

EM-1 AUTO PTE LTD

BLK 8 SIN MING INDUSTRIAL ESTATE SECTOR C

#01-68 SINGAPORE 575643

Contact Number: 6452 3298 (O) 9666 6556 (H/P) 6457 5776 (F)

Email Address: em1autopteltd@gmail.com

COMPANY / GST REG NO: 201316380R

Proforma Invoice

M/S TECK CHANG AIR CONDITIONER AND REFRIGERATOR

LONPAC INSURANCE BHD
MOTOR CLAIMS DEPARTMENT
300 Beach Road, #17-04/06
The Concourse, Singapore 199555

Ref. No. : 22/PI0061/5674TP

Date : 02.11.2022

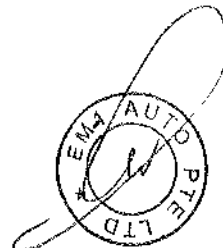
Date of Accident 19.08.2022
Our Vehicle Number GBK 9364J
Model TOYOTA HIACE
Your Insured YN 2668R

WITHOUT PREJUDICE

DESCRIPTION	SUB AMOUNT	GST 7%	AMOUNT (SGD)
Lump Sum Repair Cost (Recommended by LKK Taufikh)	2,200.00	154.00	2,354.00
GIA Fee	28.97	2.03	31.00
Loss of (Rental/Use)(4 Days x \$150/day)	600.00		600.00
Pre-Inspection Day (2 Days x \$150/day)	300.00		300.00

Total Amount : \$ 3,285.00

Singapore Dollars : Three Thousand Two Hundred Eighty Five only.



LETTER OF AUTHORISATION

ACCIDENT INVOLVING (any vehicle) GBK 9364J and YN 2668R,
ON 19/8/2022 ALONG Anthony Road Car Park (A0035)

I, Teck Chang Air Conditioner And Refrigerator, NRIC No. / Company Reg. No.
50972900B of (address) _____

Postal Code _____, the registered owner (or authorised agent) of motor vehicle registration number
GBK 9364J hereby authorise your workshop EM-1 Auto Pte Ltd (Company No. : 201316380R) Blk 8

#01-68 Sector C Sin Ming Industrial Estate Singapore 575643 to :-

1. Begin or commence repairs to my/our motor vehicle;
2. Start or initiate third party claims for damages incurred by me against third party(ies) responsible for the accident.
3. To instruct EM-1 Auto Pte Ltd on my/our behalf to negotiate a settlement with the third party and/ or his insurers as you deem fit.
4. To appoint vehicle surveyor on my/our behalf to determine reasonable costs of repair and period of repair.
5. To act on my/our behalf for any documents mailed to EM-1 Auto Pte Ltd by the third party and/or his insurers for the claim of my vehicle, if I am not contactable.

I am prepared to attend at my/our solicitors' office or to attend Court in connection with my/our claim, if necessary, I shall give my full co-operation and support for the claim for cost of repair and loss of use and shall keep you informed of any correspondences and/or summons that I may receive due to this action before agreeing to pay up or receive any monies due to this claim.

I authorise you to claim for the period of loss of use as specified by the motor surveyor or such shorter period due to accelerated work. I further authorise you to accelerate the repair period with overtime work and additional resource, I will pay you a reasonable amount to reflect the additional period of time to shorten.

I agree to keep you informed of any document(s), including cheques, mailed to me by third party and/or his insurers before taking any action. I also will not bank in any cheques issued by third party insurance and/or his insurers without the approval of EM-1 Auto Pte Ltd, and should I get approval from EM-1 Auto Pte Ltd to bank in the said cheques, I agree to pay EM-1 Auto Pte Ltd the full settlement amount as stated on the cheques within 5 working days.

Should my/our claim be partly successful or unsuccessful or cannot be proceeded with and/or if any judgement or settlement is not honoured or satisfied by third party, I/We:

1. Agree to pay you the sum of monies (as agreed) or as certified by the surveyor appointed, being the costs of repairs, survey fees and/or any other expenses reasonably incurred by you on my/our behalf. You may use the recovered amount from my claim for loss of us to partially offset the difference.
2. Agree to pay you such increased cost for additional resources and overtime work to shorten the period of repair.
3. Will pay for any shortfall that may result in the settlement amount.

