

Yan (LKK Auto)

From: Elaine (LKK Auto) <report@lkkauto.com>
Sent: Monday, 19 September 2022 8:45 AM
To: 'ENG HUEY NI'; 'SUR'; 'assignments'
Cc: 'MT_Claim_SG'
Subject: RE: Paper survey on TPV FBS7501B // OUR REF: 21/22/22/VC05/025873
Attachments: Final repair bill of FBS7501B (with breakdown).pdf

Dear Huey Ni,

Thank you for your email.

Dear Assignment Team,

Kindly assist.

Best Regards,

ELAINE | Reports
LKK Auto Consultants Pte.Ltd.
Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: report@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

From: ENG HUEY NI [mailto:hneng@lonpac.com]
Sent: Saturday, 17 September 2022 11:16 AM
To: Huey Yon; SUR
Cc: MT_Claim_SG
Subject: Paper survey on TPV FBS7501B // OUR REF: 21/22/22/VC05/025873

Lonpac External - General

Dear Survey Team,

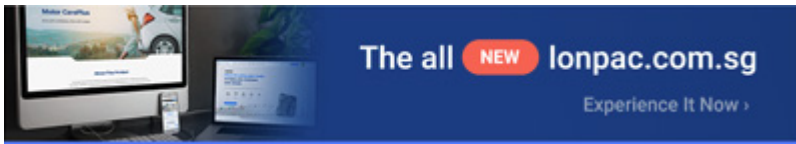
You have conducted the PRI on the above TPV. Please conduct a paper survey on it. TP did not engage their own surveyor and therefore there is no survey report and survey photos from TP.

They only provided a final repair bill with breakdown. Please refer to the attached.

Thank you.

Best Regards

Eng Huey Ni
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04 The Concourse, Singapore 199555
DID: 6279 9244 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: ENG HUEY NI

Sent: Tuesday, 13 September 2022 3:58 pm

To: samantha@hoh.com.sg

Cc: michael@hoh.com.sg; jamie@hoh.com.sg; joleen@hoh.com.sg; MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: ZOELLE CHEA KAI XIAN - YOUR REF: MH.20220040466PI/ws // OUR REF: 21/22/22/VC05/025873

Lonpac External - Confidential

WITHOUT PREJUDICE SAVE AS TO COSTS

Dear Samantha

We acknowledge receipt of your letter dated 13.9.2022 with enclosures.

We are investigating liability and quantum and will reply you substantially soon.

At this juncture, we are unable to determine if a medical examination of your client is necessary and shall advise should the need arises.

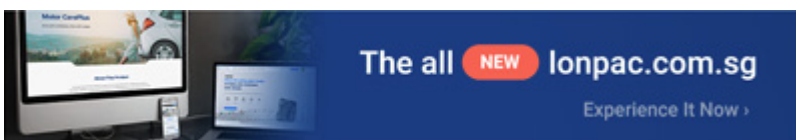
In the meantime, please let us have the following for our consideration:-

- Copy of the Final Police investigation result

Thank you.

Best Regards

Eng Huey Ni
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
DID: 6279 9244 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Samantha Woo <samantha@hoh.com.sg>

Sent: Tuesday, 13 September 2022 9:57 am

To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: Michael Han <michael@hoh.com.sg>; Jamie Neo <jamie@hoh.com.sg>; Joleen Wong <joleen@hoh.com.sg>

Subject: ZOELLE CHEA KAI XIAN - YOUR REF: TO BE ADVISED \\ OUR REF: MH.20220040466PI/ws

Dear Sirs,

We refer to the above matter.

Please find attached herewith our Letter of Demand for your retention and perusal.

We look forward to hearing from you soon.

Regards

Samantha Woo

Paralegal

DID: (65) 6244 5759 | Fax: (65) 6244 3052

Blk 209 New Upper Changi Road #04-631 Singapore 460209



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