

# Erofia Motor Trading Pte Ltd<sup>(201202259N)</sup>

1 Kaki Bukit Avenue 6 #02-62  
AutoBay @ Kaki Bukit  
Singapore 417883  
Tel: 67527740 Fax: 67528669  
E-Mail: [erofia@singnet.com.sg](mailto:erofia@singnet.com.sg)

Our Ref: EMT2106/22/lt/FBU1688A

WITHOUT PREJUDICE

Your reference: To Be Advised

BY EMAIL TO ALLIANZ

04 November 2022

Allianz Insurance Singapore Pte Ltd  
79 Robinson Road #09-01  
Singapore 068897

Attn: Officer-In-Charge (Motor Claims Department)

Dear Sir

Re: **ACCIDENT INVOLVING GBF4162J AND FBU1688A ON 13 SEPTEMBER 2022**

We are instructed by our client Huang Chien Feng to claim damages against your insured GBF4162J in connection with a road traffic accident on 13 September 2022 at about 19.56hrs Along Central Expressway with our client's motorcycle registration number FBU1688A

As a result of the accident, our client's motorcycle was damaged and our client has been put to loss and expenses, particulars of which are as follows:

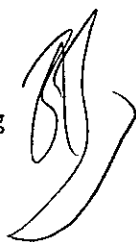
1.	Final Repair Bill as per surveyor's recommendation	S\$ 5,300.00
2.	Loss of Use (05days x S\$40.00/day) Repair + PRI	S\$ 200.00
	Total to Claim	<u>S\$ 5,500.00</u>

Attached final repair bill for your early process of our claim

Thank you

Yours faithfully  
Erofia Motor Trading Pte Ltd

Teo Hwa Heng



# Erofia Motor Trading Pte Ltd

1 Kaki Bukit Avenue 6 #02-62

AutoBay @ Kaki Bukit

Singapore 417888

Tel: 67527740 Fax: 67528669

Co Registration No: 201202259N

## AUTHORISATION TO ACT

I/We, Huang Chien Feng ("the third party claimant") of  
646 Vishnu Street G1 #02-344 S760646 (address), owner of  
FBU 1688A (vehicle no.) hereby authorize Erofia Motor Trading Pte Ltd ("the  
workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of  
use ("claim") for my vehicle no. FBU 1688A. That was damaged pursuant to the  
accident which occurred on 13 09 2022 (date)  
along central expressway (location) involving vehicle no/s  
GBF 4162-J ("the accident").


I further authorize the workshop to settle my above mentioned claim in a manner that they  
deemed fit and the workshop is further authorized to receive payment further to settlement of my  
claim with payment cheque/s being made in favour of the workshop - **EROFIA MOTOR  
TRADING PTE LTD**

I further acknowledge that any settlement the workshop may reach on my behalf is on a without  
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the  
other vehicle/s is concerned.

Dated this 15 (day) of 09 (month) 20 22 (year)

  
Signed by "the third party claimant"

(With company stamp if applicable)

  
Signed by "the workshop"

(With company stamp)

Provide always that this discharge of my  
claim for damages relating to the damage to  
my vehicle shall not prejudice or affect or  
preclude me from making a further claim for  
general and special damages for my personal  
injuries sustained in the same accident.

# ***EROFIA MOTOR TRADING PTE LTD***

1 Kaki Bukit Ave 6 #02-62  
Singapore 417883  
Co Registration No: 201202259N  
Tel: 67527740 Fax: 67528669  
E-mail: erofia@singnet.com.sg

## **INVOICE**

Number	Date	Page
FBU1688A	04-Nov-22	1

YOUR REF:  
VEHICLE NO: FBU1688A  
MAKE/MODEL: BMW R1200GS ADVENTURE MANUAL  
NAME: ALLIANZ INSURANCE SINGAPORE PTE LTD  
ADDRESS: 79 ROBINSON ROAD #09-01  
SINGAPORE 068897

**ACCIDENT INVOLVING GBF4162J AND FBU1688A ON 13 SEPTEMBER 2022**

FINAL REPAIR BILL AS PER SURVEYOR'S RECOMMENDATION	S\$	5,300.00
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SUB-TOTAL:	S\$	5,300.00
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SINGAPORE DOLLARS: FIVE THOUSAND AND THREE HUNDRED ONLY

TOTAL :	S\$	5,300.00
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EROFIA MOTOR TRADING PTE LTD



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## Hsiao Tong (LKKAUTO)

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**From:** Erofia Motor - LeeLee Tan <erofia@singnet.com.sg>  
**Sent:** Tuesday, 4 July 2023 10:55 AM  
**To:** Hsiao Tong (LKKAUTO)  
**Subject:** RE: AIS REF: SVRAISCL2022-00053 - LOD & Final Invoice for accident involving GBF4162J and FBU1688A on 13 September 2022 \*\*\* LKK REF: CC4/AIS22009239/Upa3

Without Prejudice

Dear Hsiao Tong

We confirm accept your offer of S\$5,450.00 (all-in) being cost of repair and loss of use for FBU1688A

Kindly arrange payment to

EROFIA MOTOR TRADING PTE LTD

ACCOUNT NO: 378-302-644-7

UOB BANK

PAYNOW: 201202259N

Thank you

Thank you

Regards  
LeeLee Tan  
Erofia Motor Trading Pte Ltd  
Tel: 67527740  
Fax: 67528669

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**From:** Hsiao Tong (LKKAUTO) [<mailto:chewht@lkkauto.com>]

**Sent:** 04 July, 2023 10:53 AM

**To:** [erofia@singnet.com.sg](mailto:erofia@singnet.com.sg)

**Subject:** RE: AIS REF: SVRAISCL2022-00053 - LOD & Final Invoice for accident involving GBF4162J and FBU1688A on 13 September 2022 \*\*\* LKK REF: CC4/AIS22009239/Upa3

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sirs

Solely for purposes of amicable settlement, we are agreeable to resolve the matter at **S\$5,450.00(all in)** in full and final settlement of all claims your client has or may have against Allianz Insurance Singapore and/or their insured arising out of this incident.