In the event that EM-1 Auto Pte Ltd or the Repairer is compelled to enforce this undertaking, I/We agree that I/we shall pay on a full indemnity basis, the legal costs incurred by EM-1 Auto Pte Ltd or the Repairer.

Signature: TECK CHANG AIR-CONDITIONER AND REFRIGERATOR SERVICE

Company Stamp:
(if applicable)

#02-91 TAMPINES INDUSTRIAL PARK A
SINGAPORE 528844
TEL: 6260 2168 FAX: 6383 0809
REGN NO: 50972900B
Email: shtan_teckchang@yahoo.com.sg

Name: Teck Chang Air Conditioner And Refrigerator

NRIC No:

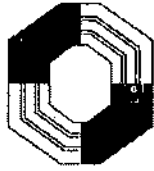
50972900B

Contact No:

83648691

Date:

20/8/2022



LONPAC INSURANCE BHD

CLAIM NO : 21/22/22/VC00/026222
DATE : 06 JUNE 2023

DISCHARGE VOUCHER

I/We, TECK CHANG AIR-CONDITIONER AND REFRIGERATOR confirmed acceptance from M/s LONPAC INSURANCE BHD and/or owner of YN2668R the sum of Singapore Dollar One Thousand Three Hundred Fifty Only (\$1,350.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving GBK9364J and YN2668R on 19/08/2022 along/at ANTHONY ROAD CARPARK (A0035).

I /We hereby agree to indemnify and keep indemnify (LONPAC INSURANCE BHD/ BSG LANDSCAPE & CONSTRUCTION PTE. LTD AND/OR DAVID NERLIN JOSE) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to "EM-1 AUTO PTE LTD".

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

TECK CHANG AIR-CONDITIONER AND REFRIGERATOR SERVICE
BLK 9010 TAMPINES STREET 93
#02-91 TAMPINES INDUSTRIAL PARK A
SINGAPORE 528844
TEL: 6260 2168 FAX: 6383 0809
REGN NO: 50972900B
Email: shtan_teckchang@yahoo.com.sg

Signature of vehicle owner/Date 11/06/2023

TAN SOON HENG
Name of vehicle owner /Date 11/06/2023

EM-1 AUTO PTE LTD

BLK 8 SIN MING INDUSTRIAL ESTATE SECTOR C

#01-68 SINGAPORE 575643

Contact Number: 6452 3298 (O) 9666 6556 (H/P) 6457 5776 (F)

Email Address: em1autopteltd@gmail.com

COMPANY / GST REG NO: 201316380R

TAX INVOICE

M/S TECK CHANG AIR CONDITIONER AND REFRIGERATOR

LONPAC INSURANCE BHD
MOTOR CLAIMS DEPARTMENT
300 Beach Road, #17-04/06
The Concourse, Singapore 199555

Inv. No. : 23/00026/5674TPG
Date : 12.06.2023

Date of Accident : 19.08.2022
Our Vehicle Number : GBK 9364J
Model : TOYOTA HIACE
Your Insured : YN 2668R

DESCRIPTION	SUB AMOUNT	GST 8%	AMOUNT (SGD)
Global Sum (all-in)	1,250.00	100.00	1,350.00

Total Amount : \$ 1,350.00

Singapore Dollars : One Thousand Three Hundred Fifty only.





RECORD MANAGEMENT CENTRE

GENERAL INSURANCE ASSOCIATION OF SINGAPORE

RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Date of Request: 30/08/2022

Your Ref No: GBK9364J

EM-1 AUTO PTE LTD

Dear Sir/Madam,

Date of Accident: 19/08/2022 00:00 (SGT)

Vehicle No: GBK9364J

Place of Accident: Singapore

With reference to your application for the accident report, we have attached the following accident report as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (\$\$)	QTY	AMOUNT (\$\$)
YN2668R	Singapore	(31.00)	1	(28.97)
GST Amount				(2.03)
Total Amount Due (GST Inclusive)				(31.00)

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank you.

This is a computer generated document and requires no signature.

