

Hsiao Tong (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Monday, 10 October 2022 11:15 AM
To: Khim Goh; CS A Team
Cc: Admin A
Subject: RE: ACCIDENT ON 16/09/22 INVOLVED SBP20J AND SGU3668K *** LKK REF: CC4/AIS22009264/Uea3
Attachments: SBP20J.pdf

Dear Sir / Madam,

Thank you for your email.

Our respective team will look into the matter and get back to you in due course.

Hi CS team,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khim Goh <sinhweemotor@gmail.com>
Sent: Monday, 10 October 2022 10:57 AM
To: Admin A <admin-a@lkkauto.com>
Subject: ACCIDENT ON 16/09/22 INVOLVED SBP20J AND SGU3668K

Dear Officer In Charge,

Our client requested to claim the following :-

- 1) Cost Of Repair - \$ 2300.00
- 2) LTA Fee - \$ 7.45
- 3) LOU - \$ 400.00 (4 days)

Total amount: \$ 2707.45

Please kindly get back to us soon.

Thank you

--

Warmest Regards

Sin Hwee Motor Pte Ltd

Khim Hp : 9766 6672

Tel: 6745 5783 Fax : 6744 9582

E-mail: sinhweemotor@gmail.com

TO WHOM IT MAY CONCERN

LETTER OF AUTHORITY

Accident on 16/09/22 at/along JUNCTION OF PAYA LEBAR ROAD AND UBI RD

involving SBP 20J AND SG43668K

I / We CHAN HSIEN CHYE

Nric No. S6843246D

of 642 BEDOK RESERVOIR RD #11-75 S(410642) owner of Motor

Vehicle Registration No. SBP 20J insured by ECICS LIMITED

under Policy No. MP22A00109100 do hereby authorise M/s Sin Hwee Motor Pte Ltd

as my authorised representative to write, negotiate & settle claim on my behalf in my claim against the owner

and/or driver of motor Vehicle Registration No. SG43668K in respect of the above mentioned accident.

I also hereby authorise that the agreed settlement sum be made in favour of my representative, M/s

Sin Hwee Motor Pte Ltd and the said payment be forwarded to them as full and final

discharge of my claim.

I hereby exonerate the ALLIANZ INSURANCE SG PTE LTD and / or their insured and/or

driver of vehicle number SG43668K from any liability after payment of any claim to my authorised

representative M/s Sin Hwee Motor Pte Ltd

Owner's Signature :

Full Name :

Nric No :

Date :

CHAN HSIEN CHYE

S6843246D

1/10/22

SIN HWEE MOTOR PTD LTD

BLK 3023A UBI RD 1 #01-59

SINGAPORE 408717

UEN: 201327079M

Web Site

WWW.SINHWEE MOTOR.COM

E-mail

SINHWEE MOTOR@GMAIL.COM

Phone #

9766 6672

Invoice

Date	Invoice #
30/9/2022	1016C
Vehicle No	Model
SBP 20 J	M/BENZ E

Bill To

CHAN HSIEN CHYE

Quantity	Description	Unit	Amount
	LUMP SUM	2,300.00	2,300.00

Total

\$2,300.00





Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 17 Sep 2022 / 09:42:11

Receipt Date/Time : 17 Sep 2022 / 09:42:11

Tax Invoice/Receipt

Receipt No. : ITNET-00000-220917-000416

Previous Receipt No. :

S/N Item Description/

**Business Transaction Reference
No.**

Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
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Result of Insurance Enquiry - SGU3668K

As at 16 Sep 2022/10:30:00

Insurance Co: ALLIANZ INSURANCE SINGAPORE PTE. LTD.

1 Insurance Enquiry - SGU3668K
Enquiry Fee
20220917094103474724

7.00	0.49	7.49
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Sub-Total	7.00	0.49	7.49
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Total Before Rounding	7.00	0.49	7.49
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Rounding Difference			0.04
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Total Amount Payable			7.45
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Paid By

526471XXXXXX9434	eNETS Credit Card	7.45
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Total		7.45
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Cash Change		0.00
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Tendered Amount		7.45
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Excess Refundable Amount		0.00
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THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Hsiao Tong (LKKAUTO)

From: Khim Goh <sinhweemotor@gmail.com>
Sent: Saturday, 3 December 2022 1:10 PM
To: Hsiao Tong (LKKAUTO)
Subject: Re: ACCIDENT ON 16/09/22 INVOLVED SBP20J AND SGU3668K *** LKK REF: CC4/AIS22009264/Uea3

Sin Hwee Motor Pte Ltd
DBS
025-903321-8

Thanks

On Thu, Dec 1, 2022 at 7:46 AM Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sirs

Solely for purposes of amicable settlement, we are agreeable to resolve the matter at **\$S\$2,547.45 (all in)** in full and final settlement of all claims your client has or may have against Allianz Insurance Singapore and/or their insured arising out of this incident.

If the above offer is accepted, kindly confirm settlement by providing a copy of the **Letter of Authorization / Warrant to Act** and your **Bank details** for us to process payment.

Please note that your client's receipt of the settlement sum or settlement sums shall constitute a full discharge of liability and waiver of any past, present or future claims your client may have against Allianz Insurance Singapore and/or our insured as a result of the accident on **16 Sept 2022**.

