

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 23 November 2022 12:13 PM
To: Steve Chen (LKK Auto); Lawrence Teo; SUR
Subject: FW: SNM22D206659/C02/SMF1979J/LEEPG / RE: ACCIDENT INVOLVING SLQ8188H & SMF1979J ON 16.09.2022 INS/IC/LAW/0273/2022 DIRECT SETTLEMENT
Attachments: 17112022100959-0001.pdf

Dear Lawrence,

“Without Prejudice”

We will be advising our Principal a cost of repair of \$822.88/- with 2 days of repair, subject to their approval.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lawrence Teo <lawrenceteo@tanchong.com>
Sent: Thursday, 17 November 2022 10:12 AM
To: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>
Cc: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; admin-d <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Steve Chen (LKK Auto) <SteveChen@lkkauto.com>; 'Cecilia Lee Peng Geok' <cecilia.lee@sg.cntaiping.com>
Subject: RE: SNM22D206659/C02/SMF1979J/LEEPG / RE: ACCIDENT INVOLVING SLQ8188H & SMF1979J ON 16.09.2022 INS/IC/LAW/0273/2022 DIRECT SETTLEMENT

Dear Steve,

Please confirm COR.

Best Regards,

Lawrence Teo

Tan Chong Motor Sales Pte Ltd

913 Bukit Timah Road

Singapore 589623

Tel: +65-64694091 :: DID: +65-67038914 :: Fax: +65-64697472

Email: lawrenceteo@tanchong.com

Website: www.tanchong.com :: www.nissan.com.sg

From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Wednesday, October 26, 2022 9:52 AM
To: Lawrence Teo <lawrenceteo@tanchong.com>; admin-d <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Steve Chen (LKK Auto) <SteveChen@lkkauto.com>; 'Cecilia Lee Peng Geok' <cecilia.lee@sg.cntaiping.com>
Cc: claimsdept@sg.cntaiping.com
Subject: RE: SNM22D206659/C02/SMF1979J/LEEPG / RE: ACCIDENT INVOLVING SLQ8188H & SMF1979J ON 16.09.2022 INS/IC/LAW/0273/2022 DIRECT SETTLEMENT

Dear Cecilia,

Kindly assist for liability.

Best Regards,
Veron Chen | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Lawrence Teo <lawrenceteo@tanchong.com>
Sent: Wednesday, 26 October 2022 9:24 AM
To: admin-d <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Steve Chen (LKK Auto) <SteveChen@lkkauto.com>
Cc: claimsdept@sg.cntaiping.com
Subject: RE: SNM22D206659/C02/SMF1979J/LEEPG / RE: ACCIDENT INVOLVING SLQ8188H & SMF1979J ON 16.09.2022 INS/IC/LAW/0273/2022 DIRECT SETTLEMENT

Dear All,

Reminder.

Best Regards,

Lawrence Teo

Tan Chong Motor Sales Pte Ltd
913 Bukit Timah Road
Singapore 589623
Tel: +65-64694091 :: DID: +65-67038914 :: Fax: +65-64697472
Email: lawrenceteo@tanchong.com
Website: www.tanchong.com :: www.nissan.com.sg

-----Original Message-----

From: Lawrence Teo
Sent: Thursday, October 13, 2022 11:56 AM
To: Rajeswari <admin-d@lkkauto.com>; assignments@lkkauto.com; sur@lkkauto.com; STEVE CHEN (LKK) <SteveChen@lkkauto.com>
Subject: RE: SNM22D206659/C02/SMF1979J/LEEPG / RE: ACCIDENT INVOLVING SLQ8188H & SMF1979J ON 16.09.2022 INS/IC/LAW/0273/2022 DIRECT SETTLEMENT

Dear All,

Any update?

Best Regards,

Lawrence Teo

Tan Chong Motor Sales Pte Ltd
913 Bukit Timah Road
Singapore 589623
Tel: +65-64694091 :: DID: +65-67038914 :: Fax: +65-64697472
Email: lawrenceteo@tanchong.com
Website: www.tanchong.com :: www.nissan.com.sg

-----Original Message-----

From: Lawrence Teo
Sent: Monday, October 3, 2022 12:05 PM
To: Rajeswari <admin-d@lkkauto.com>; assignments@lkkauto.com; sur@lkkauto.com; STEVE CHEN (LKK) <SteveChen@lkkauto.com>
Subject: RE: SNM22D206659/C02/SMF1979J/LEEPG / RE: ACCIDENT INVOLVING SLQ8188H & SMF1979J ON 16.09.2022 INS/IC/LAW/0273/2022 DIRECT SETTLEMENT

Dear All,

How the Liability?

