



Your Reference: **SLQ9673S**

Our Reference: **SLT7379P**

Contact person: [lcrrarc@lioncityrentals.com.sg](mailto:lcrrarc@lioncityrentals.com.sg)

Date: 09/03/2023

Dear sirs

Allianz Insurance Singapore Pte Ltd

**PROPERTY CLAIM  
WITHOUT PREJUDICE  
TO: ANY PERSONAL INJURY CLAIMS**

**Accident involving SLT7379P/SLQ9673S dated on 14/09/2022**

Your insured driving vehicle no: **SLQ9673S** had negligently collided into our said vehicle.

As a result of the said collision, our car has suffered loss and damage as follows:

Cost of repairs	\$ 2,700.00(Inclusive GST)
GIA Search Fee	\$ 2.00
Loss of use \$100x 4 days	\$ 400.00
Pre-Repair Inspection \$100x2 days	\$ 200.00
Grand Total	\$ 3,302.00

We enclosed herewith a copy of LTA search fee, GIA report and invoices of our said vehicle for your reference and further actions.

Yours Faithfully

**S.H. Loo**

**Accident Reporting Centre**

**Lion City Rentals Pte Ltd**

**1094 Lower Delta Road  
#08-00 Singapore 169205**

## EzLyna (LKKAuto)

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**From:** Soon Hoo Loo <soonhoo@lioncityrentals.com.sg>  
**Sent:** Monday, 3 April 2023 10:07 am  
**To:** EzLyna (LKKAuto)  
**Cc:** Admin A; Lion City Rentals ARC; Yvonne Ng  
**Subject:** Re: E-VOUCHER / (OFFER ACCEPTANCE) OFFER / LOD FOR SLT7379P DOA: 14/09/2022  
\*\*\* LKK REF: CC4/AIS22009256/Eya3  
**Attachments:** LionCityRentalsPteLtd\_UOB Bank details.png

**PROPERTY CLAIM  
WITHOUT PREJUDICE  
TO : ANY PERSONAL INJURY  
CLAIMS**

Dear Sir/Madam,

We are pleased to inform you that we are agreeable to your kind offer for SLT7379P. Kindly note that this settlement is purely for property damage component only and **without prejudice to any personal injury claims.**

As we are the owner of vehicle SLT7379P, no LOA is required, right?

And as requested, please refer to attached for our bank details.

If settlement is by cheque, please mail the cheque to our mailing address stated below:

**1094 Lower Delta Road Motorway Building Singapore 169205**

Thank you.

Regards,

Loo Soon Hoo

Lion City Rentals Pte Ltd

On Tue, Mar 28, 2023 at 10:20 AM EzLyna (LKKAuto) <[ezlyna@lkkauto.com](mailto:ezlyna@lkkauto.com)> wrote:

**WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

Dear Sirs,

Solely for purposes of amicable settlement, we are agreeable to resolve the matter at **S\$2,942.00** (all in) in full and final settlement of all claims your client has or may have against Allianz Insurance Singapore and/or their insured arising out of this incident.

If the above offer is accepted, kindly confirm settlement by providing a copy of the **Letter of Authorization / Warrant to Act** and your **Bank details** for us to process payment.

Please note that your client's receipt of the settlement sum or settlement sums shall constitute a full discharge of liability and waiver of any past, present or future claims your client may have against Allianz Insurance Singapore and/or our insured as a result of the accident on **14-September 2022**.

Please note that the clearance of this cheque / settlement sum or receipt of the successful electronic payment or payments constitutes your client's acceptance of payment and full discharge of liability.

Thank you.

Warmest Regards,

**Ezlyna Eng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

is intended only for the named recipients and may contain confidential and / or privileged information. If you are not the intended recipient, please do not read, copy, use or disclose the contents of this communication to others and notify the sender immediately. Then please delete the e-mail and any copies of it. Thank you.

P Please consider the environment before printing this e-mail.

