

**From:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Date:** Mon, 19 Sep 2022 15:43 +0800  
**To:** Jennifer Guay <jenniferguay@visionlawllc.com>; assignments <assignments@lkkauto.com>  
**Cc:** sihui.g@gmail.com <sihui.g@gmail.com>  
**Subject:** RE: SNM22D206650/C02/XD2240E/CHNGPW / RE: OUR REF : AM-INS-M46- 118332-2022-JGV & YR REF: XD 2240 E

**Without Prejudice, Save as to Costs**

Dear Jennifer

Please forward a copy of your client's GIA report to us.

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Dear LKK

Please refer to below email and liaise with third party workshop.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

**Thank you.**

**Adeline Chng**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Jennifer Guay <jenniferguay@visionlawllc.com>  
**Sent:** Monday, September 19, 2022 3:35 PM  
**To:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Cc:** sihui.g@gmail.com  
**Subject:** RE: SNM22D206650/C02/XD2240E/CHNGPW / RE: OUR REF : AM-INS-M46- 118332-2022-JGV & YR REF: XD 2240 E

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**PRE - REPAIR SURVEY**  
**CLAIMANT: RESOURCE MANAGEMENT CORPORATION PTE LTD**  
**ACCIDENT INVOLVING XE 2341 S & XD 2240 E ON 6 SEPTEMBER 2022 ALONG PUNGOL CENTRAL**

Dear Sirs

Refer to your email of 19 September 2022 informing that you wish to conduct a pre-repair survey and your List of Surveyors.

We confirmed that both parties are agreeable to appoint Marcus Chua of LKK as the Single Joint Expert for the Survey of our client's vehicle no. XE 2341 S.

Please also be informed that our client's vehicle is available for Pre-repair inspection as follows  
:

Venue: Mah Lian Motor Vehicle Repairer  
No.38 Defu Lane 9  
Singapore 539278  
Contact Person: Mr Goh / Ms Si Hui (6282 3336)

Please let us hear from you by 19 September 2022. Thank you.

Regards

**Jennifer Guay**  
(Secretary )

**VISION LAW LLC**

133 New Bridge Road #18-01  
Chinatown Point  
Singapore 059413  
Tel : 6534 2811 (Ext 116)  
Fax : 6535 6802

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**From:** Adeline Chng [<mailto:adeline.chng@sg.cntaiping.com>]

**Sent:** Monday, 19 September, 2022 2:49 PM

**To:** Jennifer Guay

**Cc:** 'Jacqueline Tan'

**Subject:** RE: SNM22D206650/C02/XD2240E/CHNGPW / RE: OUR REF : AM-INS-M46- XE2341S-2022-JGV  
& YR REF: XD 2240 E

**Without Prejudice, Save as to Costs**

Our reference: **SNM22D206650 C02/ XD2240E /Chngpw**

Your reference: AM-INS-M46- XE2341S-2022-JGV

Dear Sirs

**ACCIDENT INVOLVING XD2240E & XE2341S ON 06/09/2022**

We refer to your email of 19/09/2022

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop. Please assist to provide **a copy of your client's GIA report** to us.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

|                        |                       |
|------------------------|-----------------------|
| 1. Gary Soon (FTA)     | 6. Marcus Chua (LKK)  |
| 2. Chow Bo Xiong (FTA) | 7. Kenneth Kong (LKK) |
| 3. Ben Chua (FTA)      | 8. Adrian Ling (LKK)  |
| 4. Ng You Han (FTA)    | 9. Mohd Taufikh (LKK) |
| 5. Henry Ng (FTA)      | 10. Steve Chen (LKK)  |

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

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**Thank you.**

**Adeline Chng**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Monday, September 19, 2022 12:51 PM

**To:** Jennifer Guay <[jenniferguay@visionlawllc.com](mailto:jenniferguay@visionlawllc.com)>; Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Cc:** [sihui.g@gmail.com](mailto:sihui.g@gmail.com); 'Jacqueline Tan' <[jactan@visionlawllc.com](mailto:jactan@visionlawllc.com)>

**Subject:** O/R: SNM22D206650/C02/XD2240E/CHNGPW / RE: OUR REF : AM-INS-M46- XE2341S-2022-JGV & YR REF: XD 2240 E

Without Prejudice

Save as to cost

Dear Adeline,

Please conduct PRS for XE2341S .

Note: officer in charge Adeline Chng 63896155.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** Jennifer Guay <[jenniferguay@visionlawllc.com](mailto:jenniferguay@visionlawllc.com)>

**Sent:** Monday, 19 September 2022 9:38 am

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>

**Cc:** [sihui.g@gmail.com](mailto:sihui.g@gmail.com); 'Jacqueline Tan' <[jactan@visionlawllc.com](mailto:jactan@visionlawllc.com)>

**Subject:** OUR REF : AM-INS-M46- XE2341S-2022-JGV & YR REF: XD 2240 E

**Importance:** High

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CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Attn: Motor Claim Dept

**PRE - REPAIR SURVEY**

**CLAIMANT: RESOURCE MANAGEMENT CORPORATION PTE LTD**

**ACCIDENT INVOLVING XE 2341 S & XD 2240 E ON 6 SEPTEMBER 2022 ALONG PUNGOL CENTRAL**

Dear Sirs

We are instructed by **RESOURCE MANAGEMENT CORPORATION PTE LTD** to notify you of a road accident on **6 SEPTEMBER 2022** at about 09.10HR **ALONG PUNGOL CENTRAL** involving our client's **XE 2341 S & XD 2240 E** driven by your driver at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or

your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Regards

**Jennifer Guay**  
(Secretary)  
**VISION LAW LLC**  
133 New Bridge Road #18-01  
Chinatown Point  
Singapore 059413  
Tel : 6534 2811 (Ext 116)  
Fax : 6535 6802

VISION LAW LLC  
Advocates & Solicitors  
(Incorporated with limited liability)  
Unique Entity No. 200721148H  
Address : 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

For Surveyor

Please initial here after completion of pre-repair survey.  
Thank you.

Appointed Surveyor: \_\_\_\_\_  
Name & Signature

Contact : \_\_\_\_\_

Date & Time \_\_\_\_\_

Surveyor during repair : \_\_\_\_\_

Date & Time : \_\_\_\_\_

Surveyor after repair : \_\_\_\_\_

Date & Time : \_\_\_\_\_

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Address : 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

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