Best Regards,

Lawrence Teo

Tan Chong Motor Sales Pte Ltd
913 Bukit Timah Road
Singapore 589623
Tel: +65-64694091 :: DID: +65-67038914 :: Fax: +65-64697472
Email: lawrenceteo@tanchong.com
Website: www.tanchong.com :: www.nissan.com.sg

-----Original Message-----

From: Lawrence Teo
Sent: Tuesday, September 20, 2022 4:09 PM
To: Rajeswari <admin-d@lkkauto.com>; assignments@lkkauto.com; sur@lkkauto.com
Subject: RE: SNM22D206659/C02/SMF1979J/LEEPG / RE: ACCIDENT INVOLVING SLQ8188H & SMF1979J ON 16.09.2022 INS/IC/LAW/0273/2022 DIRECT SETTLEMENT

Dear Mdm,

Thank you for your confirmation.

Best Regards,

Lawrence Teo

Tan Chong Motor Sales Pte Ltd

MzliLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&data=AA4WPH9tF1svbw%2FMm%2FRkBJxZm
ziBQsR0jV2RBmgtxRo%3D&reserved=0

-----Original Message-----

From: Lawrence Teo

Sent: Tuesday, September 20, 2022 2:20 PM

To: Rajeswari <admin-d@lkkauto.com>; assignments@lkkauto.com; sur@lkkauto.com

Subject: RE: SNM22D206659/C02/SMF1979J/LEEPG / RE: ACCIDENT INVOLVING SLQ8188H & SMF1979J ON
16.09.2022 INS/IC/LAW/0273/2022 DIRECT SETTLEMENT

Dear All,

Tomorrow, 3pm appt waiting.

Please confirm at your end.

Best Regards,

Lawrence Teo

Tan Chong Motor Sales Pte Ltd

913 Bukit Timah Road

Singapore 589623

Tel: +65-64694091 :: DID: +65-67038914 :: Fax: +65-64697472

Email: lawrenceteo@tanchong.com

Website:

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<https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.nissan.com.sg%2F&data=05%7C01%7Cawrenceteo%40tanchong.com%7C35c485297ecf4722102e08da9adea24e%7C93580a54037b45e49a81c5499346ecb%7C0%7C0%7C637992578250103749%7CUnknown%7CTWFpbGZsb3d8eyJWljojMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=AA4WPH9tF1svbw%2FMm%2FRkBJxZmziBQsR0jV2RBmgtxRo%3D&reserved=0>

-----Original Message-----

From: Rajeswari <admin-d@lkkauto.com>

Sent: Tuesday, September 20, 2022 10:50 AM

To: Lawrence Teo <lawrenceteo@tanchong.com>; assignments@lkkauto.com; sur@lkkauto.com

Subject: RE: SNM22D206659/C02/SMF1979J/LEEPG / RE: ACCIDENT INVOLVING SLQ8188H & SMF1979J ON
16.09.2022 INS/IC/LAW/0273/2022 DIRECT SETTLEMENT

Dear Lawrence,

As spoken, currently vehicle not in the workshop.
kindly get back to us in advance if any survey arrangement.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue
1, #02-25 | S(408933)

-----Original Message-----

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Sent: Tuesday, 20 September 2022 9:07 AM

To: Lawrence Teo <lawrenceteo@tanchong.com>; assignments@lkkauto.com; sur@lkkauto.com

Subject: RE: SNM22D206659/C02/SMF1979J/LEEPG / RE: ACCIDENT INVOLVING SLQ8188H & SMF1979J ON 16.09.2022 INS/IC/LAW/0273/2022 DIRECT SETTLEMENT

Without Prejudice

Save As To Costs

Dear Sir/Madam

Thank you for your email.

We will appoint LKK as SJE.

