. : SLP8456P

Date of Loss : 16/09/2022

Place of Accident : SENGKANG W ROAD TWDS TPE (SLE)

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : HO SHU KIEN(HE SHUJUAN)
Driver Name : HO SHU KIEN(HE SHUJUAN)

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1)	General Damages	S	\$	
(2)	Cost of Repair/Excess	S	\$ 4,280.00	
(3)	Loss of Use/Rental/Earning	S	\$ 240.00	
(4)	GIA/Police Reports/			
	Investigation Results/Search Fees	S	\$ 38.45	
(5)	Medical Reports/Expenses	S	\$	
(6)	Survey Fees/P.T. Fees/Towing	S	\$	
(7)	Cost including Disbursement	S	\$	
		=		
	TOTAL	s	\$ 4,558.45	
		200		

Claimant Name:_	Yue	Sun	Beng	NRIC No :	S1440182B
	_	Yuc	2-1-		
Signature .		1000		Date .	16/01/2023

LEE BROTHERS AUTOMOTIVE PTE LTD

1 Kaki Bukit Avenue 6, #02-47 Autobay, Singapore 417883

Tel: (65) 6509 5521 Fax: (65) 6509 5523 Email: sales@leebrothers.com.sg

> Co. Reg.: 201101880C GST Reg. No.: 201101880C

TAX INVOICE

10146

Messrs:

CHINA TAIPING INSURANCE (S) PTE LTD

Claim No.: LB0922-3220

3 ANSON ROAD

Acc. Date: 16.09.2022

#16-00 SPRINGLEAF TOWER

SINGAPORE 079909

Veh. No./Model: SNB1255Z/CITROEN DS7

Date: 30.09.2022

QTY	DESCRIPTIONS	F	AMOUNT
	Repair Cost: Inclusive of supply parts, panel beating, spray painting and labour.	\$	4,000.00
	Sub-total Add GST 7% Total Amoun	\$	4,000.00 280.00 4,280.00

E. & O.E.

^{*} All service and repairing are in good order & conditions.



Lee Brothers Automotive Pte Ltd

^{*} Please make all payments to " Lee Brothers Automotive Pte Ltd "

> Back to OneMotoring



Land Transport Authority 10 Sin Ming Drive Singapore 575701

GST Registration No.: M4-0006529-2

Print Date/Time:

16 Sep 2022 / 13:50:51

Receipt Date/Time: 16 Sep 2022 / 13:50:51

Tax Invoice/Receipt

Receipt No.: ITNET-00000-220916-002145

Previous Receipt No.:

S/N	Item Description/ Business Transaction Reference No.		Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
As at	lt of Insurance Enquiry - SLP8456P 16 Sep 2022/07:10:00 ance Co: CHINA TAIPING INSURANC	E (SINGAPORE) PTE LTD			
1	Insurance Enquiry - SLP8456P Enquiry Fee 20220916134956904983		7,00	0.49	7.49
		Sub-Total	7.00	0.49	7.49
		Total Before Rounding	7.00	0.49	7.49
		Rounding Difference			0.04
		Total Amount Payable			7.45
		Paid By			
		20220916135015296	Direct Debit: el (Intern	NETS Debit et Banking)	7.45
		Total			7.45
		Cash Change			0.00
		Tendered Amount			7.45
		Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

9 Temasek Boulevard #42-01b, Singapore 038989 Email: gears-support@shift-technology.com

GST Reg No: M400017735

UEN: S66SS0020G

TAX INVOICE

LEE BROTHERS AUTOMOTIVE PTE LTD - YUE SUN BENG

Invoice Number GR-2022-003578

Invoice Issue Date 21 Sep 2022

Invoice Due Date 28 Sep 2022

Total Amount (S\$) 28.97 Total GST 7.00% (S\$) 2.03 Total Amount Incl. of GST (S\$) 31.00

