

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Wednesday, 17 May 2023 9:34 AM
To: ENG HUEY NI
Cc: Admin A; MT_Claim_SG
Subject: [SEEK MANDATE] - GBK 9364J, your ref. no. YN2668R, DOA : 19.08.2022 TP -
Lonpac *** LKK REF: CC4/LPC22009261/pa3 // Lonpac ref: 21/22/22/VC00/026222
Attachments: LKK SURVEY REPORT & PHOTOS.pdf; GBK9364J_ LOD _ LONPAC_
02112022162857.pdf

Your ref: **21/22/22/VC00/026222**
Our ref : CC4/LPC22009261/Tpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING YN2668R(LONPAC) AND GBK9364J(TP) ON 19/08/2022

We refer to the above matter.

Third party reported that he was parked at the parking lot. Our insured driver reversed and hit onto his van.

Our insured driver reported that he was sitting inside his lorry. Suddenly he felt an impact and realised that third party reversed from parking lot and hit insured lorry.

Third party has no video for this matter.

In view of conflicting version, we propose 50/50 and would like to seek your approval to offer repairer **"EM-1 AUTO PTE LTD"** at **\$1,458.00(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised	
1. Cost of Repair (with 7% GST)	\$ 5,850.73		\$ 2,354.00 (\$2,200.0 + 7%GST)
2. Loss of Use (6days x \$150.00)	\$ 900.00		\$ 500.00 (5days x \$100.00)
			\$ 2,854.00
		@ 50%	\$ 1,427.00
3. LTA/ GIA Search Fee	\$ 31.00		\$ 31.00
Total	\$ 6,781.73		\$ 1,458.00

Surveyor recommended 4days for repair +1PRS = 5days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 23/11/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: ENG HUEY NI <hneng@lonpac.com>

Sent: Wednesday, September 21, 2022 8:49 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Arrange survey for vehicle no. GBK 9364J, your ref. no. YN2668R, DOA : 19.08.2022 TP - Lonpac *** LKK
REF: CC4/LPC22009261/pa3 // Lonpac ref: 21/22/22/VC00/026222

Lonpac External - Confidential

Hi Mei Kwan,

Please refer to the attached for OI GIA.

Thanks

Huey Ni

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 20 September 2022 6:34 pm

To: ENG HUEY NI <hneng@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Arrange survey for vehicle no. GBK 9364J, your ref. no. YN2668R, DOA : 19.08.2022 TP - Lonpac *** LKK
REF: CC4/LPC22009261/pa3

Dear Huey Ni,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Tuesday, 20 September 2022 10:51 AM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>

Subject: RE: Arrange survey for vehicle no. GBK 9364J, your ref. no. YN2668R, DOA : 19.08.2022 TP - Lonpac

Dear Gerald,

Thank you for the assignment.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Tuesday, 20 September 2022 10:19 AM

To: 'assignments' <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: Arrange survey for vehicle no. GBK 9364J, your ref. no. YN2668R, DOA : 19.08.2022 TP - Lonpac

Lonpac External - General

Dear Yan,

FYNA.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Chia Sin Muk <em1autopteltd@gmail.com>

Sent: Tuesday, 20 September 2022 10:17 am

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Subject: Re: Arrange survey for vehicle no. GBK 9364J, your ref. no. YN2668R, DOA : 19.08.2022 TP - Lonpac

RE-SEND

WITHOUT PREJUDICE

Dear Gerald,

We selected 8) Mohd Taufik - LKK to conduct a survey on our vehicle no. GBK9364J.

Thanks & Best Regards,

Karen, on behalf of,

Chia Sin Muk (Mr)

m: (65) 9666 6556 | **o:** (65) 6452 3298 | **f:** (65) 6457 5776

EM-1 Auto Pte Ltd

Blk 8 #01-68 Sin Ming Industrial Estate Sector C Singapore 575643

Co. / GST Registration Number: 201316380R

Important: This email is confidential and may be privileged. If you are not the intended recipient, please delete it and notify us immediately; you should not copy or use it for any purpose, nor disclose its contents to any other person. Thank you.

On Mon, 19 Sept 2022 at 22:13, Chia Sin Muk <em1autopteltd@gmail.com> wrote:

We choose number 8 - Mohd Taufik LKK to Svy our vehicle GBK 9364 J

Sent from my iPhone

On 19 Sep 2022, at 2:46 PM, GERALD POH WEE BIN <geraldpoh@lonpac.com> wrote:

Lonpac External - General

WITHOUT PREJUDICE

Our Ref: 21/22/22/VC00/026222 (Huey Ni's case)

Dear Karen,

We intend to conduct a pre-repair survey of your client's vehicle and enclose our list of Motor surveyor your attention:-

1	Jackson Quek -Appraisal
2	Nicholas Tey -Appraisal
3	Bryan Tammi Ang - LKK
4	Qing Guo Qiong- LKK
5	Marcus Chua - LKK
6	Kenneth Kong- LKK
7	Mohd Nazril- LKK

8	Mohd Taufik - LKK
9	Adrian Ling-LKK
10	Mohd Rasul - LKK

Please let us hear from you within the next 2 working days.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Chia Sin Muk <em1autopteltd@gmail.com>

Sent: Monday, 19 September 2022 2:32 pm

To: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Arrange survey for vehicle no. GBK 9364J, your ref. no. YN2668R, DOA : 19.08.2022 TP - Lonpac

WITHOUT PREJUDICE

Dear Sir/Madam,

Kindly arrange a survey for vehicle no. GBK9364J as per attached file.

Thanks & Best Regards,

Karen, on behalf of,
Chia Sin Muk (Mr)

m: (65) 9666 6556 | **o:** (65) 6452 3298 | **f:** (65) 6457 5776

EM-1 Auto Pte Ltd

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