

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Date: Tue, 20 Sep 2022 14:10 +0800
To: Prompt Auto Solutions Pte Ltd
<promptautosolutions@gmail.com>; assignments
<assignments@lkkauto.com>
Subject: RE: SNM22D206691/C02/SMR3413Z/CHNGPW / RE: Request
For Pre Repair Survey

Without Prejudice, Save as to Costs

Dear LKK

Please refer to below email and liaise with third party workshop.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Prompt Auto Solutions Pte Ltd <promptautosolutions@gmail.com>
Sent: Tuesday, September 20, 2022 1:19 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Subject: Re: SNM22D206691/C02/SMR3413Z/CHNGPW / RE: Request For Pre Repair Survey

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Adeline

Please assign Mohd Taufikh (LKK) to survey our client's vehicle at our workshop.

Thank you

Roy 97319322

8 Kaki Bukit Avenue 4

#02-37 Premier @ Kaki Bukit

Singapore 415875

On Tue, Sep 20, 2022 at 11:01 AM Adeline Chng <adeline.chng@sg.cntaiping.com> wrote:

Without Prejudice, Save as to Costs

Our reference: SNM22D206691 C02/ SMR3413Z /Chngpw

Your reference: SKG3090C

Dear Sirs

ACCIDENT INVOLVING SMR3413Z & SKG3090C ON 18/09/2022

We refer to your email of 19/09/2022

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at claimsdept@sg.cntaiping.com

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Thank you.

Adeline Chng

Claims Department

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From: Claims Dept of CTI <claimsdept@sg.entaiping.com>

Sent: Tuesday, September 20, 2022 10:06 AM

To: Prompt Auto Solutions Pte Ltd <promptautosolutions@gmail.com>; Adeline Chng <adeline.chng@sg.entaiping.com>

Subject: O/R: SNM22D206691/C02/SMR3413Z/CHNGPW / RE: Request For Pre Repair Survey

Without Prejudice

Dear Adeline,

Please conduct PRS for SKG3090C.

Note: officer in charge Adeline Chng 63896155.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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