

**Subject:** RE: Accident involving SGW4461Y (Toyota Harrier) & GBK4421K (Aig) on 16/09/2022 \*\*\* LKK REF: CC6/AIG22009183/ea3  
**Importance:** High

SGW4461Y repair job completed we submit our claim as follow :

1) Repair cost	S\$ 2714.37
2) rental @\$160 per day	S\$ 480.00
Total :	S\$ 3194.37

Please let us have your offer to settle .

Thank you & Best Regards,  
Jouis Seow  
Jin Auto Services Pte Ltd

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**From:** jouis [<mailto:jouis@jinauto.com.sg>]  
**Sent:** Tuesday, 27 September 2022 11:47 AM  
**To:** 'Mei Kwan (LKKAUTO)' <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; 'Hsiao Tong (LKKAUTO)' <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; 'Asher Sng (LKKAUTO)' <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Cc:** 'jordan@jinauto.com.sg' <[jordan@jinauto.com.sg](mailto:jordan@jinauto.com.sg)>  
**Subject:** RE: Accident involving SGW4461Y (Toyota Harrier) & GBK4421K (Aig) on 16/09/2022 \*\*\* LKK REF: CC6/AIG22009183/ea3  
**Importance:** High

Without Prejudice

Dear Sir/Mdm ,

Accident involving **SGW4461Y** & **GBK4421K** on **16/09/2022**

We were informed by GBK4421K driver that he has already file his accident report last week ,  
Please let us have your expedite reply for the establishment of liability for  
Direct settlement .

Thank you & Best Regards,  
Jouis Seow  
Jin Auto Services Pte Ltd  
Blk 14 #01-412 Defu Lane 10  
Singapore 539195.

Tel : (65) 62898126  
Fax : (65) 62870590  
Email : [jouis@jinauto.com.sg](mailto:jouis@jinauto.com.sg)

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**From:** Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]  
**Sent:** Tuesday, 20 September 2022 2:11 PM  
**To:** JIN AUTO SERVICES <[jin@jinauto.com.sg](mailto:jin@jinauto.com.sg)>  
**Cc:** [jouis@jinauto.com.sg](mailto:jouis@jinauto.com.sg); [jordan@jinauto.com.sg](mailto:jordan@jinauto.com.sg); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

# JIN AUTO SERVICES PTE LTD

## Acknowledgement

Accident involving SGW4461Y & GBK4421K on 16-09-2022

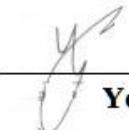
1. I/We, Yeo Joo Pin the owner of Vehicle

Registration Number SGW4461Y have been advised by them and understand the content of **my/our** motor claim as specify herein:

Type of Claim : **Third Party Claim**

2. A compulsory policy excess \_\_\_\_\_ stated in the Motor Policy taken up by you is applicable for own damage claim.
3. You have **my/our** full authority to negotiate a settlement with the third party and/or his/her/their insurers on such terms as you deem fit. Upon settlement of **my/our** claim, you are authorised to sign any Discharge Voucher or any document to confirm **my/our** acceptance of the settlement as full and final discharge of **my/our** claim, on **my/our** behalf.
4. **Loss Of Use and Cost Of Rental** shall be computed in accordance to the number of days as recommended by the surveyor and the benchmark rates published in State Court Practice Direction for Non-Injury Motor Accident (NIMA) Claims.
5. I/We, am/are fully aware that Jin Auto Services Pte Ltd is assisting **me/us** in **my/our** Third Party insurer, I/We shall release Jin Auto Services Pte Ltd against any liability, loss claim or proceedings which may arise out of or in the course of or by reason of execution of the services.
6. In the event that Third Party Insurer is not prepared to settle the claim due to breach of policy or other reasons, you may without referring to us to commence legal proceedings against Third Party on our behalf to recover the damages. I/We shall render **my/our** co-operation for the legal claim process. The entire amount claimed shall belong and make payable to Jin Auto Services Pte Ltd absolutely.

