Mei Kwan (LKKAuto)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Wednesday, 21 September 2022 11:46 AM

To: Mei Kwan (LKKAuto)

Cc: Admin A; Hsiao Tong (LKKAuto)

Subject: [PASSWORD] SNM22D206624/C02/SLP8456P/TANKL / RE: Direct Settlement - Accident

Involving SLP8456P (OI: CTI-TBA) AND SNB1255Z (TP: LKK REF-

CC6/CTI22009282/Upa3) on 16/09/2022

Dear Mei Kwan,

Password is LKK12345

Thank you.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted.

Regards

Tan Kah Leong

Senior Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sq.cntaiping.com | FB: www.facebook.com/chinataipingsg/

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From: Tan Kah Leong

Sent: Wednesday, 21 September 2022 11:45 am
To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto)

<chewht@lkkauto.com>

Subject: RE: SNM22D206624/C02/SLP8456P/TANKL / RE: Direct Settlement - Accident Involving SLP8456P (OI: CTI -

TBA) AND SNB1255Z (TP: LKK REF - CC6/CTI22009282/Upa3) on 16/09/2022

Dear Mei Kwan,

We refer to your email below.

Attached is our insured's accident report for your necessary actions.

Please seek our mandate approval before any claims settlement.

Thank you.

Note: Password will be send in separate email.

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Tan Kah Leong

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 21 September 2022 11:20 am

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com">Meikwan@lkkauto.com; Tan Kah Leong < KahLeong.Tan@sg.cntaiping.com

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: O/R: SNM22D206624/C02/SLP8456P/TANKL / RE: Direct Settlement - Accident Involving SLP8456P (OI: CTI -

TBA) AND SNB1255Z (TP: LKK REF - CC6/CTI22009282/Upa3) on 16/09/2022

Dear all,

Please note that officer in charge for this case is Tan Kah Leong.

Claim no SNM22D206624/C02/SLP8456P/TANKL.

Dear Kah Leong,

Pls revert LKK.

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email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Mei Kwan (LKKAuto) < <u>Meikwan@lkkauto.com</u>>

Sent: Wednesday, 21 September 2022 11:16 am

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: Admin A admin-a@lkkauto.com; Hsiao Tong (LKKAuto) chewht@lkkauto.com

Subject: Direct Settlement - Accident Involving SLP8456P (OI: CTI - TBA) AND SNB1255Z (TP: LKK REF -

CC6/CTI22009282/Upa3) on 16/09/2022

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SNB 1255Z at M/s Lee Brothers Automotive Pte Ltd - Kaki Bukit on 21/09/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)