

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Thursday, 22 September 2022 9:57 AM
To: 'Claims'; Admin-D (LKKAUTO); SUR; assignments
Subject: RE: URGENT - OD CLAIM FOR SKM 5128 J ON 16/09/2022

Dear Siti,

As instructed by our client , please proceed to repair the **insured vehicle SKM 5128J, (Excess \$800/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency.

Before paint photos for all NEW Panels and Parts required after repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Thursday, 22 September 2022 9:39 AM
To: Claims <claims@premiumauto.com.sg>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: URGENT - OD CLAIM FOR SKM 5128 J ON 16/09/2022

Dear Siti,

Pending for approval from AIG

Once approved will send you email.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Thursday, 22 September 2022 8:30 AM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: URGENT - OD CLAIM FOR SKM 5128 J ON 16/09/2022

Good morning all,

On behalf of Service Advisor:Kee Siang

Kindly advise on OIC and urgent repair approval.

Note that vehicle is in workshop.

Thank you.

**Best Regards,
Siti Muhaini
Claims Administrator**

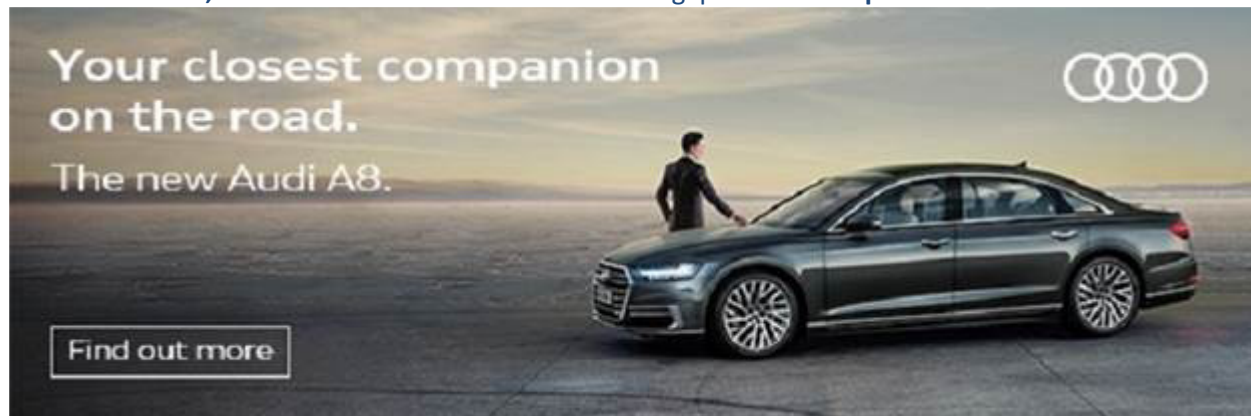
Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **m.** +65 8826 8736

e. claims@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: Claims <claims@premiumauto.com.sg>

Sent: Tuesday, 20 September 2022 4:52 PM

To: 'Rajeswari' <admin-d@lkkauto.com>; sur@lkkauto.com; assignments@lkkauto.com

Cc: claims@premiumauto.com.sg

Subject: RE: OD CLAIM FOR SKM 5128 J ON 16/09/2022

Dear All,

On behalf of Service Advisor:Kee Siang

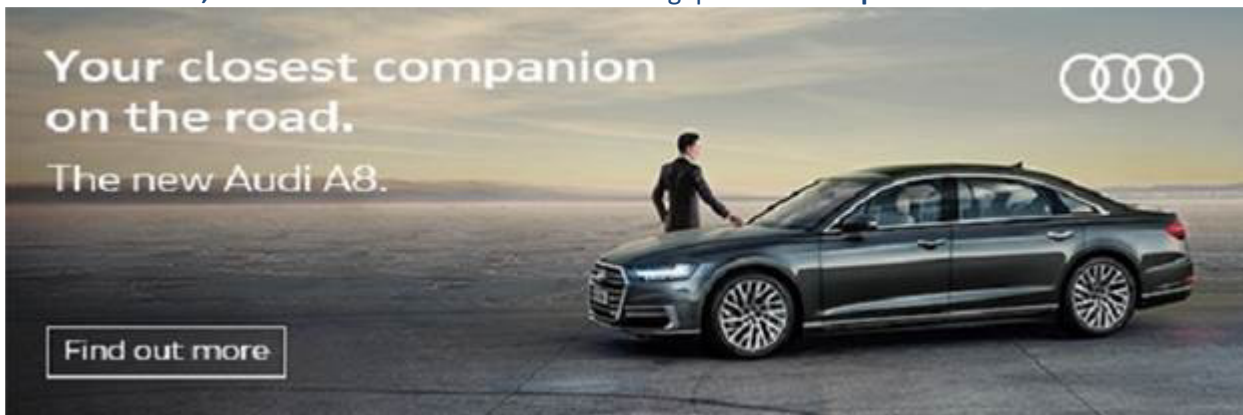
Kindly advise on OIC and urgent repair approval.

Note that vehicle is in workshop.

Thank you.

**Best Regards,
Siti Muhaini
Claims Administrator**

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
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From: Claims <claims@premiumauto.com.sg>
Sent: Tuesday, 20 September 2022 12:35 PM
To: 'Rajeswari' <admin-d@lkkauto.com>; sur@lkkauto.com; assignments@lkkauto.com
Cc: claims@premiumauto.com.sg
Subject: RE: OD CLAIM FOR SKM 5128 J ON 16/09/2022

Dear All,

On behalf of Service Advisor:Kee Siang

Kindly advise on OIC and repair approval.

Thank you.

**Best Regards,
Nadia Hani
Claims Administrator**

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
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Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: Claims <claims@premiumauto.com.sg>
Sent: Monday, 19 September 2022 7:23 PM
To: 'Rajeswari' <admin-d@lkkauto.com>; sur@lkkauto.com; assignments@lkkauto.com
Cc: claims@premiumauto.com.sg
Subject: RE: OD CLAIM FOR SKM 5128 J ON 16/09/2022

Dear Rajes,

Attached above is the Estimate for your kind reference.

Thank you.

Best Regards,

En Qi Lim

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

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From: Rajeswari <admin-d@lkkauto.com>
Sent: Monday, 19 September 2022 12:22 PM
To: claims@premiumauto.com.sg; sur@lkkauto.com; assignments@lkkauto.com
Subject: RE: OD CLAIM FOR SKM 5128 J ON 16/09/2022

Dear En Qi,

Thank you for the assignment.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Monday, 19 September 2022 11:03 AM

To: sur@lkkauto.com; admin-d@lkkauto.com

Cc: claims@premiumauto.com.sg

Subject: OD CLAIM FOR SKM 5128 J ON 16/09/2022

Dear all,

Kindly register OD claim for this vehicle. Attached is the GIA report and video footage for your reference.

We will forward you the estimate once it is available.

Kindly arrange survey on 20/09/2022 @10am. 55 Ubi Road 1. Vehicle Tow In.

Thank you.

Best Regards,

En Qi Lim

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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