EzLyna (LKKAuto)

From: EzLyna (LKKAuto)

Sent: Wednesday, 21 December 2022 9:57 AM **To:** Cecilia Lee; claimsdept@sq.cntaiping.com

Cc: Admin A

Subject: RE: [SEEK MANDATE] CTP Ref: SNM22D206656/C02/SJY7113L/LEEPG - Direct

Settlement - Accident Involving SJY7113L (OI: CTI - TBA) and SHD1540K (TP: LKK REF -

CC3/CTI22009164/Tea3) on 16/09/2022

Attachments: LKK Surveyor Report & Photos.pdf; LOD- SHD1540K-Hyundai loniq-DOA=

16.09.2022.pdf; Letter to OI_SJY7113L.pdf

Your ref: SNM22D206656/C02/SJY7113L/LEEPG

LKK ref: CC3/CTI22009164/Tea3

Dear Cecilia,

ACCIDENT INVOLVING SJY7113L (CHINA TAIPING) AND SHD1540K (TP) ON 16/09/2022

We refer to the above matter.

It is a head to rear collision, BOLA 27 applicable. OI could not stop in time and rear ended TP. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "Premier Automotive Pte Ltd" at \$1,303.12 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 4,267.65	\$ 963.00 (inclusive of GST)
2. Loss of Rental (5 days x \$84.53)	\$ 422.65	\$ 338.12 (4 days X \$84.53 -1 Sunday)
3. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 4,692.30	<u>\$1,303.12</u>

Surveyor recommended 2 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 24/11/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Ezlyna Eng | Case Handler LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com>

Sent: Wednesday, 21 December 2022 9:42 AM **To:** EzLyna (LKKAuto) <ezlyna@lkkauto.com>

Subject: RE: CTP Ref: SNM22D206656/C02/SJY7113L/LEEPG - Direct Settlement - Accident Involving SJY7113L (OI: CTI -

TBA) and SHD1540K (TP: LKK REF-CC3/CTI22009164/Tea3) on 16/09/2022

From: Cecilia Lee < cecilia.lee@sg.cntaiping.com > Sent: Wednesday, 21 September 2022 8:49 AM
To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: CTP Ref: SNM22D206656/C02/SJY7113L/LEEPG - Direct Settlement - Accident Involving SJY7113L (OI: CTI -

TBA) and SHD1540K (TP: LKK REF-CC3/CTI22009164/Tea3) on 16/09/2022

Hi Sir/Madam

Attached SAS.

Password will be sent via separate email.

Thanks & Regards

Cecilia Lee

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Tuesday, 20 September 2022 6:29 pm
To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: CTP Ref: SNM22D206656/C02/SJY7113L/LEEPG - Direct Settlement - Accident Involving SJY7113L (OI: CTI -

TBA) and SHD1540K (TP: LKK REF-CC3/CTI22009164/Tea3) on 16/09/2022

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Dear Cecilia,

Please find attached accident scene photo and video footage.

Thank you. Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee < cecilia.lee@sg.cntaiping.com > Sent: Monday, 19 September 2022 4:13 PM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: CTP Ref: SNM22D206656/C02/SJY7113L/LEEPG - Direct Settlement - Accident Involving SJY7113L (OI : CTI -

TBA) and SHD1540K (TP: LKK REF-CC3/CTI22009164/Tea3) on 16/09/2022

Hi LKK

OI has not reported the accident. Attached herewith our letter of even date to insured.

Please follow up with insured for accident reporting and keep us updated.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thanks & Best Regards, Cecilia Lee Senior Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Monday, 19 September 2022 11:45 am

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving SJY7113L (OI: CTI - TBA) and SHD1540K (TP: LKK REF -

CC3/CTI22009164/Tea3) on 16/09/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 1540K at M/s Premier Automotive Services Pte Ltd – Changi on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)