Bill Type	Reference	Amount (S\$)	GST 7.00% (S\$)	Amount Incl. of GST (S\$)
Sale of Accident Report - Publ	19/09/2022,16/09/2022,SNB1255Z,SLP8456P	28.97	2.03	31.00
			ount (S\$)	28.97
		Total GST 7	.00% (S\$)	2.03
		Total Amount Incl. of	GST (S\$)	31.00

This is a computer generated document. No signature is required.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 22 September 2022 2:55 PM

To: 'shujuanho@yahoo.com.sg'

Subject: Claim Notification - ACCIDENT INVOLVING SLP8456P(CHINA TAIPING) AND

SNB1255Z AT/ALONG SENGKANG WEST RD TWDS TPE ON 16/09/2022

HO SHU KIEN(HE SHUJUAN) [By Email Only]

Dear Sir/Madam,

You Ref: SLP8456P

Our Ref: CC6/CTI22009282/Upa3

ACCIDENT INVOLVING SLP8456P(CHINA TAIPING) AND SNB1255Z AT/ALONG SENGKANG WEST RD TWDS TPE ON

16/09/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SNB1255Z against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Hsiao Tong (LKKAuto)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Wednesday, 4 January 2023 2:27 PM

To: Hsiao Tong (LKKAuto)
Cc: Claims Dept of CTI; Admin A

Subject: RE: [SEEK MANDATE] - SNM22D206624/C02/SLP8456P/TANKL / RE: Direct

Settlement - Accident Involving SLP8456P (OI: CTI - SNM22D206624/C02/TANKL)

AND SNB1255Z (TP: LKK REF - CC6/CTI22009282/Upa3) on 16/09/2022

Without Prejudice

Dear Hsiao Tong,

We refer to your email below.

Please proceed to offer up to \$4,558.45(all-in) for the third party property claim.

Please keep us posted for us to act accordingly.

Thank you.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards

Tan Kah Leong

Senior Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Tuesday, 3 January 2023 2:22 pm

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: [SEEK MANDATE] - SNM22D206624/C02/SLP8456P/TANKL / RE: Direct Settlement - Accident Involving SLP8456P (OI: CTI - SNM22D206624/C02/TANKL) AND SNB1255Z (TP: LKK REF - CC6/CTI22009282/Upa3) on

16/09/2022

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Dear Sirs,

We refer to our below email.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 19 October 2022 10:20 AM

To: Tan Kah Leong < KahLeong.Tan@sg.cntaiping.com>

Cc: claimsdept@sg.cntaiping.com; Admin A <admin-a@lkkauto.com>

Subject: [SEEK MANDATE] - SNM22D206624/C02/SLP8456P/TANKL / RE: Direct Settlement - Accident Involving SLP8456P (OI: CTI - SNM22D206624/C02/TANKL) AND SNB1255Z (TP: LKK REF - CC6/CTI22009282/Upa3) on

16/09/2022

Your ref: SNM22D206624/C02/SLP8456P/TANKL

LKK ref: CC6/CTI22009282/Upa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SLP8456P(CHINA TAIPING) AND SNB1255Z(TP) ON 16/09/2022

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "LEE BROTHERS AUTOMOTIVE PTE LTD" at \$4,558.45(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 12,875.52	\$ 4,280.00 (\$4,000.00 + 7%GST)
2. Loss of Use (5days x \$120.00)	\$ 600.00	\$ 240.00 (4days x \$60.00)
3. LTA/GIA Search Fee	\$ 38.45	\$ 38.45
Total	\$ 13,513.97	<u>\$ 4,558.45</u>

Surveyor recommended 3days for repair + 1PRS = 4days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 11/10/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 29 September 2022 9:17 AM

To: Tan Kah Leong < KahLeong.Tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D206624/C02/SLP8456P/TANKL / RE: Direct Settlement - Accident Involving SLP8456P (OI : CTI -

