

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Tuesday, 20 September 2022 2:15 PM
To: Claims; assignments; SUR
Subject: RE: OWN DAMAGE CLAIM FOR SML 3337 S DOA 12/9/2022

Dear Nadia,

As instructed by our client, please proceed to repair the insured vehicle **SML 3337S (Excess \$800/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels and Parts required after repair and document into Merimen.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Tuesday, 20 September 2022 12:32 PM
To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OWN DAMAGE CLAIM FOR SML 3337 S DOA 12/9/2022

Dear Shiau Chan,

On behalf of Service Advisor:Kee Siang

Any updates on repair approval?

Thank you.

Best Regards,
Nadia Hani
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **m.** +65 8826 8736

e. claims@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: Rajeswari <admin-d@lkkauto.com>

Sent: Monday, 19 September 2022 11:48 AM

To: 'Claims' <claims@premiumauto.com.sg>; 'assignments' <assignments@lkkauto.com>; 'Shiau Chan (LKKAuto)' <siewsc@lkkauto.com>

Cc: sur@lkkauto.com

Subject: RE: OWN DAMAGE CLAIM FOR SML 3337 S DOA 12/9/2022

Dear Nadia,
Thank you for the email.

Dear Shiau Chan,
Kindly assist.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Monday, 19 September 2022 10:08 AM

To: 'Yan (LKK Auto)' <admin-d@lkkauto.com>; sur@lkkauto.com; 'assignments' <assignments@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: OWN DAMAGE CLAIM FOR SML 3337 S DOA 12/9/2022

Dear Yan,

On behalf of Service Advisor:Kee Siang

Kindly advise on repair approval.

Thank you.

Best Regards,

Nadia Hani

Claims Administrator

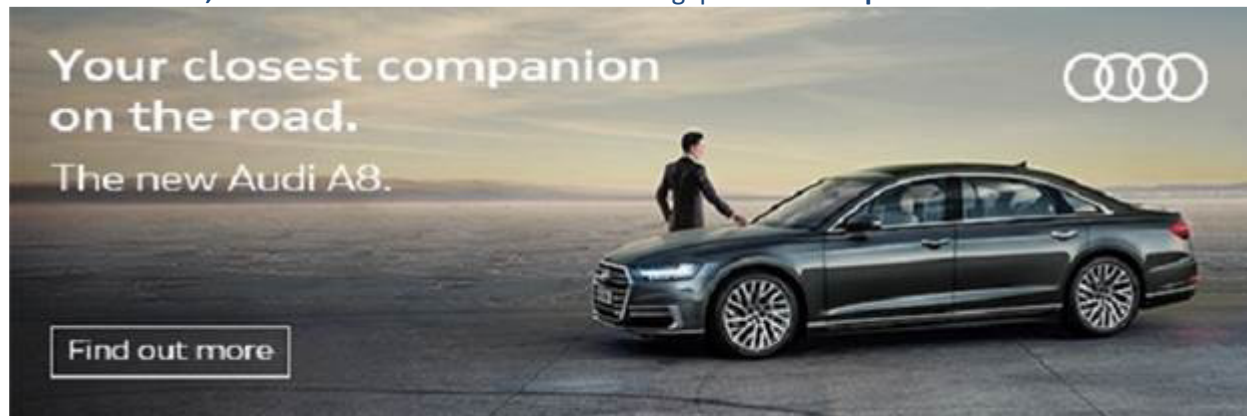
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From: Yan (LKK Auto) <admin-d@lkkauto.com>

Sent: Thursday, 15 September 2022 10:02 AM

To: 'Claims' <claims@premiumauto.com.sg>; sur@lkkauto.com; 'assignments' <assignments@lkkauto.com>

Subject: RE: OWN DAMAGE CLAIM FOR SML 3337 S DOA 12/9/2022

Dear George,

Noted with thanks.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Thursday, 15 September 2022 9:03 AM

To: sur@lkkauto.com; 'assignments' <assignments@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: OWN DAMAGE CLAIM FOR SML 3337 S DOA 12/9/2022

Dear All,

Kindly register OD under AIG claim for this vehicle. Attached is the GIA report for your reference.

We will forward you the estimate once it is available.

Please arrange for car survey on 16/9/2022, Friday @230PM at 55 Ubi road 1 , owner waiting.

Video footage is available and uploaded in Gears.

Thank you.

Best regards,
George Wong
Claims advisor

· **PREMIUM AUTOMOBILES**

(Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6366 2323 d. 66900293

e. Claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



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