

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Motor Claims**  
**Yr Ref: CC3/AIG22009178/EA3 (SKZ8500D)**

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/TP/0813/2022/NH

From  
Telephone +65 -  
Telefax +65 -  
Email  
Our Dept  
Our Ref

1-Jun-2023  
1  
Date  
Total Pages

Dear Sir,

**RE: INSURANCE CLAIM FOR SMR 3702 P - Audi A5 SB 2.0 TFSI S-TRONIC**

With reference to the above-mentioned vehicle, no. **SMR 3702 P**, claimant, **Mr. Bhargava Aditya**, please find the related document per attached.

1. A copy of the Original invoice no. 85018690 – S\$ 17,536.26.
2. A copy of Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. Loss of Use – S\$ 450.00 (S\$ 90.00 x 5 working days)
5. A copy of the GIA search – S\$ 2.00

Premium Automobiles Pte Ltd,  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encl

AIG Insurance – SMR 3702 P

**AUTHORISATION TO ACT**  
**(AIG Express Third Party Claim)**


I, BHARGAVA ADITYA (the third party claimant) of 2A CORNWALL GARDENS  
SINGAPORE 269678 (address), owner of SMR3702P (vehicle no.)  
hereby authorize PREMIUM AUTOMOBILES PTE LTD ("the workshop") to act for me  
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle  
no. SMR3702P that was damaged pursuant to the accident which occurred on 15/09/2022  
(date) along LOEWEN ROAD (location) involving vehicle no/s  
SKZ8500D ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit  
and the workshop is further authorized to receive payment further to settlement of my claim with  
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without  
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other  
vehicle/s is concerned.

Dated this \_\_\_\_\_ (day) of \_\_\_\_\_ (month) 20\_\_\_\_ (year)



  
Signed by "the third party claimant"  
(with chop if applicable)

\_\_\_\_\_  
Signed by "the workshop"  
(with chop)

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, **PREMIUM AUTOMOBILES PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$17,536.26** (Repair Cost), **S\$450.00** (Loss of Use/~~Rental~~), **S\$2.00** (Disbursement) for vehicle no. **SMR3702P** that was damaged pursuant to the accident which occurred on **15/09/2022** (date) along **DEMPSEY HILL, CARPARK OUTSIDE CORE COLLECTIVE GYM** (location) involving vehicle no/s **SKZ8500D**. This is pursuant to the inspection conducted on **23/09/2022** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **ADITYA BHARGAVA** (the third party claimant”) of vehicle no. **SMR3702P** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SMR3702P** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 12 (day) of June (month) 2023 (year)

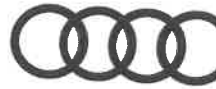


Signed by appointed surveyor



Signed by “the workshop” (with chop)

# Premium Automobiles Pte Ltd



**Audi Centre Singapore**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6836 2223  
Main Telefax 6471 3733  
Co. & GST Reg. No.: 199902271W

**Alexandra Service Centre**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6388 2223  
Main Telefax 6475 1023

**Ubi Service Centre**  
55 Ubi Road 1  
Singapore 408699  
Main Telephone 6388 2323  
Main Telefax 6841 1183

**Customer Service**  
Service Appointment  
24-hour Breakdown Service  
Email customer.care@premiumauto.com.sg  
6366 2323  
9828 1233

## INS TAX INVOICE

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Company Reg. No. 199902271W  
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD  
MOTOR CLAIM DEPT  
AIG BUILDING  
78 SHENTON WAY  
#07-16  
SINGAPORE 079120 079120

Invoice No: 85018690

Account: A0006 (T 0)

Date : 31/05/2023

AIG ASIA PACIFIC INSURANCE PTE LTD  
MOTOR CLAIM DEPT  
AIG BUILDING  
78 SHENTON WAY  
#07-16  
SINGAPORE 079120

Order : SMR3702P

Term : 30

Regn No: SMR3702P (V 43963)

Regn Date: 31/12/2019

Mileage: 28654

WIP No.: 42524

Model: A5 SPORTBACK 2.0 TFSI S tronic

Chassis: WAUZZZF54KA079221

Engine: CVK 088187

Dept: U

You have been assisted by :- UB-Tony Foong

( 33 )

