

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims
Yr Ref: SMP 2938 T

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/TP/0818/2022/NH

From
Telephone +65 -
Telefax +65 -
Email
Our Dept
Our Ref

15-Feb-2023 Date
1 Total Pages

Dear Sir,

RE: INSURANCE CLAIM FOR SND 1217 Z - Audi Q7 2.0 TFSI QU TIPTRONIC

With reference to the above-mentioned vehicle, no. **SND 1217 Z**, claimant, **Ms. Aw Xiaoying, Eleanor**, please find the related document per attached.

1. A copy of the Original invoice no. 85018282 – S\$ 16,465.33.
2. A copy of Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. Loss of Use – S\$ 600.00 (S\$ 100.00 x 5 working days + 1 Sunday)
5. A copy of the LTA search – S\$ 7.45

Premium Automobiles Pte Ltd,
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG Insurance – SND 1217 Z

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733
Co. & GST Reg. No.: 199902271W

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 15:26

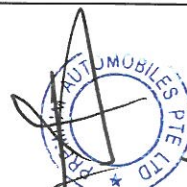
Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85018282 Date : 13/02/2023 Order : SND1217Z Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
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Regn No: SND1217Z (V 51055)	Regn Date: 06/12/2021	Mileage: 16360	WIP No.: 42758
Model: Q7 2.0 TFSI qu tiptronic 4MGAI	Chassis: WAUZZZ4M0ND006828	Engine: CYR 105194	Dept: U
You have been assisted by :- UB-Tony Foong (33)			

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER RHS FRONT DOOR AND RHS REAR DOOR'S MULTI LOCK SYSTEM AND POWER WINDOW DEVICES.INSPECT FOR DAMAGES.	720.00	1.00	720.00
S	BODYWORK	M: TO DISMANTLE AND RENEW RHS FRONT DOOR AND RHS REAR DOOR.REORGANISE CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED.	1200.00	1.00	1,200.00
S	BODYWORK	M: TO RESPRAY RHS FRONT DOOR,RHS REAR DOOR AND TWO DOOR COVERS.	1700.00	1.00	1,700.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
S	BODYWORK	M: TO SPRAY RHS REAR DOOR WHEEL ARCH TRIM.	150.00	1.00	150.00
X	A4M0831052G	(A) (SK) (3) DOOR 10/10 Less 020%	1.00	5466.00	4,372.80
X	A4M0837911E	(A) (SK) SEAL 10/10/20 Less 020%	1.00	281.50	225.20
X	A4M0853960M GRU	001485/ (V) GER) COVER Less 020%	1.00	962.50	770.00
X	A4M0833052E	001485/ (V) (SK) (LAST) Less 020%	1.00	5708.00	4,566.40
X	A4M0839718E	(A) (SK) (6) DOOR SEAL Less 020%	1.00	213.00	170.40
X	A4M0853970M GRU	001485/ (V) (SK) (LAST) Less 020%	1.00	882.50	706.00
X	A4M0837199	CLIP-A/P GT Less 020%	9.00	1.40	10.08
X	A4M0839911E	001576/ (V) (SK) SEAL-0 Less 020%	1.00	278.00	222.40
X	A191853586C	GROMMET-A/P GT Less 020%	10.00	10.00	80.00
X	A4M0854820H GRU	001579/COVER (V) (SK) Less 020%	1.00	200.50	160.40

Parts 11,283.68
Labour 0.00
Sublet 3,962.00
Menus 0.00
Lubricant 0.00



Sub-Total	15,245.68
8% GST	1,219.65
Grand Total	16,465.33

Received by

For & on behalf of
Premium Automobiles Pte Ltd


AUTHORISATION TO ACT
(AIG Express Third Party Claim)

I, AW XIAOYING, ELEANOR (the third party claimant) of 26 SEA AVENUE
#04-05 SINGAPORE 424246 (address), owner of SND1217Z (vehicle no.)
hereby authorize PREMIUM AUTOMOBILES PTE LTD ("the workshop") to act for me
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle
no. SND1217Z that was damaged pursuant to the accident which occurred on 14/09/2022
(date) along 1 SELETAR ROAD, SINGAPORE 807011 (location) involving vehicle no/s
SMP2938T ("the accident").