Signed By :

  
\_\_\_\_\_  
**Yeo Joo Pin**

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, JIN AUTO SERVICES PTE LTD (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$2,714.38 (Repair Cost), S\$390.00 Loss of Use/Rental), for vehicle no. SGW4461Y that was damaged pursuant to the accident which occurred on 16/09/2022 (date) along BLK 524 ANG MO KIO AVE 5 CARPARK (location) involving vehicle no/s GBK4421K. This is pursuant to the inspection conducted on 27/09/2022 (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner YEO JOO PIN (YANG YUBIN) (the third party claimant”) of vehicle no. SGW4461Y make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SGW4461Y (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 06 (day) of March (month) 20 22 (year)



Signed by appointed surveyor



Signed by Jouis the workshop” (with chop)





# 萬豐利汽車服務

## BAN HONG LEE MOTOR SERVICES

Blk 5033, Ang Mo Kio Industrial Park 2 #01-279 (off Ang Mo Kio Ave. 3)  
Singapore 569536 Tel: 6482 5577 (3 Lines) Fax: 6482 5000  
Reg. No: 263102/00M  
TOWING SERVICE: 6858 4067 (After 10.30pm)

Truck Rental  
Motor Repair  
Motor Insurance Claims  
Insurance Agent  
Dealer In Used Car  
Authorised Castrol Service Centre

必甲及羅羅出租  
汽車修理  
保險賠償  
代理保險  
買賣貨車  
維修服務中心



SGW 4467

### 車輛出租合同

### VEHICLE RENTAL AGREEMENT

Date: 27/8/2022  
Owner: BAN HONG LEE MOTOR SERVICES ("the owner")  
Hirer: Yeo Joo Pin  
Address: Blk 536 Ang Mo Kio Ave 10 # 08-2745 S 180336  
NRIC / Co. Reg. No: 7728528C  
Tel: \_\_\_\_\_ Fax: \_\_\_\_\_ H/P: 943 00676

Owner and Hirer have agreed to enter into this Vehicle Rental Agreement for the motor vehicle described below and upon the terms and conditions contained on both sides of this document. Hirer acknowledges having read and understood all the terms and conditions and signifies acceptance upon signing.

Vehicle Reg. No: SDH8888 A		Agreement No.: 144562	
Driver's Particulars		Odometer: _____	
Name: Yeo Joo Pin		Date & Time Out: 27/8/2022 249	
Address: _____		Date & Time In: 30/9/2022 9:05	
I/C No: 57728528C	Dr/Licence No: 7728528C	Hour @\$ _____	<div style="border: 1px solid black; padding: 5px;"> <div>3 Days @\$ 160/- \$480/-</div> <div>Wks @\$ _____</div> <div>Mths @\$ _____</div> </div>
Date of Issue: 17/11/09	Occupation: SALES MANAGER	_____	
Date of Birth: 29/9/1977	Tools: Oil	_____	
	Spare Tyre: Carut	_____	

#### Third Party Claim

In respect of each third party insurance claim arising from the date of hire to date of return of the vehicle (both dates inclusive). Hirer unconditionally agrees to pay Owner S\$ \_\_\_\_\_ comprising excess payable and compensation to Owner for impact of claim on future motor insurance premiums.

#### Own Vehicle Damage

Hirer is responsible for the first \$ 3500/- excess for collision/damage to first party, (i.e.) BAN HONG LEE MOTOR SERVICES (including windscreen) plus loss of earning while damaged vehicle is under repair.

#### Authorised Driver

Hirer shall pay additional excess of S\$1500 if the Authorised Driver is below the age of 25 or is above 65 years old or has less than 2 years driving experience.

#### Driver Not Cover By Insurance

General Exception: Insurance policy does not cover against any driver aged below 22 and/or above 70 years old and/or with driving experience of 1 year and below.

Deposit (Refundable): \_\_\_\_\_

Sub-Total: \_\_\_\_\_

Balance To Pay: \$ 480/-

**PETROL/DIESEL AT YOUR OWN EXPENSE  
FOR LOCAL USE ONLY**

BAN HONG LEE MOTOR SERVICES

Authorised Signature

Hirer's Signature





**萬豐利汽車服務**  
**BAN HONG LEE MOTOR SERVICES**

Blk 5033, Ang Mo Kio Industrial Park 2 #01-279  
Singapore 569536. Tel: 6482 5577 (3 Lines) Fax: 6482 5000  
Reg. No. 263102/00M

