



# Service Request Details

Claim

S2M04B04

Reference

CC4/ASM22009177/Upa3 

Loss Date

13 September 2022

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Report Date

14 Sep 2022 3:17:45 PM

Request Date

16 September 2022

Due Date

19 September 2023

Services

Pre-Repair Survey

## Actions

Next Step

Finish the work

Complete Work

Vehicle Information

Incident Vehicle Registration #

FBN9168T

Make

TPVD Yamaha

Model

Aerox

Service Address

, , ,

Primary Contact/Insured

COMFORT TRANSPORTATION PTE LTD  
383 SIN MING DRIVE, 575717, Singapore  
65551188

Claim Handler

LOW Garnet

garnet.low@axa.com.sg

Additional Instructions

- Messages1
- Invoices
- History
- Documents
- Assessment
- Metrics
- Notes

New Message

TYPE



SENT

27/9/22 12:03 PM

FROM

LOW Garnet



TYPE



SENT

27/9/22 11:54 AM

FROM

LKK AUTO CONSULTANTS PTE LTD (TP)

SUBJECT

[Seek Approval to Reject Third Party Claim](#)

BODY

[Dear Sirs, We have uploaded a copy of video footag...](#)



## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Friday, 7 October 2022 12:39 PM  
**To:** 'erofia@singnet.com.sg'  
**Cc:** Admin A; CS A Team  
**Subject:** [REJECTION] - Your Ref: FBN9168T //LKK Ref: CC4/ASM22009177/Upa3 [ACCIDENT INVOLVING SHD3522A(AXA) AND FBN9168T ON 13/09/2022]  
**Attachments:** SHD3522A Statement.PNG

Your Ref: **FBN9168T**  
LKK Ref: CC4/ASM22009177/Upa3

**Without Prejudice**

Dear Sirs/Mdm,

### **ACCIDENT INVOLVING SHD3522A(AXA) AND FBN9168T ON 13/09/2022**

We refer to the above matter.

Based on the video submitted by your client, we are of the view that our insured driver is not liable as your rider rear-ended our insured taxi.

In view of the above, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's matter.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

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