I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this _____ (day) of _____ (month) 20____ (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Express Third Party Claim)

"We/I, PREMIUM AUTOMOBILES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$ 16465.33 (Repair Cost), S\$ 600.00 (Loss of rental/use), S\$ (Disbursement), for vehicle no. SND1217Z that was damaged pursuant to the accident which occurred on 14/09/2022 (date) along 1 SELETAR ROAAD, SINGAPORE 807011 (location) involving vehicle no/s SMP2938T. This is pursuant to the inspection conducted on 30/09/2022 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner AW XIAOYING, ELEANOR ("the third party claimant") of vehicle no. SND1217Z make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SND1217Z (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this _____ (day) of _____ (month) 20____ (year)

Signed by appointed surveyor



Signed by "the workshop" (with chop)

BREAKDOWN OF PAYMENT

Vehicle No: SND1217Z

Accident on 14/09/2022 at 1 SELETAR ROAD, SINGAPORE 807011

Involving vehicle/s SMP2938T

- | | | |
|-----------------------------------|---------------------|--|
| 1) Repair cost | \$ <u>16 465.33</u> | Payable to: <u>Premium Automobiles Pte Ltd</u> |
| 2) GIA /LTA search fee | \$ <u>7.45</u> | Payable to: <u>Premium Automobiles Pte Ltd</u> |
| 3) Loss of Use or
Rental Car | \$ <u>600.00</u> | Payable to: <u>PREMIUM AUTOMOBILES PTE LTD</u> |
| 4) Medical fees | \$ _____ | Payable to: _____ |
| 5) Others | \$ _____ | Payable to: _____ |

Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 20 Sep 2022 / 16:18:19
Receipt Date/Time : 20 Sep 2022 / 16:18:12

Tax Invoice/Receipt

Receipt No. : ITNET-00000-220920-002981
Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SMP2938T As at 14 Sep 2022/16:50:00 Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SMP2938T Enquiry Fee 20220920161711510666	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By 418238XXXXXX8891	eNETS Credit Card		7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Certificate of Insurance

MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)
 MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) RULES, 1960
 ROAD TRANSPORT ACT, 1987 (MALAYSIA)
 MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (MALAYSIA)
 ROAD TRANSPORT (AMENDMENT) ACT 2019 (MALAYSIA)

Certificate/Policy Number : DMPG22010492
 Vehicle Registration Number : SND1217Z
 Cover Type : Enhanced Comprehensive
 Policy Type : Private Car
 Name of Policyholder/Insured : AW XIAOYING, ELEANOR
 Commencement Date of Insurance : 29/07/2022
 Expiry Date of Insurance : 28/07/2023
 Excess : EXCESS: (SECTION I)..... S\$ 700.00
 ADD'L EXCESS: UNNAMED DRIVERS (SECTION I)... S\$ 500.00
 YOUNG & INEXP DRIVERS (SECTION I) S\$ 3,000.00



24-Hour Helpline: 6100 1620

Finance Company/Hire Purchase Owner : MAYBANK SINGAPORE LIMITED

*Persons or Classes of Persons entitled to drive:

1. The Policyholder
2. Any Person who is driving on the Policyholder's order or permission

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle. And provided further that the Motor Vehicle is registered under the Road Traffic Act and its registration under the Road Traffic Act has not been cancelled at the time of the accident loss or damage.

* Limitations as to Use:

- 1) Use only for social domestic and pleasure purposes
- 2) Use for Policyholder's business

This Policy does not cover

- 1) Use for hire or reward, racing, pace-making, reliability trial or speed-testing and on race track
- 2) Use for the carriage of goods other than samples in connection with any trade or business
- 3) Use for any purpose in connection with the Motor Trade

Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia) are not to be included under these headings (*).

WE HEREBY CERTIFY that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Chapter 189), the Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia), Part IV of the Road Transport Act, 1987 (Malaysia) and Road Transport (Amendment) Act 2019 (Malaysia).

For and on behalf of **ERGO Insurance Pte. Ltd.**
 Approved Insurer

Karl-Heinz Jung

Authorized Signature

A100058	SONA INSURANCE AGENCIES PTE LTD	
Vehicle Chassis Number : WAUZZZ4M0ND006828, Vehicle Engine/Motor Number : CYR105194		PC1, 28/07/2022 15:03