		Details	Qty	Unit Price	Amount
S	SUBLET	M: BNP - TO SUPPLY VEHICLE NUMBER PLATE	60.00	1.00	60.00
S	BODYWORK	M: TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, FOG LAMPS, OUTSIDE TEMPERATURE SENSOR, HEADLIGHT WASHER ASSY AND FRONT PARKING AID.	480.00	1.00	480.00
S	BODYWORK	M: TO REMOVE AND TRANSFER RHS HEADLIGHT'S CONTROL UNIT AND POWER MODULE.	250.00	1.00	250.00
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER AND RHS FRONT FENDER. REORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	1000.00	1.00	1,000.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER AND RHS FRONT FENDER.	1100.00	1.00	1,100.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A8W6807065D GRU	COVER Less 020%	1.00	2493.00	1,994.40
X	A8W6807682M RN4	GRILL Less 020%	1.00	529.00	423.20
X	A8W6853651R RN4	(SK) GRILLE Less 020%	1.00	2576.00	2,060.80
X	AN 91093901	POP-RIVET Less 020%	4.00	0.90	2.88
X	A8W6821106B	FENDER (LAST) Less 020%	1.00	1189.00	951.20
X	A8W6821092	PLATE AP Less 020%	1.00	82.30	65.84
X	A8W6821132B	SUPPORT AP Less 020%	1.00	131.50	105.20
X	AN 0161857	POP-RIVET Less 020%	1.00	3.80	15.20
X	A8W6823746	COVER Less 020%	5.00	17.40	13.92
X	A8W6820582G	COVER Less 020%	1.00	39.30	31.44
X	A8W6853602A PUZ	TRIM Less 020%	1.00	170.50	136.40
X	A8W6941774E	001485/(V) (SK LAST)H Less 020%	1.00	8416.00	6,732.80
X	A8W6807284	GUIDE AP Less 020%	1.00	40.30	32.24
X	A8W6821468	BRACKET AP Less 020%	1.00	40.90	32.72
X	A8W6853888M	SPOILER AP Less 020%	1.00	81.40	65.12
X	A8W0853834	SPOILER AP Less 020%	1.00	40.00	32.00

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## INS TAX INVOICE

Page 2 12:20

Company Reg. No. 199902271W  
GST Reg. No. 199902271W

<b>AIG ASIA PACIFIC INSURANCE PTE LTD</b> <b>MOTOR CLAIM DEPT</b> <b>AIG BUILDING</b> <b>78 SHENTON WAY</b> <b>#07-16</b> <b>SINGAPORE 079120 079120</b>		<b>Invoice No:</b> 85018690  <b>Date :</b> 31/05/2023  <b>Order :</b> SMR3702P  <b>Term :</b> 30	<b>Account:</b> A0006 (T 0)  <b>AIG ASIA PACIFIC INSURANCE PTE LTD</b> <b>MOTOR CLAIM DEPT</b> <b>AIG BUILDING</b> <b>78 SHENTON WAY</b> <b>#07-16</b> <b>SINGAPORE 079120</b>	
<b>Regn No:</b> SMR3702P (V 43963)		<b>Regn Date:</b> 31/12/2019	<b>Mileage:</b> 28654	<b>WIP No.:</b> 42524
<b>Model:</b> A5 SPORTBACK 2.0 TFSI S tronic		<b>Chassis:</b> WAUZZZF54KA079221	<b>Engine:</b> CVK 088187	<b>Dept:</b> U
You have been assisted by :- UB-Tony Foong ( 33 )				

		Details		Qty	Unit Price	Amount
X	AN 90974701	BOLT AP	Less 020%	4.00	1.80	5.76
X	A4S0805163	CLIP AP	Less 020%	2.00	0.90	1.44
X	AN 90536901	RIVET AP	Less 020%	2.00	1.90	3.04
X	AN 91057001	SCREW AP	Less 020%	4.00	1.50	4.80
X	AN 0385053	RIVET AP	Less 020%	6.00	0.60	2.88
X	A8W6807611	PLATE AP	Less 020%	1.00	254.00	203.20
X	A8W6821172C	WHEEL HOUS BORROW AP	Less 020%	1.00	298.50	238.80

Parts 13,155.28  
Labour 0.00  
Sublet 3,082.00  
Menus 0.00  
Lubricant 0.00

**Sub-Total** 16,237.28

**8% GST** 1,298.98

**Grand Total** 17,536.26



Received by

For & on behalf of  
Premium Automobiles Pte Ltd

## BREAKDOWN OF PAYMENT

Vehicle No: SMR3702P

Accident on 15/09/2022 at LOEWEN ROAD

Involving vehicle/s SKZ8500D

- |                                 |                     |  |
|---------------------------------|---------------------|--|
| 1) Repair cost                  | \$ <u>17,536.26</u> | Payable to: <u>Premium Automobiles Pte Ltd</u> |
| 2) GIA/LTA search fee           | \$ <u>2.00</u>      | Payable to: <u>Premium Automobiles Pte Ltd</u> |
| 3) Loss of Use or<br>Rental Car | \$ <u>750.00</u>    | Payable to: <u>PREMIUM AUTOMOBILES PTE LTD</u> |
| 4) Medical fees                 | \$ _____            | Payable to: _____                              |
| 5) Others                       | \$ _____            | Payable to: _____                              |


## INSURER ENQUIRY

Find  
insurer

Vehicle reg. no.