If the above offer is accepted, kindly confirm settlement by providing a copy of your **Bank details** for us to process payment.

Please note that your client's receipt of the settlement sum or settlement sums shall constitute a full discharge of liability and waiver of any past, present or future claims your client may have against Allianz Insurance Singapore and/or our insured as a result of the accident on **13 SEPT 2022**.

Please note that the clearance of this cheque / settlement sum or receipt of the successful electronic payment or payments constitutes your client's acceptance of payment and full discharge of liability.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

## Hsiao Tong (LKKAUTO)

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**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Wednesday, 5 October 2022 8:51 AM  
**To:** keven@skylink.com.sg  
**Subject:** Claim Notification - ACCIDENT INVOLVING GBF4162J/ FBU1688A/ GBF8385G ALONG CTE ON 13/09/2022

05 Oct 2022

**SKYLINK VEHICLE RENTAL PTE LTD**  
Driver: SOMASUNDARAM NEELAKANDAN

[Email only]

Dear Sirs,

**OUR REF : CC4/AIS22009239/Upa3**  
**YOUR REF : GBF4162J**  
**ACCIDENT INVOLVING GBF4162J/ FBU1688A/ GBF8385G ALONG CTE ON 13/09/2022**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, Allianz Insurance Singapore Pte. Ltd to deal with the third party claim against your policy.

We have received a third party claim(s) from FBU1688A against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy. We also wish to inform you that there is Section II excess of \$1,300.00(Before GST) for third party claim settlements.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to Allianz and acknowledged by Allianz.

Your full co-operation in the handling of the claim is required and kindly submit the following to [chewht@lkkauto.com](mailto:chewht@lkkauto.com) within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Copy of the letter of authorization to confirm that the driver is allowed to drive the vehicle.
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this

accident, please forward it to us immediately. You may email it to [customerservice@allianz.com.sg](mailto:customerservice@allianz.com.sg) or deliver it by hand to Allianz Customer Care Centre.

This letter should **not** be regarded as a waiver by Allianz of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third-party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or [chewht@lkkauto.com](mailto:chewht@lkkauto.com). Please quote our claim reference when you contact us that we can assist you more effectively.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	20 Sep 2022 16:58	Clm Dtl Modified	Insured Name: -> SKYLINK VEHICLE RENTAL PTE LTD. Insured ID: -> 201710755G. Claimant's Name: -> HUANG CHIEN FENG @ NICHOLAS. Claimant's ID: -> S7477859C.	[A] HOW MEI KWAN
2	20 Sep 2022 16:58	Clm Veh Model Changed	(201844) BMW R1200GS 1.2 (M).	[A] HOW MEI KWAN
3	20 Sep 2022 16:58	Clm Created	Reg No: FBU1688A. Acct Date: 2022/09/13. Claim Type: TP. Insurer: Allianz Insurance Singapore Pte. Ltd. (HQ). TP Insurer: Auto & General Insurance (Singapore) Pte. Limited. (HQ). Workshop: Erofia Motor Trading Pte Ltd (KAKI BUKIT)	[A] HOW MEI KWAN
4	20 Sep 2022 16:58	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	20 Sep 2022 16:58	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/09/29	[A] HOW MEI KWAN
6	20 Sep 2022 16:58	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	20 Sep 2022 16:59	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
8	27 Sep 2022 11:43	Clm Registration Modified	Pol No:->SPMF1000000538.	[I] Faiz Rosli
9	27 Sep 2022 11:46	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/09/29. Mandate Remarks: 1. Please proceed with DS 2. TPFT Policy, Section 2 Excess : \$1,300.00	[I] Faiz Rosli
10	27 Sep 2022 11:46	Adj Mandate Set	Approved:0.00:1. Please proceed with DS 2. TPFT Policy, Section 2 Excess : \$1,300.00	[I] Faiz Rosli
11	05 Nov 2022 09:56	Adj Mandate Request	Cur.Req:5537.45:Liability: 100%.BOLA 28. GBF4162J(OI) -> FBU1688A(TP) ->GBF8385G. We seek your mandate at \$5,537.45(ALL-IN). Kindly let us have your approval/instruction.	[A] CHEW HSIAO TONG
12	10 Mar 2023 08:37	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2022/09/29. Mandate Remarks: TPFT Policy, Section 2 Excess : \$1,300.00	[I] Faiz Rosli
13	10 Mar 2023 08:37	Adj Mandate Set	Approved:5537.45:TPFT Policy, Section 2 Excess : \$1,300.00	[I] Faiz Rosli

Date From    Date To    Audit Type  

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2845522	20 Sep 2022 16:58:44	TP Case (Insurer)	Motor	Allianz Insurance Singapore Pte. Ltd. (HQ)	Allianz Insurance Singapore Pte. Ltd. (HQ)	FBU1688A	SKYLINK VEHICLE RENTAL PTE LTD	xx.xx