LONPAC INSURANCE BHD (SINGAPORE BRANCH)

GIRO AUTHORISATION FORM

Company Name:

EM-1 AUTO PTE LTD

Bank Account Details

Beneficiary Name:

EM-1 AUTO PTE LTD

Bank Name / Branch Name:

OCBC / OCBC NORTH BRANCH

Bank Account No.:

647-718220-001

Bank Code / Branch Code:

7339 / 647

Swift Code

OCBCSGSG

Email Address:

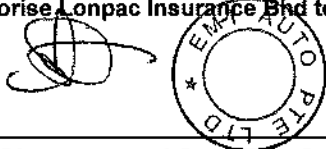
em1autopteltd@gmail.com

(For notification of payment details)

Name/Designation/Telephone/Email of Contact person.:

Annie Cheong / Administrator / 64523298

I hereby authorise Lonpac Insurance Bhd to remit all payment directly to the above nominated account.



Authorised Signature and Company Stamp

Date: 08/06/2023

Acknowledged by :

Chia Sin Mui

Name / Date: 08/06/2023

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 13 June 2023 9:17 AM
To: 'CHARMAINE KONG'
Cc: Admin A; MT_Claim_SG
Subject: RE: [SEEK MANDATE] - GBK 9364J, your ref. no. YN2668R, DOA : 19.08.2022 TP - Lonpac *** LKK REF: CC4/LPC22009261/pa3 // Lonpac ref: 21/22/22/VC00/026222

Dear Sirs,

For an update, we have settled the matter at a global sum of \$1,350.00(all-in) with third party.

We will proceed to close and submit all the relevant documents to your good office once it is ready.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: CHARMAINE KONG <charmainekong@lonpac.com>
Sent: Tuesday, May 30, 2023 1:55 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: [SEEK MANDATE] - GBK 9364J, your ref. no. YN2668R, DOA : 19.08.2022 TP - Lonpac *** LKK REF: CC4/LPC22009261/pa3 // Lonpac ref: 21/22/22/VC00/026222

Lonpac External - General

Lonpac External - General

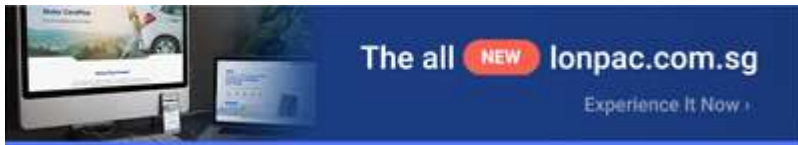
Dear Hsiao Tong,

Please proceed as recommended (50/50) with rental starting from \$60/day.

Thank you.

Best Regards,

Charmaine Kong
Claims Officer | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Wednesday, May 17, 2023 9:34 AM
To: ENG HUEY NI <hneng@lonpac.com>
Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: [SEEK MANDATE] - GBK 9364J, your ref. no. YN2668R, DOA : 19.08.2022 TP - Lonpac *** LKK REF: CC4/LPC22009261/pa3 // Lonpac ref: 21/22/22/VC00/026222

Your ref: **21/22/22/VC00/026222**
Our ref : CC4/LPC22009261/Tpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING YN2668R(LONPAC) AND GBK9364J(TP) ON 19/08/2022

We refer to the above matter.

Third party reported that he was parked at the parking lot. Our insured driver reversed and hit onto his van.

Our insured driver reported that he was sitting inside his lorry. Suddenly he felt an impact and realised that third party reversed from parking lot and hit insured lorry.

Third party has no video for this matter.

In view of conflicting version, we propose 50/50 and would like to seek your approval to offer repairer **"EM-1 AUTO PTE LTD"** at **\$1,458.00(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised	
1. Cost of Repair (with 7% GST)	\$ 5,850.73		\$ 2,354.00 (\$2,200.0 + 7%GST)
2. Loss of Use (6days x \$150.00)	\$ 900.00		\$ 500.00 (5days x \$100.00)
			\$ 2,854.00
		@ 50%	\$ 1,427.00
3. LTA/ GIA Search Fee	\$ 31.00		\$ 31.00
Total	\$ 6,781.73		\$ 1,458.00

Surveyor recommended 4days for repair +1PRS = 5days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 23/11/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: ENG HUEY NI <hneng@lonpac.com>

Sent: Wednesday, September 21, 2022 8:49 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Arrange survey for vehicle no. GBK 9364J, your ref. no. YN2668R, DOA : 19.08.2022 TP - Lonpac *** LKK
REF: CC4/LPC22009261/pa3 // Lonpac ref: 21/22/22/VC00/026222

Lonpac External - Confidential

Hi Mei Kwan,

Please refer to the attached for OI GIA.

