

## Shiau Chan (LKKAUTO)

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**From:** Shiau Chan (LKKAUTO)  
**Sent:** Thursday, 24 November 2022 5:12 PM  
**To:** 'Jie Si Neo'; SUR  
**Subject:** RE: PRS FOR SLR756R ; EQI Ref: DM22HO01604  
**Attachments:** SLR756R IA.pdf

Dear Jie Si,

Enclosed herewith preliminary advice of SLR 756R.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAUTO) <admin-d@lkkauto.com>  
**Sent:** Tuesday, 20 September 2022 5:33 PM  
**To:** 'Jie Si Neo' <jiesi.neo@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>  
**Subject:** RE: PRS FOR SLR756R ; EQI Ref: DM22HO01604

Dear Jie Si,

Thank you for the assignment.

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jie Si Neo <[jiesi.neo@eqinsurance.com.sg](mailto:jiesi.neo@eqinsurance.com.sg)>  
**Sent:** Tuesday, 20 September 2022 8:55 AM  
**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** PRS FOR SLR756R ; EQI Ref: DM22HO01604

Dear Sirs,

Please assist this PRS on Without Prejudice basis.

Attached is TP's draft GIA report. Our insured has yet to report the accident.

Please acknowledge receipt.

Thank you.

“With effect from 1<sup>st</sup> January 2022, please send all PRS / LOD to [motorclaims@eqinsurance.com.sg](mailto:motorclaims@eqinsurance.com.sg)”

**Announcement**

In line with the Safe Re-opening measures, our operation remains “Business As Usual” – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

**Neo Jie Si**

Senior Executive | Claims

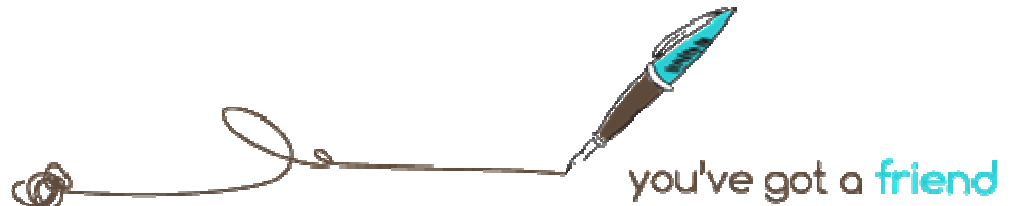


**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower  
Block MND Complex Singapore 069110  
did 65 6496 9885 | fax 65 62243903 |  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** JL Perfect Autowork <[jlperfectautowork@gmail.com](mailto:jlperfectautowork@gmail.com)>

**Sent:** Monday, 19 September 2022 6:55 PM

**To:** Jie Si Neo <[jiesi.neo@eqinsurance.com.sg](mailto:jiesi.neo@eqinsurance.com.sg)>

**Subject:** Re: FW: SLR756R (Pre-Inspection) / Your Vehicle : GBJ1305M | DOA : 19/09/2022 ; EQI Ref: DM22H001604

Dear JieSi,

Please arrange **LKK Auto Consultants Pte Ltd** to come and conduct the survey for vehicle SLR756R.

Thank You.

Regards,

**Irene**

Mobile: 8297 9787

JL Perfect Autowork Pte. Ltd.  
8 Kaki Bukit Avenue 4 #08-09  
Premier @ Kaki Bukit  
Singapore 415875

On Mon, Sep 19, 2022 at 5:27 PM Jie Si Neo <[jiesi.neo@eqinsurance.com.sg](mailto:jiesi.neo@eqinsurance.com.sg)> wrote:

**WITHOUT PREJUDICE**

Dear Shanelle,

Thank you for your email below.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

<b>1) AJAX Inspection Services Pte Ltd</b>  Tel: 6255 0808  Fax: 6849 9155	<b>2) LBS Automotive Appraisal Pte Ltd</b>  L.B.S. Auto Consultants Pte Ltd  Tel: 6281 6690 / 62832866  Fax: 6281 8748  Contact Person: Amy/ Grace
<b>3) RT Appraisal Pte Ltd</b>  Tel: 67486076  Fax: 67480361  Contact Person: Elson/Elgene	<b>4) Priority Services</b>  Tel: 62934822  Fax: 62963283  Contact Person: Sharon
<b>5) Formteam Adjusters Pte Ltd</b>	<b>6) LKK Auto Consultants Pte Ltd</b>

Tel: 65091788	Tel: 6256-3561
Fax: 65096221	Fax: 6741-4108
<b>7) Appraisals Associates Pte Ltd</b>	<b>8) Infiniti Appraisal Service</b>
Tel : 67472822	Tel : 96684818/90099001
Fax: 67470070	Fax: 64587432
<b>9) Automobile Inspection Services Pte Ltd</b>	
Tel: 6286 0155	
Contact Person: Sophia	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you.