Note: Our insured had not reported the accident. Dear LKK Please arrange to conduct PRS on without prejudice basis. NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thanks & Best Regards,

Cecilia Lee

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6224 7175

W:

<https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.sg.cntaiping.com%2F&data=05%7C01%7Cawrenceteo%40tanchong.com%7C35c485297ecf4722102e08da9adea24e%7C93580a54037b45e49a81c5499346eccb%7C0%7C0%7C637992578250103749%7CUnknown%7CTWFpbGZsb3d8eyJWljoIMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6IklhaWwiLCJXVCi6Mn0%3D%7C3000%7C%7C%7C&sdata=%2B00352qbS1u5Z101G5MXLkHUaD251neO4gR%2BHdG8IRY%3D&reserved=0> | FB:

<https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.facebook.com%2Fchinataipingsg%2F&data=05%7C01%7Cawrenceteo%40tanchong.com%7C35c485297ecf4722102e08da9adea24e%7C93580a54037b45e49a81c5499346eccb%7C0%7C0%7C637992578250103749%7CUnknown%7CTWFpbGZsb3d8eyJWljoIMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6IklhaWwiLCJXVCi6Mn0%3D%7C3000%7C%7C%7C&sdata=NfQhmBkhq%2Fs0qqnigvf3CEKkqGlcBTgqZQzeDMBQUM0%3D&reserved=0> | WeChat: 太平狮城 Taiping SG

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-----Original Message-----

From: Lawrence Teo <lawrenceteo@tanchong.com>

Sent: Tuesday, 20 September 2022 9:00 am

To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Subject: RE: SNM22D206659/C02/SMF1979J/LEEPG / RE: ACCIDENT INVOLVING SLQ8188H & SMF1979J ON 16.09.2022 INS/IC/LAW/0273/2022 DIRECT SETTLEMENT

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Dear All,

Please assign LKK.

Best Regards,

Lawrence Teo

Tan Chong Motor Sales Pte Ltd
913 Bukit Timah Road
Singapore 589623
Tel: +65-64694091 :: DID: +65-67038914 :: Fax: +65-64697472
Email: lawrenceteo@tanchong.com
Website:

<https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.tanchong.com%2F&data=05%7C01%7Cawrenceteo%40tanchong.com%7C35c485297ecf4722102e08da9adea24e%7C93580a54037b45e49a81c5499346ecb%7C0%7C0%7C637992578250103749%7CUnknown%7CTWFpbGZsb3d8eyJWlloiMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6IklhaWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=m08Sjpl4ra4pAuHYhmsaDTcnoFsNrtp7lMP5AXOHTDQ%3D&reserved=0> ::

<https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.nissan.com.sg%2F&data=05%7C01%7Cawrenceteo%40tanchong.com%7C35c485297ecf4722102e08da9adea24e%7C93580a54037b45e49a81c5499346ecb%7C0%7C0%7C637992578250103749%7CUnknown%7CTWFpbGZsb3d8eyJWlloiMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6IklhaWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=AA4WPH9tF1svbw%2FMm%2FRkBJxZmziBQsR0jV2RBmgtxRo%3D&reserved=0>

-----Original Message-----

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Monday, September 19, 2022 5:03 PM
To: Lawrence Teo <lawrenceteo@tanchong.com>
Subject: RE: SNM22D206659/C02/SMF1979J/LEEPG / RE: ACCIDENT INVOLVING SLQ8188H & SMF1979J ON 16.09.2022 INS/IC/LAW/0273/2022 DIRECT SETTLEMENT

Without Prejudice
Save As To Costs

Our reference: SNM22D206659/C02/SMF1979J/LEEPG Your reference: SLQ8188H Dear Sirs, We refer to your email of 19/09/2022. Our insured has not reported the accident.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.