Thanks

Huey Ni

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 20 September 2022 6:34 pm

To: ENG HUEY NI <hneng@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Arrange survey for vehicle no. GBK 9364J, your ref. no. YN2668R, DOA : 19.08.2022 TP - Lonpac *** LKK
REF: CC4/LPC22009261/pa3

Dear Huey Ni,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Tuesday, 20 September 2022 10:51 AM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>

Subject: RE: Arrange survey for vehicle no. GBK 9364J, your ref. no. YN2668R, DOA : 19.08.2022 TP - Lonpac

Dear Gerald,

Thank you for the assignment.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Tuesday, 20 September 2022 10:19 AM

To: 'assignments' <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: Arrange survey for vehicle no. GBK 9364J, your ref. no. YN2668R, DOA : 19.08.2022 TP - Lonpac

Lonpac External - General

Dear Yan,

FYNA.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Chia Sin Muk <em1autopteltd@gmail.com>

Sent: Tuesday, 20 September 2022 10:17 am

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Subject: Re: Arrange survey for vehicle no. GBK 9364J, your ref. no. YN2668R, DOA : 19.08.2022 TP - Lonpac

RE-SEND

WITHOUT PREJUDICE

Dear Gerald,

We selected 8) Mohd Taufik - LKK to conduct a survey on our vehicle no. GBK9364J.

Thanks & Best Regards,

Karen, on behalf of,

Chia Sin Muk (Mr)

m: (65) 9666 6556 | **o:** (65) 6452 3298 | **f:** (65) 6457 5776

EM-1 Auto Pte Ltd

Blk 8 #01-68 Sin Ming Industrial Estate Sector C Singapore 575643

Co. / GST Registration Number: 201316380R

Important: This email is confidential and may be privileged. If you are not the intended recipient, please delete it and notify us immediately; you should not copy or use it for any purpose, nor disclose its contents to any other person. Thank you.

On Mon, 19 Sept 2022 at 22:13, Chia Sin Muk <em1autopteltd@gmail.com> wrote:

We choose number 8 - Mohd Taufik LKK to Svy our vehicle GBK 9364 J

Sent from my iPhone

On 19 Sep 2022, at 2:46 PM, GERALD POH WEE BIN <geraldpoh@lonpac.com> wrote:

Lonpac External - General

WITHOUT PREJUDICE

Our Ref: 21/22/22/VC00/026222 (Huey Ni's case)

Dear Karen,

We intend to conduct a pre-repair survey of your client's vehicle and enclose our list of Motor surveyor your attention:-

2	Nicholas Tey -Appraisal
3	Bryan Tammi Ang - LKK
4	Qing Guo Qiong- LKK
5	Marcus Chua - LKK
6	Kenneth Kong- LKK
7	Mohd Nazril- LKK
8	Mohd Taufik - LKK
9	Adrian Ling-LKK
10	Mohd Rasul - LKK

Please let us hear from you within the next 2 working days.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Chia Sin Muk <em1autopteltd@gmail.com>

Sent: Monday, 19 September 2022 2:32 pm

To: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Arrange survey for vehicle no. GBK 9364J, your ref. no. YN2668R, DOA : 19.08.2022 TP - Lonpac

WITHOUT PREJUDICE

Dear Sir/Madam,

Kindly arrange a survey for vehicle no. GBK9364J as per attached file.

Thanks & Best Regards,

Karen, on behalf of,
Chia Sin Muk (Mr)

m: (65) 9666 6556 | **o:** (65) 6452 3298 | **f:** (65) 6457 5776

EM-1 Auto Pte Ltd

Blk 8 #01-68 Sin Ming Industrial Estate Sector C Singapore 575643

Co. / GST Registration Number: 201316380R

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