正式收據  
OFFICIAL RECEIPT

DATE: 30/8/2022

茲收到

RECEIVED FROM: Yeo Joo Pin

銀額

AMOUNT: Four Hundred x Eighty Only

BEING PAYMENT OF: 係對還  
(SUBJECT TO CHEQUE CLEARANCE)

rental of SDH8858A

此收據必須候支票過帳之後始屬有效。

from 27/8/22 to 30/8/2022

\$ 480/-  
CASH/CHEQUE  
現銀/支票

BAN HONG LEE MOTOR SERVICES

**Asher Sng (LKKAUTO)**

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**From:** Asher Sng (LKKAUTO)  
**Sent:** Tuesday, 27 September 2022 14:47  
**To:** jonathan\_goh@tanchong.com  
**Subject:** ACCIDENT INVOLVING GBK 4421K AND SGW 4461Y ON 16/09/2022

**Our Ref: CC6/AIG22009183/ea3**

27 September 2022

**METAQUIP TC INDUSTRIAL PTE LTD**

Dear Sir/Madam,

**ACCIDENT INVOLVING GBK 4421K AND SGW 4461Y ON 16/09/2022**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.






Yours faithfully,

Asher Sng  
Case Handler  
DID: 6841 6051  
Email: [Ashersng@lkkauto.com](mailto:Ashersng@lkkauto.com)

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	19 Sep 2022 16:45	<b>Clm Dtl Modified</b>	Claimant's Name: -> YEO JOO PIN (YANG YUBIN). Claimant's ID: -> SX XXX525C.	[A] HOW MEI KWAN
2	19 Sep 2022 16:45	<b>Clm Veh Model Changed</b>	(205690) TOYOTA HARRIER 2.0 M GRADE (A).	[A] HOW MEI KWAN
3	19 Sep 2022 16:45	<b>Clm Created</b>	Reg No: SGW4461Y. Acct Date: 2022/09/16. Claim Type: TP. Insurer: AI G Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Income Insurance Limited (HQ). Workshop: Jin Auto Services Pte Ltd (Defu)	[A] HOW MEI KWAN
4	19 Sep 2022 16:45	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	19 Sep 2022 16:45	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/09/28	[A] HOW MEI KWAN
6	19 Sep 2022 16:45	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	19 Sep 2022 16:45	<b>Clm Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	19 Sep 2022 16:45	<b>Label Added</b>	(20224):Field Survey.	[A] Merimen Administrator
9	19 Sep 2022 16:45	<b>Label Added</b>	(19):Fastlane.	[A] HOW MEI KWAN
10	19 Sep 2022 16:45	<b>Adj Adjuster Assigned</b>	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
11	27 Sep 2022 17:24	<b>Clm Registration Modified</b>	Acct Time:12:00:00->14:00:00.	[I] AIG OneClaim Integration User
12	28 Sep 2022 17:05	<b>Adj Adjuster Assigned</b>	MARCUS CHUA -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
13	13 Dec 2022 13:25	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
14	13 Dec 2022 13:25	<b>Clm Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
15	13 Dec 2022 13:25	<b>Clm Dtl Modified</b>	JPJ Reg. Date: -> 2018/01/26.	[A] JOANNE LEE KHANG MIN
16	13 Dec 2022 13:25	<b>Clm Details Notified</b>		[A] JOANNE LEE KHANG MIN
17	16 Dec 2022 09:09	<b>Adj Mandate Request</b>	Cur.Req:3104.38:Liability: 100% (BOLA 24) *Quantum: \$3,104.38 (all-in). Please refer to adjuster report for details. *For your approval please.	[A] Ezlyna
18	06 Feb 2023 11:14	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/09/28. Mandate Remarks: please proceed with settlement @ \$3,104.38 [COR-\$2714.38 LOR-\$390.00]** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha
19	06 Feb 2023 11:14	<b>Adj Mandate Set</b>	Approved:3104.38:please proceed with settlement @ \$3,104.38 [COR-\$2714.38 LOR-\$390.00]** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha

Date From    Date To    Audit Type  

### ACTIVITY

[20/09/2022 18:22] HOW MEI KWAN:



OINR. To send out first letter. (via email only)

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2844891	19 Sep 2022 17:06:03	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SGW4461Y	GBK4421K	11.00
2882934	13 Dec 2022 13:25:09	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SGW4461Y	GBK4421K	11.00