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**From:** Soon Hoo Loo <[soonhoo@lioncityrentals.com.sg](mailto:soonhoo@lioncityrentals.com.sg)>

**Sent:** Monday, March 27, 2023 8:20 PM

**To:** EzLyna (LKKAuto) <[ezlyna@lkkauto.com](mailto:ezlyna@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Lion City Rentals ARC <[lcrarc@lioncityrentals.com.sg](mailto:lcrarc@lioncityrentals.com.sg)>; Yvonne Ng

<[yvonne.ng@lioncityrentals.com.sg](mailto:yvonne.ng@lioncityrentals.com.sg)>

**Subject:** Re: (OFFER ACCEPTANCE) OFFER / LOD FOR SLT7379P DOA: 14/09/2022 \*\*\* LKK REF: CC4/AIS22009256/Eya3

**PROPERTY CLAIM**

**WITHOUT PREJUDICE**

**TO : ANY PERSONAL INJURY**

**CLAIMS**

Dear Sir/Madam,

We are pleased to inform you that we are agreeable to your kind offer for SLT7379P. Kindly note that this settlement is purely for property damage component only and **without prejudice to any personal injury claims.**

We look forward to your company's discharge voucher (if required).

If settlement is by cheque, please mail the cheque to our mailing address stated below:

**1094 Lower Delta Road Motorway Building Singapore 169205**

Thank you.

Regards,

Loo Soon Hoo

Lion City Rentals Pte Ltd

On Mon, Mar 27, 2023 at 2:22 PM EzLyna (LKKAuto) <[ezlyna@lkkauto.com](mailto:ezlyna@lkkauto.com)> wrote:

**Without Prejudice**

Dear Sirs,

We refer to the above matter.

We have our principal's instruction to offer as follows:-

Cost of Repair - \$2,700.00 (inclusive of GST) Agreed

Loss of Use - \$ 240.00 (4 days x \$60)

LTA Search fee -\$ 2.00 (Agreed)

**Total -\$2,942.00**

Kindly confirm acceptance and DV shall follow shortly. Thank you.

With warmest regards,

Ezlyna

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Monday, March 27, 2023 9:56 AM

**To:** Motor Claims (Allianz Insurance Singapore) <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>; Soon Hoo Loo <[soonhoo@lioncityrentals.com.sg](mailto:soonhoo@lioncityrentals.com.sg)>; Ezlyna (LKKAuto) <[ezlyna@lkkauto.com](mailto:ezlyna@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: LOD FOR SLT7379P DOA: 14/09/2022 \*\*\* LKK REF: CC4/AIS22009256/Eya3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

**Hi Lyna,**

|

**Kindly assist.**



**Lion City Rentals Pte Ltd**  
CO REG No: 201504621K  
GST REG No: M90371281P  
1094 Lower Delta Rd  
Motorway Building  
Singapore 169205

**Allianz Insurance Singapore Pte Ltd**  
79 Robinson Road #09-01  
12 Marina View #14-01 Asia Square Tower 2  
Singapore 018961  
Tel: 63958973

**Inv No.** : AIN230300180  
**Invoice Date** : 09 Mar 2023  
**Ref** : AWJ22090096  
**Terms** : 7 Days  
**Veh. No.** : SLT7379P

### Tax Invoice

#	Description	Qty	UOM	U/P	Tax Amt	Tax Type	Taxable Amt
1	FINALISED COST OF REPAIR	1.0		2,500.00	200.00	GST (SR) (8%)	2,500.00

This is a computer generated document. No signature is required.

Subtotal : S\$ 2,500.00  
Total Tax : S\$ 200.00  
**Total : S\$ 2,700.00**


INSURER ENQUIRY

Find  
insurer

Vehicle reg. no.

SLQ9673S

Date of Accident

14/09/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance ..... Allianz Insurance Singapore P...

Period of Insurance ..... 28/07/2022 - 27/07/2023

Requested By ..... Kellyn (LION CITY RENTALS PT...

