

Veron Chen (LKKAUTO)

From: Raymond Ting <raymond.ting@scauto.com.sg>
Sent: Wednesday, 21 September 2022 9:30 AM
To: Chew, Elizabeth; Motor Claims; Admin-D (LKKAUTO); assignments; SUR
Cc: Lee Mei Lin
Subject: RE: GAIG Ref:CLMOMVC000004231-ACCIDENT INVOLVING CB8040K AND YOUR INSURED PC5683R DATED ON 15/9/2022

Importance: High

Dear Elizabeth,

Any update?

Thank you

Regards:

Raymond Ting
Claim Executive
D +65 6571 9958
E raymond.ting@scauto.com.sg

SC AUTO INDUSTRIES (S) PTE LTD
51 Senoko Road Singapore 758133
T 6758 2222 F 6257 6931

scauto.com.sg

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From: Raymond Ting
Sent: Tuesday, 20 September 2022 10:52 am
To: Chew, Elizabeth <Elizabeth.Chew@sg.gaig.com>; Motor Claims <motorclaims@sg.gaig.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Lee Mei Lin <meilin.lee@scauto.com.sg>
Subject: RE: GAIG Ref:CLMOMVC000004231-ACCIDENT INVOLVING CB8040K AND YOUR INSURED PC5683R DATED ON 15/9/2022
Importance: High

Dear Elizabeth,

Kindly refer to the video footage attach and the screen shot photo.

From the video footage, you can notice our client driver park at heavy vehicle open car park the location and reversing slowly.

Moreover, we noticed your insured driver using handphone while driving while our client driver vehicle slowly reversing and have move halfway out of the parking lot.

Therefore, your insured driver should focus on driving without using phone while driving.

In this situation, the liability is on our client favour.

Hopefully to hear your good news soon.

Thank you

Regards:

Raymond Ting

Claim Executive

D +65 6571 9958

E raymond.ting@scauto.com.sg

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From: Chew, Elizabeth <Elizabeth.Chew@sg.gaig.com>

Sent: Tuesday, 20 September 2022 10:28 am

To: Motor Claims <motorclaims@sg.gaig.com>; Raymond Ting <raymond.ting@scauto.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Lee Mei Lin <meilin.lee@scauto.com.sg>

Subject: RE: GAIG Ref:CLMOMVC000004231-ACCIDENT INVOLVING CB8040K AND YOUR INSURED PC5683R DATED ON 15/9/2022

WITHOUT PREJUDICE

SAVE AS TO COSTS

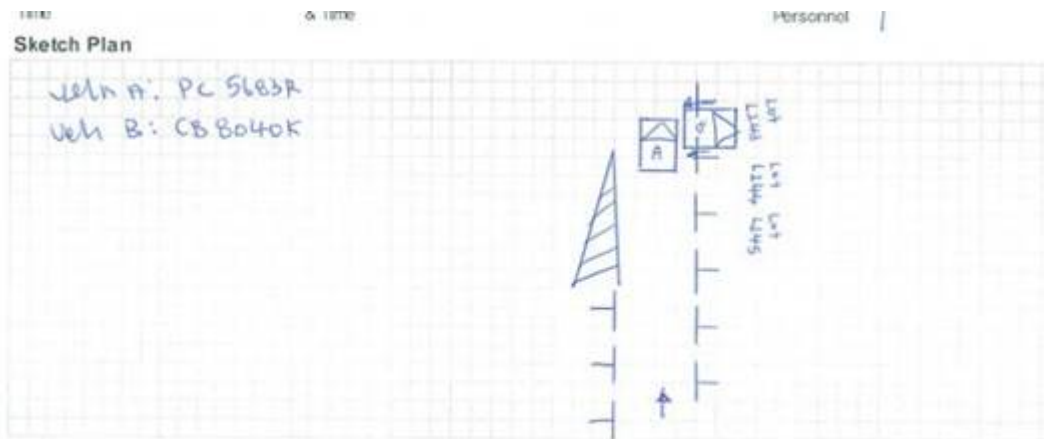
Dear Raymond,

We are unable to proceed on a direct settlement with you as we are of the view that liability is in our insured's favour as your client was reversing out from carpark lot.

Attached is our insured sketch plan and circumstance page for your perusal.

At this junction, we do not have our insured's accident video footage.

Thank you.



ON THE STATED DATE AND TIME. I, VEHICLE A (PC5683R) WAS TRAVELLING STRAIGHT ON JALAN BAHAR OPEN SPACE BIG CARPARK. SUDDENLY, VEHICLE B (CB8040K) REVERSE OUT IN A VERY FAST SPEED FROM CARPARK LOT L243 AND COLLIDED ONTO MY VEHICLE RIGHT PORTION. AFTER COLLIDED ONTO MY VEHICLE, VEHICLE B (CB8040K) DRIVE STRAIGHT BACK TO THE LOT.

VEHICLE A : PC5683R

VEHICLE B : CB8040K

For all first claim notifications on Property & Casualty Claims (excluding Motor claims), please email to GeneralClaims@sg.gaiq.com

For work injury compensation act (WICA) claims, please email to wicaclaims@sg.gaiq.com

For motor claims enquiries, please email to motorclaims@sg.gaiq.com

For all first claim notifications on Marine Claims, please email to marineclaims@sg.gaiq.com

Regards

Elizabeth Chew, Assistant Manager, Claims | P. +65 6804 7845 | HP. +65 9661 8481 | F. +65 6235 3354 | elizabeth.chew@sg.gaiq.com



Claims | 3 Temasek Avenue #16-01 Centennial Tower Singapore 039190



Moody's
A1 (Good)
Published January 28, 2021

Standard & Poor's
A+ (Strong)
Affirmed June 1, 2021

For more information on our financial ratings, visit GAIG.com/FinancialStrength.