SKZ8500D

Date of Accident

15/09/2022 

Reset

## % RESULT &amp; RECEIPT

## TP Insurer Enquiry

Insurance ..... **AIG Asia Pacific Insurance Pte....**Period of Insurance ..... **28/08/2022 - 27/08/2024**Requested By ..... **WONG KHONG SENG (PREMIU...**Requested Date ..... **17/09/2022 16:36**

## Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

## General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

**Asher Sng (LKKAuto)**

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**From:** Asher Sng (LKKAuto)  
**Sent:** Tuesday, 20 September 2022 2:45 pm  
**To:** sophiasuanne@gmail.com  
**Subject:** ACCIDENT INVOLVING SKZ 8500D AND SMR 3702P ON 15/09/2022

**Our Ref: CC3/AIG22009178/ea3**

20 September 2022

**LIM SOK LENG SOPHIA SUANNE**

Dear Sir/Madam,

**ACCIDENT INVOLVING SKZ 8500D AND SMR 3702P ON 15/09/2022**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher Sng  
Case Handler  
DID: 6841 6051  
Email: [Ashersng@lkkauto.com](mailto:Ashersng@lkkauto.com)

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	19 Sep 2022 15:45	Clm Dtl Modified	Claimant's Name: -> ADITYA BHARGAVA. Claimant's ID: -> GXXXX491L.	[A] HOW MEI KWAN
2	19 Sep 2022 15:45	Clm Veh Model Changed	(206496) AUDI A5 2.0 SB TFSI S TRONIC (DESIGN) (A).	[A] HOW MEI KWAN
3	19 Sep 2022 15:45	Clm Created	Reg No: SMR3702P. Acct Date: 2022/09/15. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Auto & General Insurance (Singapore) Pte. Limited. (HQ). Workshop: Premium Automobiles Pte Ltd (HQ)	[A] HOW MEI KWAN
4	19 Sep 2022 15:45	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	19 Sep 2022 15:45	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/09/28	[A] HOW MEI KWAN
6	19 Sep 2022 15:45	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	19 Sep 2022 15:45	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	19 Sep 2022 15:45	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	19 Sep 2022 15:46	Label Added	(23):Express.	[A] HOW MEI KWAN
10	19 Sep 2022 15:46	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
11	26 Sep 2022 00:28	Adj Adjuster Assigned	ADRIAN LING -> CHEN TSUE YEE	[A] HOW MEI KWAN
12	27 Sep 2022 16:15	Video Downloaded	Downloaded Video - Accident	[I] Syed-Yusoff, Saliha
13	26 May 2023 08:41	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
14	26 May 2023 08:41	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
15	26 May 2023 08:41	Clm Dtl Modified	JPJ Reg. Date: -> 2019/12/31.	[A] JOANNE LEE KHANG MIN
16	26 May 2023 08:41	Clm Details Notified		[A] JOANNE LEE KHANG MIN
17	06 Jun 2023 09:12	Adj Mandate Request	Cur.Req:17988.26:Liability: 100% (BOLA 23) OI exit carpark lot & collided onto TP parked vehicle. *Quantum: \$17,988.26 (all-in). Please refer to adjuster report for details. *For your approval please.	[A] Ezlyna
18	08 Jun 2023 10:32	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/09/28. Mandate Remarks: please proceed with settlement @ \$17,988.26 [COR-\$17,536.26 LOU-\$450 LTA/GIA-\$2] ** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha
19	08 Jun 2023 10:32	Adj Mandate Set	Approved:17988.26:please proceed with settlement @ \$17,988.26 [COR-\$17,536.26 LOU-\$450 LTA/GIA-\$2] ** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha

Date From

Date To

Audit Type

None

Go

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2844782	19 Sep 2022 15:54:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMR3702P	SKZ8500D	11.00
2844915	19 Sep 2022 17:25:34	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SMR3702P	Chan, Yoke Shi	xx.xx
2970165	26 May 2023 08:41:51	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants	LKK Auto Consultants	SMR3702P	SKZ8500D	11.00

				Pte Ltd	Pte Ltd (HQ)			
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