SNM22D206624/C02/TANKL) AND SNB1255Z (TP: LKK REF - CC6/CTI22009282/Upa3) on 16/09/2022

Dear Sirs/Mdm,

Enclosed for your perusal is: -

- Estimated cost of repair.
- Preliminary advice.
- Photographs of TP vehicle in its damaged condition.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

 $\rm HQ$: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Tan Kah Leong < KahLeong. Tan@sg.cntaiping.com >

Sent: Friday, 23 September 2022 12:30 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Claims Dept of CTI < com; Admin A < admin-a@lkkauto.com>

Subject: RE: SNM22D206624/C02/SLP8456P/TANKL / RE: Direct Settlement - Accident Involving SLP8456P (OI: CTI-

SNM22D206624/C02/TANKL) AND SNB1255Z (TP: LKK REF - CC6/CTI22009282/Upa3) on 16/09/2022

Dear Hsiao Tong,

We refer to your email below.

Attached is our insured's video as requested.

Thank you.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards

Tan Kah Leong

Senior Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

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From: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Sent: Thursday, 22 September 2022 2:51 pm

To: Tan Kah Leong < KahLeong. Tan@sg.cntaiping.com >; Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D206624/C02/SLP8456P/TANKL / RE: Direct Settlement - Accident Involving SLP8456P (OI: CTI -

TBA) AND SNB1255Z (TP: LKK REF - CC6/CTI22009282/Upa3) on 16/09/2022

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Dear Kah Leong,

Please share a copy of insured video footage for our viewing.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Tan Kah Leong < KahLeong.Tan@sg.cntaiping.com>

Sent: Wednesday, 21 September 2022 11:45 AM **To:** Mei Kwan (LKKAuto) < <u>Meikwan@lkkauto.com</u>>

Cc: Claims Dept of CTI < com; Admin A < admin-a@lkkauto.com; Hsiao Tong (LKKAuto)

<chewht@lkkauto.com>

Subject: RE: SNM22D206624/C02/SLP8456P/TANKL / RE: Direct Settlement - Accident Involving SLP8456P (OI: CTI-

TBA) AND SNB1255Z (TP: LKK REF - CC6/CTI22009282/Upa3) on 16/09/2022

Dear Mei Kwan,

We refer to your email below.

Attached is our insured's accident report for your necessary actions.

Please seek our mandate approval before any claims settlement.

Thank you.

Note: Password will be send in separate email.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards

Tan Kah Leong

Senior Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6224 7175

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From: Claims Dept of CTI < claims Dept of CTI < claimsdept@sg.cntaiping.com

Sent: Wednesday, 21 September 2022 11:20 am

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >; Tan Kah Leong < KahLeong.Tan@sg.cntaiping.com > Cc: Admin A < admin-a@lkkauto.com >; Hsiao Tong (LKKAuto) < chewht@lkkauto.com > Subject: O/R: SNM22D206624/C02/SLP8456P/TANKL / RE: Direct Settlement - Accident Involving SLP8456P (OI: CTI - TBA) AND SNB1255Z (TP: LKK REF - CC6/CTI22009282/Upa3) on 16/09/2022
Dear all,
Please note that officer in charge for this case is Tan Kah Leong.
Claim no SNM22D206624/C02/SLP8456P/TANKL.
Dear Kah Leong,
Pls revert LKK.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: <u>www.sg.cntaiping.com</u> | FB: <u>www.facebook.com/chinataipingsg/</u> | WeChat: 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com Sent: Wednesday, 21 September 2022 11:16 am
To: Claims Dept of CTI < claimsdept@sg.cntaiping.com

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Direct Settlement - Accident Involving SLP8456P (OI: CTI - TBA) AND SNB1255Z (TP: LKK REF -

CC6/CTI22009282/Upa3) on 16/09/2022

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SNB 1255Z at M/s Lee Brothers Automotive Pte Ltd - Kaki Bukit on 21/09/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)