

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Thursday, 20 October 2022 3:24 PM
To: Koh, Janice (Allianz Insurance Singapore)
Cc: Steve Chen (LKK Auto); Bryan Ang (LKKAUTO); Simon Ho (LKKAUTO)
Subject: RE: Arrange Survey SMM372D DOA 09.09.2022 (OD) - 2022 22006658/JK

Dear Janice,

Our surveyor opinion damage not consistent to colliding into the bollard. More consistent to colliding into the corner of a wall. Also, the to curve indentation on OI vehicle is narrower circumference as compared to the bollard. ie more sharp and not rounded.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Koh, Janice (Allianz Insurance Singapore) <janice.koh@allianz.sg>
Sent: Thursday, 20 October 2022 9:36 AM
To: Meng Yan (LKK Auto) <mengyan@lkkauto.com>; Steve Chen (LKK Auto) <SteveChen@lkkauto.com>; SUR <sur@lkkauto.com>; admin-d <admin-d@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>
Subject: RE: Arrange Survey SMM372D DOA 09.09.2022 (OD) - 2022 22006658/JK
Importance: High

Internal

Hi Yan/Steve

Any update since my email on 14.10.2022?

Need your urgent comment on the above matter.

Janice Koh
Claims Specialist
Claims & Performance Management

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C
79 Robinson Road #09-01, Singapore 068897
www.allianz.sg



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From: Koh, Janice (Allianz Insurance Singapore)

Sent: 18 October, 2022 11:50 AM

To: Meng Yan (LKK Auto) <mengyan@lkkauto.com>; Steve Chen (LKK Auto) <SteveChen@lkkauto.com>; SUR <sur@lkkauto.com>; admin-d <admin-d@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>

Subject: RE: Arrange Survey SMM372D DOA 09.09.2022 (OD) - 2022 22006658/JK

Hi Yan,

Any update from your side to input with comment which refer to my email dated in 14.10.2022?

Janice Koh

Claims Specialist

Claims & Performance Management

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C

79 Robinson Road #09-01, Singapore 068897

www.allianz.sg



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From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>

Sent: 14 October, 2022 11:29 AM

To: Koh, Janice (Allianz Insurance Singapore) <janice.koh@allianz.sg>; Steve Chen (LKK Auto) <SteveChen@lkkauto.com>; SUR <sur@lkkauto.com>; admin-d <admin-d@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>

Subject: [EXT] RE: Arrange Survey SMM372D DOA 09.09.2022 (OD) - 2022 22006658/JK

Internal

Dear Janice,

Content noted with thanks.

Dear Steve / Huey Yon,

FYI. Thank you.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Koh, Janice (Allianz Insurance Singapore) <janice.koh@allianz.sg>
Sent: Friday, 14 October 2022 11:16 AM
To: admin-d <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: Arrange Survey SMM372D DOA 09.09.2022 (OD) - 2022 22006658/JK

Internal

Dear Yan,

Please assists to check with surveyor to confirm insured damage is it consistent with hitting a bollard?

You will note that the bollard is yellow and black in colour with no white in place.

The Insured has offered the explanation that the white colour seen to the Insured Vehicle's bumper was caused by the paint dropping after it was scratched when he had attempted to squeeze past the bollards.

Please get surveyor to input with his comment.

Thank you



Janice Koh
Claims Specialist
Claims & Performance Management

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From: Yap Mee Key <yap.mee.key@simedarby.com.sg>
Sent: 20 September, 2022 08:11 AM
To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>
Cc: Inthiran Thurasamy <inthiran.thurasamy@simedarby.com.sg>; Cresendo Llurca Lagman <cresendo.lagman@simedarby.com.sg>
Subject: [EXT] Arrange Survey SMM372D DOA 09.09.2022 (OD)

Dear Officer,

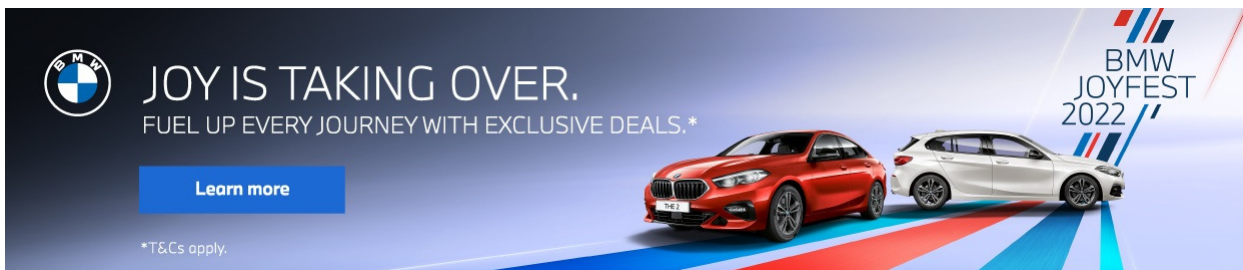
Kindly assign a survey for
SMM 372D BMW 520

Best Regards,

Yap Mee Key
Motor Claims Advisor
Body and Paint

BMW
Performance Motors Ltd
Performance Munich Autos

TEL: +65 1800 2255 269
FAX: +65 6479 4601
Mobile: +65 9116 5199
Address : 303 Alexandra Road, Singapore 159941
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