Thank you for your trust in us. We're proud to continue to serve you during this unprecedented time. As COVID-19 continues to affect us all, we assure you that we remain committed to providing the high level of service you deserve. [Read more.](#)

From: Motor Claims <motorclaims@sg.gaig.com>

Sent: 20 September 2022 10:12 AM

To: Raymond Ting <raymond.ting@scauto.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Lee Mei Lin <meilin.lee@scauto.com.sg>; Chew, Elizabeth <Elizabeth.Chew@sg.gaig.com>

Subject: RE: GAIG Ref:CLMOMVC000004231-ACCIDENT INVOLVING CB8040K AND YOUR INSURED PC5683R DATED ON 15/9/2022

Without Prejudice

Dear Raymond,

Noted on your request we will survey on a without prejudice basis.

Aside to LKK,

Please accept assignment for TP survey.

Thank you.

For all first claim notifications on Property & Casualty Claims (excluding Motor claims), please email to GeneralClaims@sg.gaig.com

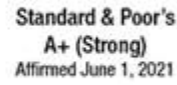
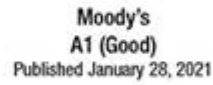
For work injury compensation act (WICA) claims, please email to wicaclaims@sg.gaig.com

For motor claims enquiries, please email to motorclaims@sg.gaig.com

For all first claim notifications on Marine Claims, please email to marineclaims@sg.gaig.com

Regards

Shery Wong, Executive, Claims | F. +65 62353354 | shery.wong@sg.gaig.com



Thank you for your trust in us. We're proud to continue to serve you during this unprecedented time. As COVID-19 continues to affect us all, we assure you that we remain committed to providing the high level of service you deserve. [Read more.](#)

From: Raymond Ting <raymond.ting@scauto.com.sg>

Sent: 20 September 2022 10:10 AM

To: Motor Claims <motorclaims@sg.gaig.com>

Cc: Lee Mei Lin <meilin.lee@scauto.com.sg>; Chew, Elizabeth <Elizabeth.Chew@sg.gaig.com>

Subject: [External] RE: GAIG Ref:CLMOMVC000004231-ACCIDENT INVOLVING CB8040K AND YOUR INSURED PC5683R DATED ON 15/9/2022

Importance: High

Dear Shery,

Kindly assign LKK Auto Consultants to carry our pre-survey for this vehicle.

Please arrange survey today, vehicle in.

Thank you

Regards:

Raymond Ting

Claim Executive

D +65 6571 9958

E raymond.ting@scauto.com.sg

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From: Motor Claims <motorclaims@sg.gaig.com>
Sent: Tuesday, 20 September 2022 10:00 am
To: Raymond Ting <raymond.ting@scauto.com.sg>
Cc: Lee Mei Lin <meilin.lee@scauto.com.sg>; Chew, Elizabeth <Elizabeth.Chew@sg.gaig.com>
Subject: GAIG Ref:CLMOMVC000004231-ACCIDENT INVOLVING CB8040K AND YOUR INSURED PC5683R DATED ON 15/9/2022

Without Prejudice

Dear Sirs,

We append the following list of our panel surveyors:-

1. AJAX Adjusters & Surveyors Pte Ltd
2. A-PAC Adjusters & Surveyors Pte. Ltd.
3. Priority Services
4. RT Appraisal Pte Ltd
5. LKK Auto Consultants

Kindly let us know which SJE is selected and furnish the estimates for the survey to be carried out.

For all first claim notifications on Property & Casualty Claims (excluding Motor claims), please email to GeneralClaims@sg.gaig.com

For work injury compensation act (WICA) claims, please email to wicaclaims@sg.gaig.com

For motor claims enquiries, please email to motorclaims@sg.gaig.com

For all first claim notifications on Marine Claims, please email to marineclaims@sg.gaig.com

Regards

Shery Wong, Executive, Claims | F. +65 62353354 | shery.wong@sg.gaig.com



Claims | 3 Temasek Avenue #16-01 Centennial Tower Singapore 039190



Moody's
A1 (Good)
Published January 28, 2021

Standard & Poor's
A+ (Strong)
Affirmed June 1, 2021

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From: Raymond Ting <raymond.ting@scauto.com.sg>
Sent: 19 September 2022 6:07 PM
To: Motor Claims <motorclaims@sg.gaig.com>
Cc: Lee Mei Lin <meilin.lee@scauto.com.sg>
Subject: [External] ACCIDENT INVOLVING CB8040K AND YOUR INSURED PC5683R DATED ON 15/9/2022
Importance: High

WITHOUT PREJUDICE

Dear Sir/Mdm

We are writing with regards to the above mentioned accident.

Please advise us if your end is keen in direct settlement for this case and whether we have a clearance in liability.

Attach here are the GIA report for your reference.

We will sent you estimate once available.

Meanwhile, please let us have your appointed surveyor list to arrange for the survey.

Thank you

Regards:

Raymond Ting
Claim Executive
D +65 6571 9958
E raymond.ting@scauto.com.sg

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