**“With effect from 1<sup>st</sup> January 2022, please send all PRS / LOD to [motorclaims@eqinsurance.com.sg](mailto:motorclaims@eqinsurance.com.sg)”**

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Regards,

**Neo Jie Si**

Senior Executive | Claims

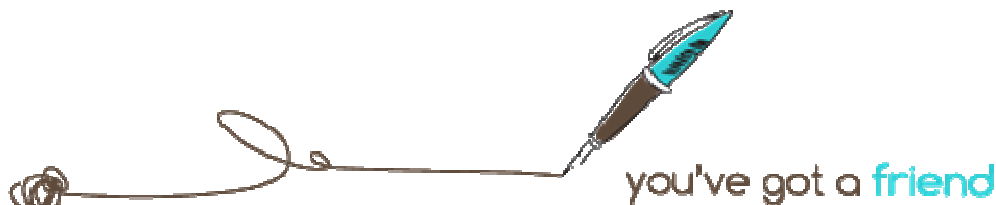


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**From:** JL Perfect Autowork <[jlperfectautowork@gmail.com](mailto:jlperfectautowork@gmail.com)>

**Sent:** Monday, 19 September 2022 5:16 PM

**To:** Jie Si Neo <[jiesi.neo@eqinsurance.com.sg](mailto:jiesi.neo@eqinsurance.com.sg)>

**Subject:** Re: FW: SLR756R (Pre-Inspection) / Your Vehicle : GBJ1305M | DOA : 19/09/2022

Dear Jie Si,

Kindly refer to the attached.

Thank You.

Regards,

*Shanelle Lim*

Mobile: 8297 9787

JL Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

On Mon, Sep 19, 2022 at 4:18 PM Jie Si Neo <[jiesi.neo@eqinsurance.com.sg](mailto:jiesi.neo@eqinsurance.com.sg)> wrote:

WITHOUT PREJUDICE

Dear Shanelle,

Our insured has not reported the accident to us yet.

Please assist to provide a copy of your client's GIA report / draft report for us to register claim and arrange survey.

Thank you.

**“With effect from 1<sup>st</sup> January 2022, please send all PRS / LOD to [motorclaims@eqinsurance.com.sg](mailto:motorclaims@eqinsurance.com.sg)”**

**Announcement**

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Regards,

**Neo Jie Si**

Senior Executive | Claims

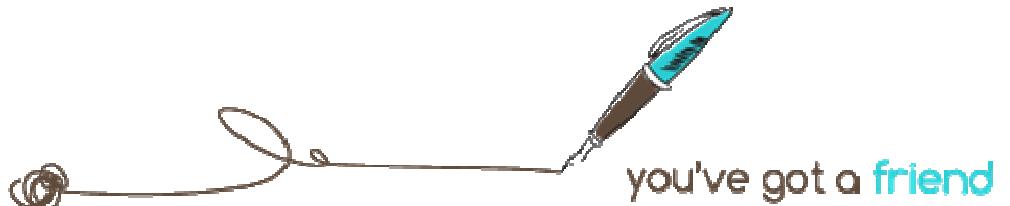


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**From:** JL Perfect Autowork <[jlperfectautowork@gmail.com](mailto:jlperfectautowork@gmail.com)>

**Sent:** Monday, 19 September 2022 3:58 PM

**To:** motor claims <[motorclaims@eqinsurance.com.sg](mailto:motorclaims@eqinsurance.com.sg)>

**Subject:** SLR756R (Pre-Inspection) / Your Vehicle : GBJ1305M | DOA : 19/09/2022

Dear Sir / Madam,

We are instructed by **Lee Chui Shim** to notify you of a road traffic accident on **19/09/2022** at about **12:30 hours** at/along **Outside Jalan Bukit Merah Esso** involving our client's/customer's vehicle registration number **SLR756R** and vehicle registration number **GBJ1305M** (your insured) at the material time.

As a result of the accident, our client's/customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Hope we can do Direct Settlement and please provide the surveyor firm or surveyor name list to conduct the joint pre-repair survey as a single joint expert.

Thank You.

Regards,

*Shanelle Lim*

Mobile: 8297 9787

JL Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875