

Veron Chen (LKKAUTO)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Tuesday, 20 September 2022 5:14 PM
To: claims claims
Cc: SUR; assignments; Claims Dept of CTI
Subject: RE: SNM22D206172/C02/YP9619B/LEWLC / RE: ACCIDENT INVOLVING SMZ3928M & YP9619B ON 30/8/22 ALONG GEYLANG BAHRU/KALLANG BAHRU JUNCTION.

WITHOUT PREJUDICE

Dear Sirs/Madam,

Based on the available information, we agree on direct settlement.

Subject to policy terms & conditions, damages consistency and quantum, please let us have your quantification of claim including your client's Letter of Authority once repair cost and days are finalised with our surveyor for our further consideration.

Please note that the claim for loss of use and/or rental per day, if any, will be strictly based on the Non-Injury Motor Accident (NIMA) benchmark and surveyor's recommendation.

Please note that this proposal shall not be deemed or construed to be (a) an admission of the truth or falsity of any actual or potential claims or (b) an acknowledgment or admission by China Taiping Insurance Pte Ltd of any fault or liability whatsoever to the insured or to any third party.

China Taiping Insurance Pte Ltd reserves any and all rights under the policy to investigate the claim and to make a determination on coverage, including the rights to reject the claim.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: claims claims <claims@tohahswee.com.sg>
Sent: Tuesday, 20 September 2022 4:24 pm
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: SNM22D206172/C02/YP9619B/LEWLC / RE: ACCIDENT INVOLVING SMZ3928M & YP9619B ON 30/8/22 ALONG GEYLANG BAHRU/KALLANG BAHRU JUNCTION.

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Jenny,

Attached herewith the estimate. Please kindly revert on Liability if your insured has reported.

Thank you and wishing you have a good day ahead.

Thanks & Best Regards,

Wei Si

Toh Ah Swee Spray Painting Co.

Tel: **6366 0286**

Fax: 63685943

P/S: Please be informed that our company will be relocate to 60 Jalan Lam Huat #07-33/34 Carros Centre S737869 with effective from 22/04/2019.

On Mon, Sep 19, 2022 at 4:07 PM Jenny Lew <jenny.lew@sg.cntaiping.com> wrote:

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please proceed to survey the vehicle.

Thank you.

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Regards,

Jenny Lew

Executive

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From: claims claims <claims@tohahswee.com.sg>

Sent: Monday, 19 September 2022 4:06 pm

To: Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: SNM22D206172/C02/YP9619B/LEWLC / RE: ACCIDENT INVOLVING SMZ3928M & YP9619B ON 30/8/22 ALONG GEYLANG BAHRU/KALLANG BAHRU JUNCTION.

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Dear Sir/Madam,

We would like to choose LKK and fine with any surveyors. Please arrange for a survey appointment on 20/9/22 (Tuesday) after 12pm.

Thank you and wishing you have a good day ahead.

Thanks & Best Regards,

Wei Si

Toh Ah Swee Spray Painting Co.

Tel: **6366 0286**

Fax: 63685943

P/S: Please be informed that our company will be relocate to 60 Jalan Lam Huat #07-33/34 Carros Centre S737869 with effective from 22/04/2019.

On Mon, Sep 19, 2022 at 12:44 PM Jenny Lew <jenny.lew@sg.cntaiping.com> wrote:

Without Prejudice

Our reference: SNM22D206172/C02/YP9619B/lewlc

Your reference: SMZ3928M

Dear Sirs / Madam,

ACCIDENT INVOLVING YP9619B & SMZ3928M on 30/08/2022

We refer to your email of 19/09/2022.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew 6389 6172 and email us at claimsdept@sg.cntaiping.com

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Regards,

Jenny Lew

Executive

Claims Department

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 19 September 2022 12:40 pm

To: claims claims <claims@tohahswee.com.sg>; Jenny Lew <jenny.lew@sg.cntaiping.com>

Subject: O/R: SNM22D206172/C02/YP9619B/LEWLC / RE: ACCIDENT INVOLVING SMZ3928M & YP9619B ON 30/8/22 ALONG GEYLANG BAHRU/KALLANG BAHRU JUNCTION.

Without Prejudice

Dear Jenny,

Please conduct PRS for SMZ3928M.

Note: officer in charge Jenny Lew 63896172.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: claims claims <claims@tohahswee.com.sg>

Sent: Monday, 19 September 2022 9:15 am

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: ACCIDENT INVOLVING SMZ3928M & YP9619B ON 30/8/22 ALONG GEYLANG BAHRU/KALLANG BAHRU JUNCTION.

Dear Sir/Madam,

We refer to the above matter. Please revert on Liability if your insured has reported.

* We will send over the estimate once it's ready.

Thank you and wishing you have a good day ahead.

Thanks & Best Regards,

Wei Si

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