2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)
6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)
7. Kenneth Kong (LKK)
3. Ben Chua (FTA)
8. Adrian Ling (LKK)
4. Ng You Han (FTA)

9. Mohd Taufikh (LKK)

5. Henry Ng (FTA)

10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thanks & Best Regards,

Cecilia Lee

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6224 7175

W:

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<https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.facebook.com%2Fchinataipingsg%2F&data=05%7C01%7CLawrenceteo%40tanchong.com%7C35c485297ecf4722102e08da9adea24e%7C93580a54037b45e49a81c5499346eccb%7C0%7C0%7C637992578250103749%7CUnknown%7CTWFpbGZsb3d8eyJWljojMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6IjEhaWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=NfQhmBkhq%2Fs0qQnigvf3CEKkqGlcBTgqZQzeDMBQUM0%3D&reserved=0> | WeChat: 太平獅城 Taiping SG

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-----Original Message-----

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 19 September 2022 4:49 pm

To: Lawrence Teo <lawrenceteo@tanchong.com>; Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Subject: O/R: SNM22D206659/C02/SMF1979J/LEEPG / RE: ACCIDENT INVOLVING SLQ8188H & SMF1979J ON 16.09.2022 INS/IC/LAW/0273/2022 DIRECT SETTLEMENT

Without Prejudice

Dear Cecilia,

Please conduct PRS for SLQ8188H.

Note: officer in charge Cecilia Lee 63896530.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W:

<https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.sg.cntaiping.com%2F&data=05%7C01%7Cawrenceteo%40tanchong.com%7C35c485297ecf4722102e08da9adea24e%7C93580a54037b45e49a81c5499346eccb%7C0%7C0%7C637992578250103749%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTil6Ikl1haWwiLCJXVCi6Mn0%3D%7C3000%7C%7C%7C&sdata=%2B00352qbS1u5Z101G5MXLkHUaD251neO4gR%2BHdG8IRY%3D&reserved=0> | FB:

<https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.facebook.com%2Fchinataipingsg%2F&data=05%7C01%7Cawrenceteo%40tanchong.com%7C35c485297ecf4722102e08da9adea24e%7C93580a54037b45e49a81c5499346eccb%7C0%7C0%7C637992578250103749%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTil6Ikl1haWwiLCJXVCi6Mn0%3D%7C3000%7C%7C%7C&sdata=NfQhmBkhq%2Fs0qQnigvf3CEKkqGlcBTgqZQzeDMBQUM0%3D&reserved=0> | WeChat: 太平獅城 Taiping SG

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-----Original Message-----

From: Lawrence Teo <lawrenceteo@tanchong.com>

Sent: Monday, 19 September 2022 2:52 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: ACCIDENT INVOLVING SLQ8188H & SMF1979J ON 16.09.2022 INS/IC/LAW/0273/2022 DIRECT SETTLEMENT

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Dear Office In Charge,

Our customer, CHIU YEW CHAI owner was insured with AIG Insurance at the material time of the accident. The 3rd party is insured with you at the material time of the accident.

Our customer holds your insured driver liable for the accident and would like to claim against your insured driver. On behalf of our customer, we hereby enquire whether you would like to have a Direct Settlement with our customer.

Our customer's claiming for Cost Of Repair and Loss Of Rental @\$140/Day.GIA Report / Estimate attached for your action.

Best Regards,

Lawrence Teo

Tan Chong Motor Sales Pte Ltd

913 Bukit Timah Road

Singapore 589623

Tel: +65-64694091 :: DID: +65-67038914 :: Fax: +65-64697472

Email: lawrenceteo@tanchong.com

Website:

<https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.tanchong.com%2F&data=05%7C01%7Cawrenceteo%40tanchong.com%7C35c485297ecf4722102e08da9adea24e%7C93580a54037b45e49a81c5499346ecb%7C0%7C0%7C637992578250103749%7CUnknown%7CTWFpbGZsb3d8eyJWlloiMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6IjEhaWwiLCJXVCi6Mn0%3D%7C3000%7C%7C%7C&sdata=m08SJpl4ra4pAuHYhmsaDTcnoFsNrtp7lMP5AXOHTDQ%3D&reserved=0> ::

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-----Original Message-----

From: Singapore Printer <printsg@tanchong.org>

Sent: Monday, September 19, 2022 2:39 PM

To: Lawrence Teo <lawrenceteo@tanchong.com>

Subject: Scan Data from FX-2ECDE2

Sent by: [lawrenceteo@tanchong.com]

Number of Images: 13

Attachment File Type: PDF

Device Name: BT-TCMS-SVCADM-592607

Device Location:

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