Requested Date ..... 15/09/2022 09:32

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

## EzLyna (LKKAUTO)

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**From:** EzLyna (LKKAUTO)  
**Sent:** Monday, 20 March 2023 8:57 AM  
**To:** tzepern.ang@gmail.com; dslbey@gmail.com  
**Cc:** Admin A  
**Subject:** ACCIDENT INVOLVING SLQ9673S (ALLIANZ) AND SLT7379P AT/ALONG DUNEARN ROAD ON 14/09/2022

Dear Ang Tze Phern & Bey Siew Ling Diana,

**You Ref: SLQ9673S**

**Our Ref: CC4/AIS22009256/Eya3**

**ACCIDENT INVOLVING SLQ9673S (ALLIANZ) AND SLT7379P AT/ALONG DUNEARN ROAD ON 14/09/2022**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, Allianz Insurance Singapore Pte. Ltd to deal with the third party claim against your policy.

We have received a claim from **SLT7379P** against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to Allianz and acknowledged by Allianz.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to [customerservice@allianz.com.sg](mailto:customerservice@allianz.com.sg) or deliver it by hand to Allianz Customer Care Centre.

This letter should not be regarded as a waiver by Allianz of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third-party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact me.

Thank you.

Best Regards,

**EzLyna Eng** | Case Handler




**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

# Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	20 Sep 2022 18:09	<b>Clm Dtl Modified</b>	Insured Name: -> ANG TZE PHERN. Insured ID: -> S8713954I. Claimant's Name: -> LION CITY RENTALS PTE LTD. Claimant's ID: -> 201504621K.	[A] HOW MEI KWAN
2	20 Sep 2022 18:09	<b>Clm Veh Model Changed</b>	(206752) MAZDA 3 1.5 SEDAN AT LED EU6 (A).	[A] HOW MEI KWAN
3	20 Sep 2022 18:09	<b>Clm Created</b>	Reg No: SLT7379P. Policy No: SP2000387471-01, Acct Date: 2022/09/14, Claim Type: TP. Insurer: Allianz Insurance Singapore Pte. Ltd. (HQ). TP Insurer: Tokio Marine Insurance Singapore Ltd (HQ). Workshop: Lion City Rentals Pte Ltd (HQ)	[A] HOW MEI KWAN
4	20 Sep 2022 18:09	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	20 Sep 2022 18:09	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/09/29	[A] HOW MEI KWAN
6	20 Sep 2022 18:09	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	20 Sep 2022 18:11	<b>Adj Adjuster Assigned</b>	[None] -> CHEN TSUE YEE	[A] HOW MEI KWAN
8	20 Mar 2023 09:19	<b>Adj Mandate Request</b>	Cur Req:0.00:Liability: 100%. BOLA 15, OI tried to avoid collision swerved to the right & collided onto TP which was travelling straight. We seek your mandate at \$3,086.75 (if claim LOU) / \$3,326.75 (if claim LOR). TP-Mandate IA had been upload	[A] Ezlyna
9	22 Mar 2023 14:18	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/09/29	[I] Faiz Rosli
10	22 Mar 2023 14:18	<b>Adj Mandate Set</b>	Approved:3326.75.	[I] Faiz Rosli

Date From    
 Date To    
 Audit Type  

## ACTIVITY

No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2845602	20 Sep 2022 18:09:49	TP Case (Insurer)	Motor	Allianz Insurance Singapore Pte. Ltd. (HQ)	Allianz Insurance Singapore Pte. Ltd. (HQ)	SLT7379P	ANG TZE PHERN	xx.xx



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As requested, please find our bank details provided below:

<b>Country</b>	SINGAPORE
<b>Bank Name</b>	UOB Singapore
<b>Bank code/number</b>	7375
<b>Branch Name</b>	UOB Main
<b>Branch address &amp; postal code</b>	United Overseas Bank Limited 80 Raffles Place, Singapore 048624
<b>Bank branch code/number</b>	001
<b>Bank swift code</b>	UOVBSGSGXXX
<b>Account number</b>	4513101249
<b>Account name</b>	LION CITY RENTALS PTE LTD
<b>Account currency</b>	SGD
<b>Account type (Savings/Current)</b>	CURRENT ACCOUNT