Please note that the clearance of this cheque / settlement sum or receipt of the successful electronic payment or payments constitutes your client's acceptance of payment and full discharge of liability.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Khim Goh <sinhweemotor@gmail.com>

Sent: Monday, 21 November 2022 10:45 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: ACCIDENT ON 16/09/22 INVOLVED SBP20J AND SGU3668K *** LKK REF: CC4/AIS22009264/Uea3

Ok,

Please kindly forward us the DV.

Thanks

On Sun, Nov 20, 2022 at 6:27 PM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs,

We propose settlement as follows: -

1. Cost of Repair	\$ 2,300.00
2. Loss of Use (4days x \$60.00)	\$ 240.00
3. LTA/GIA Search Fee	\$ 7.45
Total	\$ 2,547.45

Please confirm acceptance.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: -

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 10 October 2022 11:15 am

To: Khim Goh <sinhweemotor@gmail.com>; CS A Team <cs-a@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT ON 16/09/22 INVOLVED SBP20J AND SGU3668K *** LKK REF: CC4/AIS22009264/Uea3

Dear Sir / Madam,

Thank you for your email.

Our respective team will look into the matter and get back to you in due course.

Hi CS team,

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Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khim Goh <sinhweemotor@gmail.com>

Sent: Monday, 10 October 2022 10:57 AM

To: Admin A <admin-a@lkkauto.com>

Subject: ACCIDENT ON 16/09/22 INVOLVED SBP20J AND SGU3668K

Dear Officer In Charge,

Our client requested to claim the following :-

1) Cost Of Repair - \$ 2340.00

2) LTA Fee - \$ 7.45

3) LOU - \$ 400.00 (4 days)

Total amount: \$ 2747.45

Please kindly get back to us soon.

Thank you

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Warmest Regards

Sin Hwee Motor Pte Ltd

Khim Hp : 9766 6672

Tel: 6745 5783 Fax : 6744 9582

E-mail: sinhweemotor@gmail.com

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Warmest Regards

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Tel: 6745 5783 Fax : 6744 9582

E-mail: sinhweemotor@gmail.com

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Tuesday, 8 November 2022 10:10 AM
To: 'jeremygohzs@gmail.com'
Subject: ACCIDENT INVOLVING SGU3668K (ALLIANZ) AND SBP20J AT/ALONG JUNCTION OF PAYA LEBAR RD & UBI AVE 2 ON 16/09/2022

SIOW KIANG GOH

[By Email Only]

Driver: GOH ZONG SHENG, JEREMY

Dear Sir/Madam,

You Ref: SGU3668K

Our Ref: CC4/AIS22009264/Uea3

ACCIDENT INVOLVING SGU3668K (ALLIANZ) AND SBP20J AT/ALONG JUNCTION OF PAYA LEBAR RD & UBI AVE 2 ON 16/09/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, Allianz Insurance Singapore Pte. Ltd to deal with the third party claim against your policy.

We have received a claim from SBP20J against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to Allianz and acknowledged by Allianz.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to customerservice@allianz.com.sg or deliver it by hand to Allianz Customer Care Centre.

This letter should **not** be regarded as a waiver by Allianz of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third-party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact as at 6742 3197 or chewht@lkkauto.com.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	20 Sep 2022 21:06	Clm Dtl Modified	Claimant's Name: -> CHAN HSIEN CHYE. Claimant's ID: -> S6843246D.	[A] HOW MEI KWAN
2	20 Sep 2022 21:06	Clm Veh Model Changed	(201890) MERCEDES-BENZ E200ML 1.8 (A).	[A] HOW MEI KWAN
3	20 Sep 2022 21:06	Clm Created	Reg No: SBP20J. Acct Date: 2022/09/16. Claim Type: TP. Insurer: Allianz Insurance Singapore Pte. Ltd. (HQ). TP Insurer: ECICS Limited (HQ). Workshop: Sin Hwee Motor Pte Ltd (HQ)	[A] HOW MEI KWAN
4	20 Sep 2022 21:06	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	20 Sep 2022 21:06	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/09/29	[A] HOW MEI KWAN
6	20 Sep 2022 21:06	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	20 Sep 2022 21:06	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
8	21 Sep 2022 19:24	Adj Adjuster Assigned	ADRIAN LING -> MARCUS CHUA	[A] HOW MEI KWAN
9	13 Oct 2022 12:31	Clm Registration Modified	Pol No:->SP2002005766.	[I] Chan Kian Chuan
10	08 Nov 2022 10:19	Adj Mandate Request	Cur.Reg:2707.45:Liability: 100%. Insured rear-ended third party. We seek your mandate at \$2,707.45(ALL-IN). Kindly let us have your approval/instruction.	[A] CHEW HSIAO TONG
11	08 Nov 2022 15:12	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/09/29. Mandate Remarks: cor 2300 lou 240 lta \$7.45 total \$2,547.45	[I] Chan Kian Chuan
12	08 Nov 2022 15:12	Adj Mandate Set	Approved:2547.45:cor 2300 lou 240 lta \$7.45 total \$2,547.45	[I] Chan Kian Chuan

Date From  Date To  Audit Type 

ACTIVITY

[20/09/2022 21:21] HOW MEI KWAN:
OINR. To send out first letter.

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2845631	20 Sep 2022 21:06:13	TP Case (Insurer)	Motor	Allianz Insurance Singapore Pte. Ltd. (HQ)	Allianz Insurance Singapore Pte. Ltd. (HQ)	SBP20J		xx.xx

