

Veron Chen (LKKAUTO)

From: Claims <claims@premiumauto.com.sg>
Sent: Thursday, 26 January 2023 2:32 PM
To: Veron Chen (LKKAUTO); CS A Team; Admin A
Cc: 'Claims'
Subject: RE: LOD - FINAL REVISION - SKM5128J - OD AIG - SURVEYED STEVE 20 SEP 22
Attachments: SKM 5128 J - AIG OD 16092022.pdf

Dear Veron,

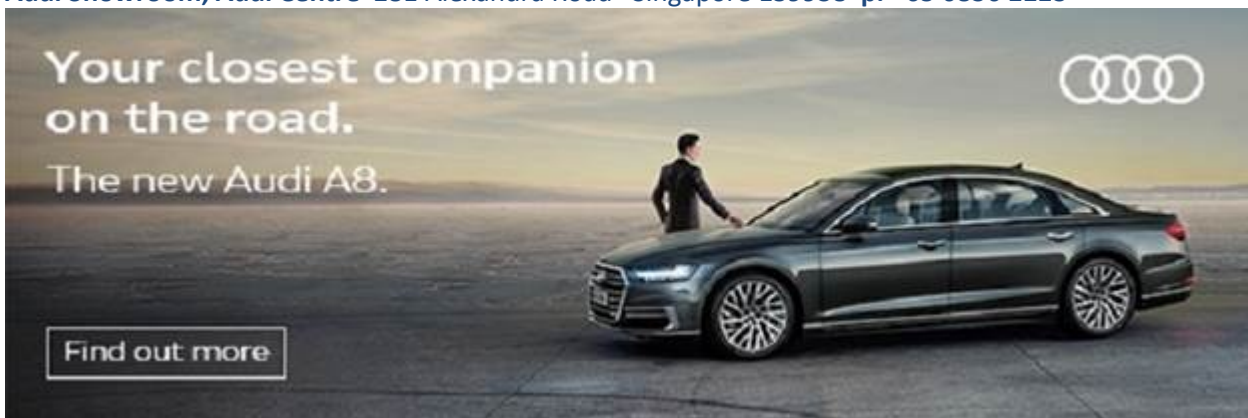
Attached LOD for your perusal. We will be submitting the original documents to Adrian shortly.

Please arrange for payment.

Thank you.

Best Regards,
Nadia Hani
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 **d.** +65 6768 9911 **m.** +65 8826 8736
e. claims@premiumauto.com.sg **w.** www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Tuesday, 3 January 2023 2:00 pm
To: Carrine Leong <carrine.leong@premiumauto.com.sg>; 'Boo seng yak' <boojohnny@gmail.com>; Steve Chen (LKKAUTO) <SteveChen@lkkauto.com>; Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>; jjiayee.yap@premiumauto.com.sg; 'Chang Chee Sing' <claims@premiumauto.com.sg>
Subject: RE: FINAL REVISION - SKM5128J - OD AIG - SURVEYED STEVE 20 SEP 22

Dear Carrine,

Confirm repair cost of \$40,333.44 @ 11 days

Kindly forward invoice and discharge voucher for us to close file

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Carrine Leong <carrine.leong@premiumauto.com.sg>

Sent: Friday, 23 December 2022 4:00 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; 'Boo seng yak' <boojohnny@gmail.com>; Steve Chen (LKK Auto) <SteveChen@lkkauto.com>; Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>; jiayee.yap@premiumauto.com.sg; 'Chang Chee Sing' <claims@premiumauto.com.sg>

Subject: RE: FINAL REVISION - SKM5128J - OD AIG - SURVEYED STEVE 20 SEP 22

Dear Veron,

11 days ok

Thanks & Best Regard

Carrine Leong

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183

e. carrine.leong@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]

Sent: Thursday, 22 December 2022 7:30 am

To: Boo seng yak <boojohnny@gmail.com>; Steve Chen (LKK Auto) <SteveChen@lkkauto.com>; Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; Chang Chee Sing

<claims@premiumauto.com.sg>

Subject: RE: FINAL REVISION - SKM5128J - OD AIG - SURVEYED STEVE 20 SEP 22

Dear Mr Boo,

Any updates,

According to surveyor, recommend 11 days.

Please check and confirmed

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Friday, 16 December 2022 4:49 PM

To: Boo seng yak <boojohnny@gmail.com>; Steve Chen (LKK Auto) <SteveChen@lkkauto.com>; Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>

Subject: RE: FINAL REVISION - SKM5128J - OD AIG - SURVEYED STEVE 20 SEP 22

Dear Mr Boo,

According to surveyor, recommend 11 days.

Please check and confirmed

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak <boojohnny@gmail.com>

Sent: Wednesday, 30 November 2022 5:09 PM

To: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>; Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>

Subject: FINAL REVISION - SKM5128J - OD AIG - SURVEYED STEVE 20 SEP 22

Hi Adrian and all,

Revised estimate, re-survey docs, photographs is attached.

Pls confirm repair cost of \$40,333.44 @ 13 days exclude 2 Sundays.

Your early closure is appreciated.

Best regards - Johnny Boo